

2025 Wishlist Items in Progress

We deeply appreciate your suggestions and ideas for making OPS-COM even better. Here, you can explore the exciting feature improvements we're actively planning and get a glimpse into the community-requested features we're seriously considering.

- [Manage your Email Preferences - Summer 2025](#)
- [Allow Appeal Evidence Uploads - Releasing July 2025](#)
- [New Account Setup Options - Released June 2025](#)
- [Display Waitlist Position - Released June 2025](#)

Manage your Email Preferences - Summer 2025

Hey OPS-COM Community! 📧 Get ready for some fantastic news that's going to make managing your email preferences a breeze! We've heard your feedback, and we're thrilled to announce that we're rolling out a brand-new, super easy-to-use unsubscribe option for our email communications! 📧

Say goodbye to those manual unsubscribe requests that were taking up valuable time for your parking office staff. This exciting update puts you in control, allowing you to effortlessly manage the emails you receive from us. Not only is this a big win for your team's efficiency, freeing up their time to focus on what matters most, but it's also a significant step forward in ensuring your privacy and security. Think of it as a little extra dose of client delight, making your experience with OPS-COM even smoother and more enjoyable. Stay tuned for the official launch - we think you're going to love it! 📧

[Originally requested on this community item!](#)

Allow Appeal Evidence Uploads - Releasing July 2025

Fantastic news, OPS-COM clients! ? We're thrilled to announce a significant enhancement to the violation appeals process! You can now allow your users to upload supporting evidence directly to their appeals, making the submission process more efficient and user-friendly! ?

This "customer delight" improvement was developed in response to requests from clients like Carleton and Trent Universities. It means less time administrators spend contacting users for supporting documents and a more streamlined review process for everyone involved!

We understand that different workflows require flexibility. That's why we've included a configurable setting that allows you to enable or disable this feature based on your specific needs, giving you full control. While it will be enabled by default, you have the power to choose what works best for your institution.

Our goal is to make OPS-COM as user-friendly as possible, and this new feature is a big step in that direction. Get ready for more streamlined appeals and an even smoother experience! ? [Check out this wiki article for all the details!](#)

New Account Setup Options - Released June 2025

Fantastic news, OPS-COM users! ☑ We're thrilled to introduce **new, streamlined option** for creating your account! Now, you'll have the choice to set your password **right away** during signup, making your first login super quick and easy. ☑

Don't worry, the existing method of setting your password via email after signup isn't going anywhere! We understand that different workflows require flexibility, especially for our higher education partners who need seamless kiosk access. That's why we're implementing this as an **additional option**, giving you the power to choose the account creation method that best suits your needs.

Our goal is to make OPS-COM as user-friendly as possible, and offering multiple account creation pathways is a big step in that direction. Get ready for more choices and an even smoother experience! ☑

Display Waitlist Position - Released June 2025

📢 Exciting news for OPS-COM waitlists! 📢 We've made it super easy for your clients to see their spot. When you turn on this option, your users will be able to clearly view their position on the waiting list without any additional clicks. This means less stress for your users and fewer calls for your Parking team – win-win! We have also added a Waitlist card to the user profile overview making it quick and easy for your Admins to view their positions. Get ready for a much smoother and happier waitlist experience! 📢