

Allow Appeal Evidence Uploads - Released July 2025

Fantastic news, OPS-COM clients! ? We're thrilled to announce a significant enhancement to the violation appeals process! You can now allow your users to upload supporting evidence directly to their appeals, making the submission process more efficient and user-friendly! ?

This "customer delight" improvement was developed in response to requests from clients like Carleton and Trent Universities. It means less time administrators spend contacting users for supporting documents and a more streamlined review process for everyone involved!

We understand that different workflows require flexibility. That's why we've included a configurable setting that allows you to enable or disable this feature based on your specific needs, giving you full control. While it will be enabled by default, you have the power to choose what works best for your institution.

Our goal is to make OPS-COM as user-friendly as possible, and this new feature is a big step in that direction. Get ready for more streamlined appeals and an even smoother experience! ? [Check out this wiki article for all the details!](#)

Revision #6

Created 13 May 2025 10:20:24 by Shannon Jones

Updated 10 July 2025 11:28:39 by Laurie McIntosh