

Self-Release Boot System: User Portal

This article provides an overview of the self-release boot system for vehicle owners. This feature allows you to pay for a parking violation associated with a vehicle boot and receive a release code, enabling you to remove the device yourself. The primary purpose is to offer a faster and more convenient way for you to resolve parking violations and get your vehicle back in service.

How to Self-Release Your Vehicle

This section explains the process of paying for your violation, receiving your unique release code, and returning the boot.

Important: A valid email address is required to receive your boot release code and instructions.

1. Check the booting device to see if a QR code sticker has been placed on it. If so, scan the QR code to quick pay the associated violation.
2. If the boot does not have a QR code sticker: begin the payment process for your violation online through the payment portal. You can pay by logging into your user account or by using **Guest Payment**. For the [Guest Payment guide click here.](#)

3. There should be a ticket on your windshield that lists a violation code at the top, it will look like this, and may have an additional section at the end, consisting of two extra characters



Depending on the parking authority's policy, you may be required to pay for only the single violation the boot is attached to, or you may need to pay for all outstanding violations on your account before the code is released.

Upon successful payment, two separate emails will be sent to the email address you provided.

- One email will be your payment receipt.
- A second email will contain your unique boot release code and detailed instructions for how to remove the boot and where to return it.
- Follow the instructions provided in the email to remove the boot from your vehicle.

Unlock Boot

This page contains instructions to help you remove the vehicle boot associated with Ticket #TT-19224.

YOUR UNLOCK CODE

65651

Enter this code on the release mechanism attached to your wheel.

To release the boot from your tire, follow these steps:

1. Locate the boot attached to your vehicle's wheel.
2. Enter the code shown above on the release mechanism.
3. Once entered correctly, the locking mechanism will disengage.
4. Carefully remove the boot and place it in the trunk or back seat of your vehicle.
5. You are responsible for returning the boot to the designated drop-off location noted in your notice or on the boot itself.

 If you experience any issues with the release process, contact support at the number listed on the boot or in your violation notice.

I've removed the boot

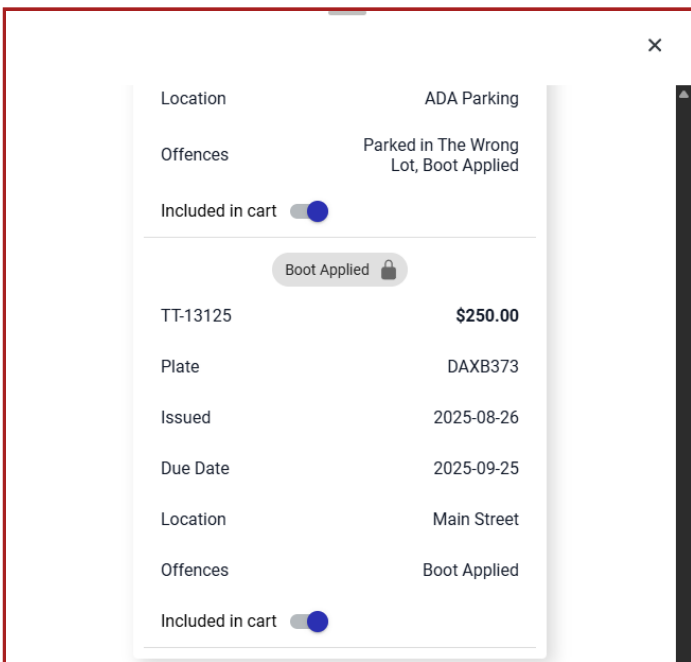
Close (I'll do this later)

Return the boot to the specified drop-off location as outlined in the instructions.

Paying With an Existing Account

Alternatively, you are welcome to pay for the booting violation via your existing parking services account, follow these instructions;

1. Make sure you add your plate as a vehicle on your user profile, then refresh the page, if you have not added the vehicle to your profile previously.
2. Once your vehicle is added, check your cart. Violations that have had a boot applied to them will have a grey lock above them, and say "Boot Applied"



It is crucial to return the boot promptly according to the provided instructions. Failure to return the boot within the

allotted time may result in additional fines or the forfeiture of your deposit.

Best Practices & Considerations

- **Boot as a Deposit:** In certain situations, a refundable deposit fee may be included with your violation. This deposit will be refunded to you through the original payment method after the boot has been returned within the specified timeframe and is in good condition.
- **Keep Instructions:** Be sure to save the email containing the removal and return instructions until after you have successfully returned the boot.

Take Command of Your Parking and Security - <https://OperationsCommander.com>

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