

Paying a Violation with Visa

Branch: testing
Client Time: May 8, 2019 @ 13:10:08

Nick @ Tomahawk

OperationsCommander

Main Dashboard

Welcome to OPS-COMmm

version of ParkAdmin is licenced to _____

Problems/Concerns

report any problems or error messages immediately to _____. Maintenance windows are scheduled by Tomahawk Technologies from 0000h to 0200h. When required, these maintenance windows may involve a 15-20 min. service interruption while upgrades or updates are installed.

Current Parking/Locker Semester

current semester is _____. Parking Permits for the _____ Semester are currently on sale.

Notice of Collection

Tickets not paid within 7 days of the date of the ticket will be transferred to the student account for payment through the business office.

Primary Contacts

Once populated, this will be a list of contacts that Tomahawk will use.

Standard Plus Support from Tomahawk

Monday - Friday
9:00 am - 5:00 pm

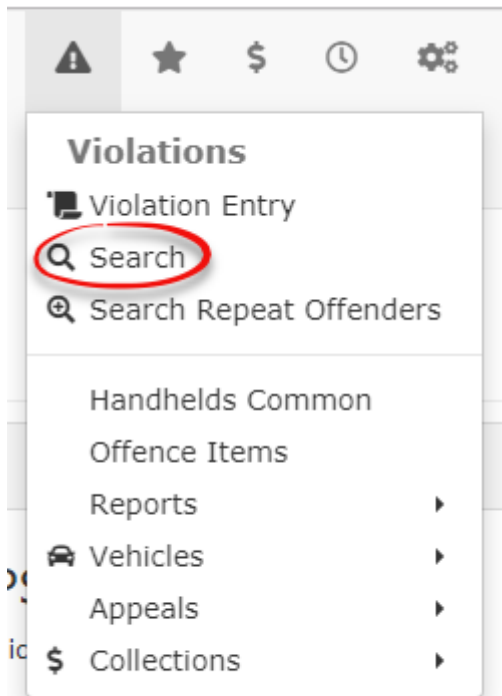
Email support at support@ops-com.com.

In-app chat support.

Status notification within 2 hours during working hours

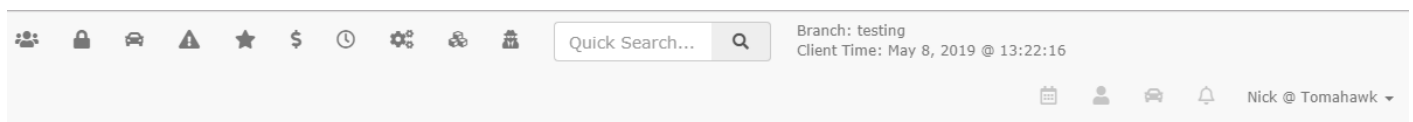
For information on submitting critical or urgent tickets please see our [wiki for more information](#).

Navigate under the violations tab to the search tab.



messages immediately to _____.

Type the ticket number into the search text box.



Violation Search

Provide Ticket No., full or partial Plate No. or Date Range

Spoiled:

Select Spoil Type ▾

User Type

All Types ▾

Violation Location

Show all Locations ▾

Vehicle Province

Show All Provinces ▾

Ticket Category

All Ticket Categories ▾

☐ Outstanding only

☒ All

Warning

☐ Warning only

☐ Only non-warning

☒ All

Offence Type

Show All ▾

☐ Towing Charged

Search Text

and/or


First Name


Last Name


Student / Employee #

Drivers Licence

In this case we looked up ticket TT-10016 and found that it belongs to user jsmith with a plate that is ABC123.

Date Search by 

Start Date  [with time](#) [clear](#)

up to and including  [with time](#) [clear](#)

User State:

[Search using only text](#) [Search with text and date range](#)

Generate Mailing from Listed

Mark Listed as Processed

Listing 1 records

TICKET #	USERNAME ?	PLATE	PROV	DESCRIPTION		STATUS	AMOUNT
TT-10016	jsmith	ABC123	ON	Parked - Expired Parking Permit	50.00	[-\$10.00]	100.00
				Towing	60.00		
				ISSUED: May. 7, 2019 13:43	DUE: May. 27, 2019	Private Property	

Page Total: \$100.00

Unpaid/Outstanding: \$100.00

The listed Permit # is at the time of violation being issued.

* Ticket has an associated appeal status. (Upheld, Reduce, Cancel)

Click the Ticket # and you will be brought to the Violation Information tab

OperationsCommander [OPS-COM] - Complete parking and security manage...
https://tomahawku-rc.preview.parkadmin.com/admin/violations/violationInfo....

Violation Information Edit

Ticket: **TT-10016-7J**

Date Issued: Tue. May 7, 2019 at 13:43
Date Due: May 27, 2019
Ticket Category: Private Property

Licence plate: ABC123
Province: Ontario
Plate Type: Commercial

James Smith jsmith Primary Driver

Offences:

Parked - Expired Parking Permit	\$50.00	-\$10.00
---------------------------------	---------	-----------------

Offence Location: Administration Building
Ticket Writer: admin
Entered By: nick.tomahawk

Fine: \$40.00
Towing: \$60.00
Total: **\$110.00 - \$10.00 (discounts) = \$100.00**

Action Close Window

Violation Notes ?

Afterwards click on the actions tab and click on Make Payment.

OperationsCommander [OPS-COM] - Complete parking and security manage...
https://tomahawku-rc.preview.parkadmin.com/admin/violations/violationInfo....

Violation Information

[Edit](#)

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[Action](#) [Close Window](#)

- [Edit / Update](#)
- [Flag as Sent to Collections](#)
- [Make Payment](#)
- [Link to Incident](#)

Violation Notes ?

This will bring you to the user's payment page so you can process said violation.

Payments Due

Locker Payments

No pending locker payments.

Invoice Payments

No pending invoices.

Parking Permit Payments

<input type="checkbox"/>	Submit Date	Permit No.	Amount	
<input checked="" type="checkbox"/>	May. 7, 2019	106	\$525.00	Remove
			Taxes:	\$68.25
			Total:	\$593.25

Temp. Permit Payments

In this case you want to deselect any other objects that are not being paid for at the moment (in this case the permit) and click proceed to payment.

[Profile](#)
[Lockers](#)
[Vehicles](#)
[Parking](#)
[Payments](#)
[History](#)
[Incident History](#)

Smith, James (jsmith)

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Taxes:		\$68.25	
Total:		\$593.25	

Temp. Permit Payments

No pending permit payments.

Access Card Payments

No pending access card payments.

Deposits

No pending deposit payments.

Violation Payments

Issued	Ticket #	Value	Notes
<input checked="" type="checkbox"/> May. 7, 2019	TT-10016	100.00	discounted
Violations Total:		\$100.00	

Policy Violation Payments

No pending violation payments.

Adjustments

No pending adjustment records.

[Proceed to Payment](#)

This brings you to the checkout page where you have three ways you can handle this detailed below.

Payments Due

Violation Payments

Issued	Ticket #	Value	Notes
May. 7, 2019	TT-10016	100.00	<i>discounted</i>
Violations Total:		\$100.00	

Total: \$100.00

Make Payment Online

In person payments can be made at Security Services.

92 Bridge Street, Suite 101
Carleton Place, Ontario K7C 2V3

Payment Method

Select Method ▾

Click on the drop down menu in order to pick Credit Card, MasterCard or Visa. In this case we're going to use Visa.

Violation Payments

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May. 7, 2019			<i>discounted</i>

Total: \$100.00

Make Payment Online

In person payments can be made at Security Services.

92 Bridge Street, Suite 101
Carleton Place, Ontario K7C 2V3

Payment Method

- Cash
- Cheque
- Payroll Deduction
- Visa
- Mastercard
- Debit Card
- Student Account
- CampusCard
- Visa (External)
- Mastercard (External)
- CampusCard (External)
- No Charge/Complimentary
- Paid through Collections
- ICB
- Visa (Adjustment)
- Mastercard (Adjustment)
- Other
- HP: AuthorizeNet
- HP: PayPal
- HP: Bambora

Select Method ▾

Submit Payment Information

It will bring up the proper options for you to enter in credit card information and click 'Submit Payment Information'

Make Payment Online

In person payments can be made at Security Services.

92 Bridge Street, Suite 101
Carleton Place, Ontario K7C 2V3

Payment Method

Visa

Card Holder

James Smith

Card Number

Card Expiry

Submit Payment Information

Total: \$100.00

Make Payment Online

Cash, Cheque, Money Order payments can be delivered to Parking Services.
92 Bridge Street, Suite 101
Carleton Place, Ontario K7C 2V3

Payment Method

Visa

Card Holder

James Smith

Card Number

4111111111111111 CVD: 123 [What is this?](#)

Card Expiry

12 / 24

Confirm Payment Information

The payment processes.

Payment is processing...



Then you get brought to a transaction details page

Transaction Details

Receipt header beside HST in a tableHST #1234556789

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.

Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

Confirmation Number: 22128c4879316

User: James Smith [jsmith]

Amount: \$100.00

Submit Date: May. 9, 2019 @ 1:33pm [View Snapshot ?](#)

Comment: Online Credit Card Payment

Payment Method: [Visa](#)

Card Name: James Smith

Card Number: XXXXXXXXXXXXXXX 4

Card Expiry: 12/24

Additional Comments: K7C2V3

Processed: May. 9, 2019 @ 1:33pm


Processed By: Payment Gateway

Refund

Violations:

	Issued Date	Ticket #	Amount
	May. 7, 2019	TT-10016	\$100.00
		Total:	\$100.00

Total: \$100.00



Paying with Visa (External)

This payment type is used when the customer chooses to pay by credit card at the parking office where a pin pad or cash register is used.

Revision #2

Created 14 May 2024 09:16:03

Updated 25 June 2025 14:21:57