

Auto Email Notifications for Warnings

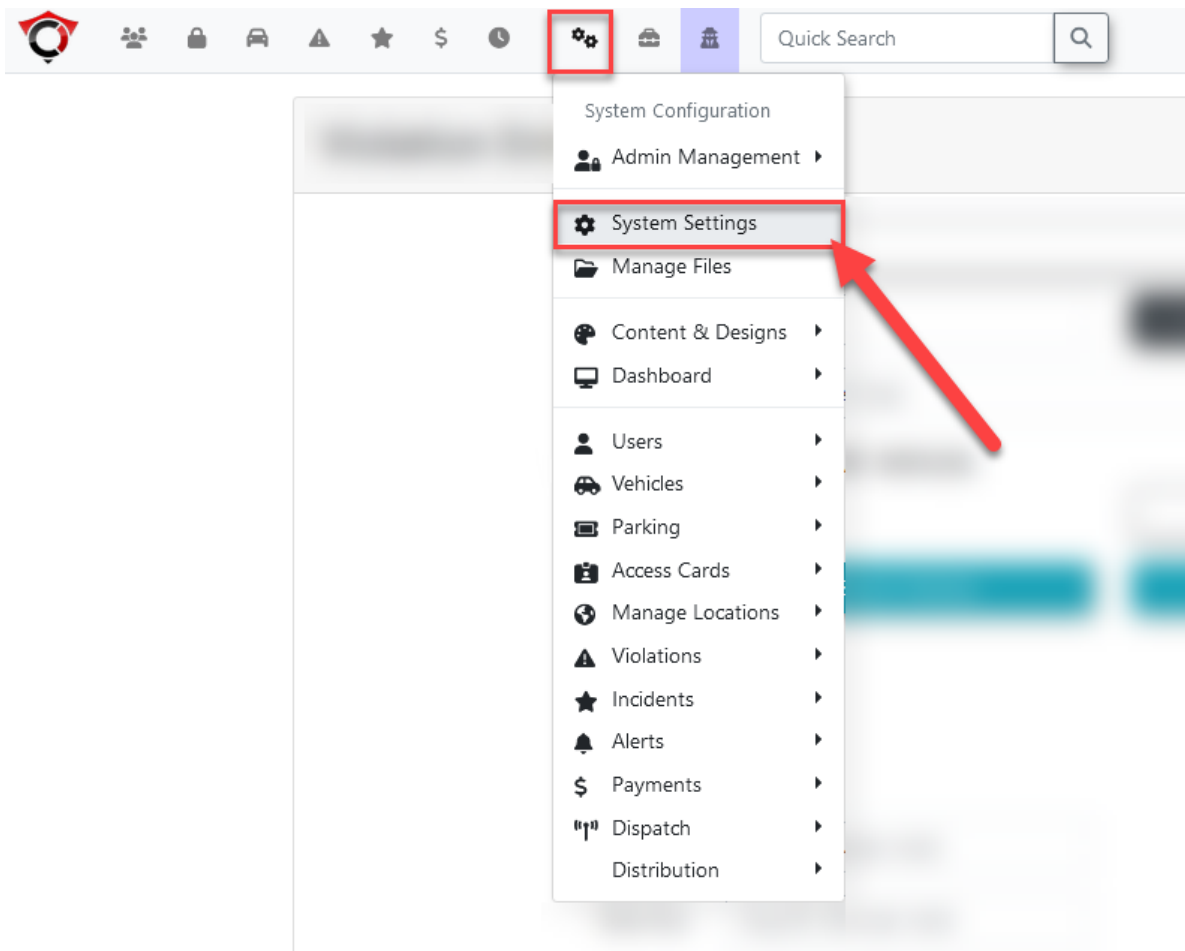
Introduction

There is now the option to have a warning letter sent to those who have received a violation marked as a warning. Violations marked as a warning have had their fine amount waived.

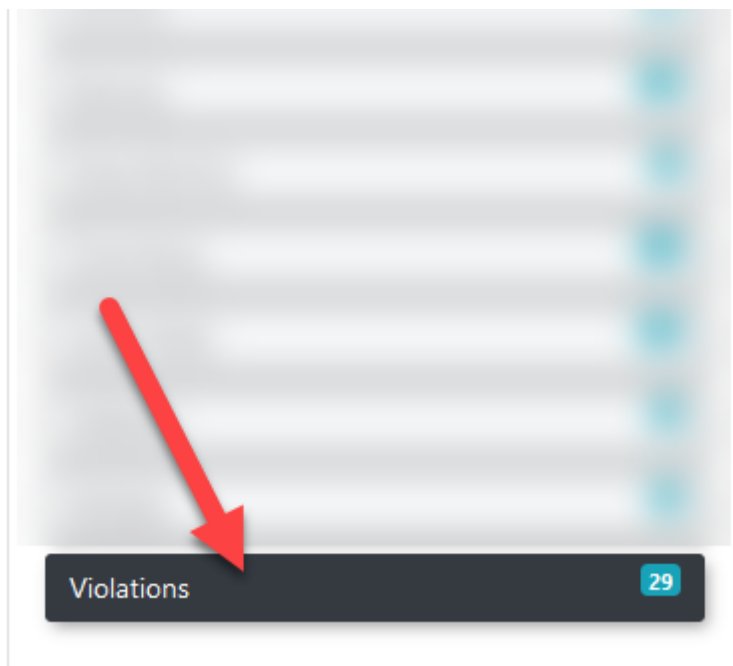
Setup

There is a new setting used to enable the sending of warning notices.

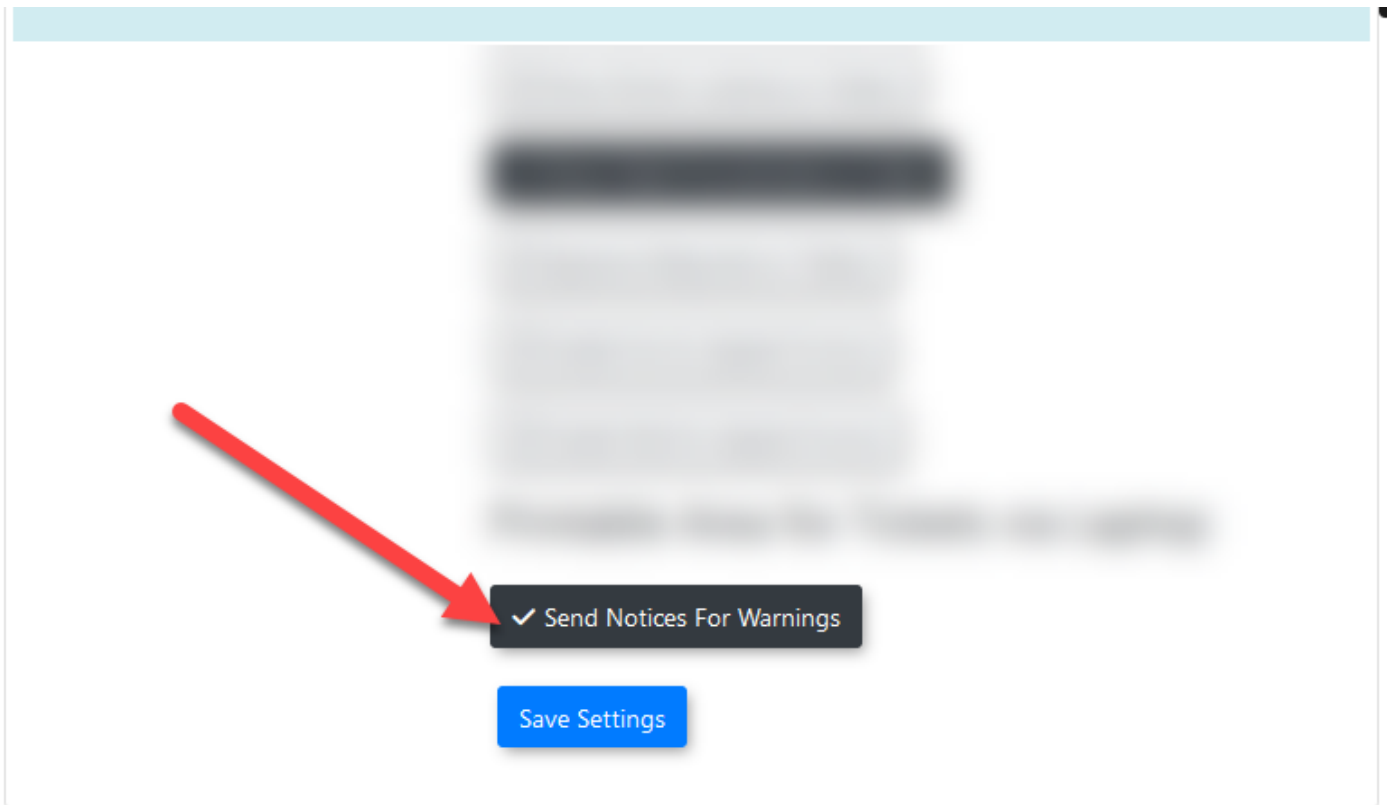
It can be found on the **System Settings** page.



The setting can be found under the **Violations** sub-menu.



The setting is named **Send Notices For Warnings**.

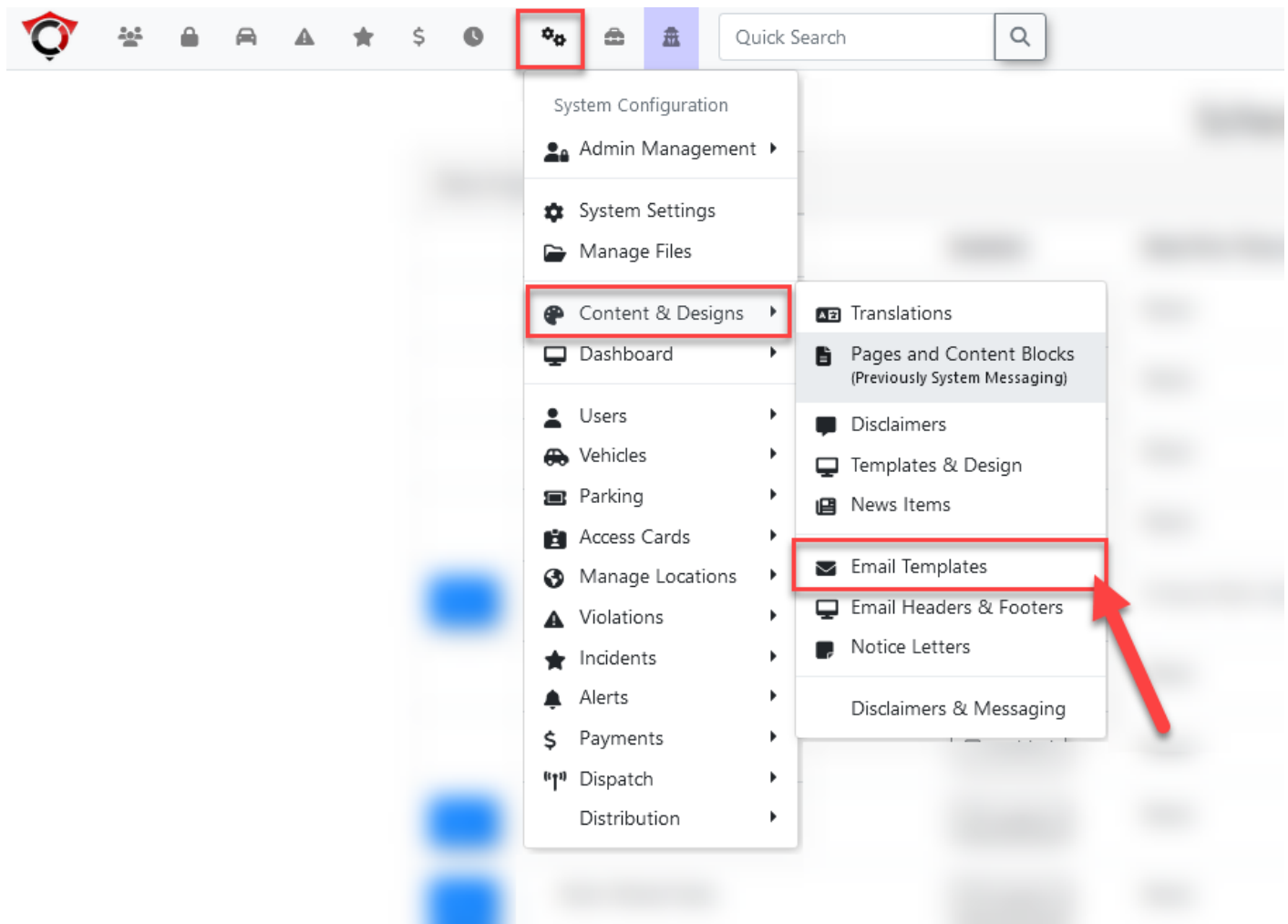


Once enabled, warning notices will be sent when the system task is run.

Template

The layout of the warning letter can be edited on the **Email Templates** page, found under the menu tree:

- **System Configuration -> Content & Designs -> Email Templates**



The template is called **New Warning Notice**.

| | | | |
|-------------------------------------|---|---|---|
| Event Report | Event Report Template Report the event generated | Edit Create | Report the event generated and all the details |
| Event Violation Event | Event Violation Report Report Violation Report - Violation Event - Violation - Violation | Edit Create | Report Violation Report |
| User Report | User Report User Report | Edit Create | Report generated when a user report is created |
| New Violation Event | Automated New Violation Notice New Violation Notice generated New Violation New Violation | Edit Create | New violation notice sent to a user |
| New Warning Notice | Automated New Violation Warning Notice Violation Warning Notice ([violation show=Ticket]) | Edit Create | New violation warning notice sent to a user |
| Event Event Report | Event Report Template Report the event generated Event - Violation | Edit Create | |
| Event Violation | Event - Violation Template New Violation Notice generated Event - Violation | Edit Create | Violation report to the user when added to the notice |
| Event Report Warning - Violation | Event Report New Violation Notice generated Event - Violation | Edit Create | The violation is the user that the notice has been added from then the notice is added to the user, it contains the link they have to click to report the violation and the notice is the |

Here the content of the notice is setup for the email to be sent out to users with warning violations.

| | |
|-------|--|
| Label | Automated New Violation Warning Notice |
|-------|--|

Language English Français

| | |
|---------|--|
| Subject | Violation Warning Notice ([violation show=Ticket]) |
|---------|--|

SMS messages have a limit of 160 characters before the message will be split into multiple messages. Around 30 characters should be reserved for URLs when shortened.

We can be reached at 555-555-2121

Tasks can be accessed from the **View System Task Logs** page, located under the **Tools** menu.

While the setting **Send Notices for Warnings** is enabled, this task will include warning violations in its output. When disabled, the task will only send notices out for violations issued with a fine.

Revision #2

Created 26 July 2024 13:26:30 by Nicole

Updated 25 June 2025 14:21:57 by Nicole