Lot Visibility Options

OPS-COM provides enhanced control over parking lot visibility and accessibility, allowing administrators to define how and when users can view and book permits for specific lots. This article explains the three lot visibility options and their implications for both administrators and end-users, ensuring that lots can be precisely tailored for various scenarios, including event parking and restricted access.

Setup & Configuration

Lot visibility is configured within the **Lot Edit Page** or the **View All Lots Page** by selecting one of three distinct options.

Configuring Visibility on the Pricing & Lot Admin Page

1. Hover over **Parking Management**, **Lot Administration** and click **Pricing & Lot Admin**.
2. Click on the **Lot Name** you wish to configure.
3. On the **General** tab, under **Visibility to Users**, you will find three radio buttons. Select the desired option (details below).
4. Click **Update Lot** to save your changes.

Configuring Visibility on the View All Lots Page (Bulk Action)

1. Hover over **Parking Management**, **Lot Administration** and click **Pricing & Lot Admin**.
2. On this page, locate the **Visibility** column for each lot.
3. Click the current visibility icon next to the desired lot(s) to change the status using the radio buttons that appear.

4. This allows you to change the visibility status of multiple lots at once.

Legend

- 👁̶ - lot is not visible.
- 👁 - lot is visible.
- 🚫 - lot is hidden but accessible.

Using this Feature

The three lot visibility options provide granular control over user access:

- **Not Visible**:
  - The lot is **not visible** to end-users on the permit booking page or the real-time map.
  - Users **cannot book permits** from this lot, even with a direct link. This option is typically used for lots under construction, maintenance, or no longer in use.
- **Visible**:
  - The lot is **visible** to end-users on the permit booking page and may appear on the real-time map (if configured).
  - Users **can book permits** from this lot, provided they meet any other access criteria (e.g., user type, sales window). This is the standard setting for publicly available lots.
- **Hidden But Accessible**:

- The lot is **not visible** to end-users on the general permits page or the real-time map.
- Users **can book permits** from this lot *if* they access it through a direct link. This link can be provided via email, a webpage, or by scanning the lot's QR code.

Best Practices & Considerations

- **Event Parking**: The **Hidden But Accessible** option is ideal for event parking. You can provide a direct link to event attendees, allowing them to book permits without the lot being generally visible to all users.
- **Combined with Passwords**: For enhanced security, combine **Hidden But Accessible** with lot passwords. This ensures that only users with both the direct link and the correct password can book permits for the lot.
- **User Communication**: If using **Hidden But Accessible** lots, clearly communicate how users can access the lot (e.g., "Scan this QR code," "Click the link in your email").
- **Audit Regularly**: Periodically review the visibility settings of your lots to ensure they align with current operational needs and access policies.

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