

Auto Email Notifications for Warnings

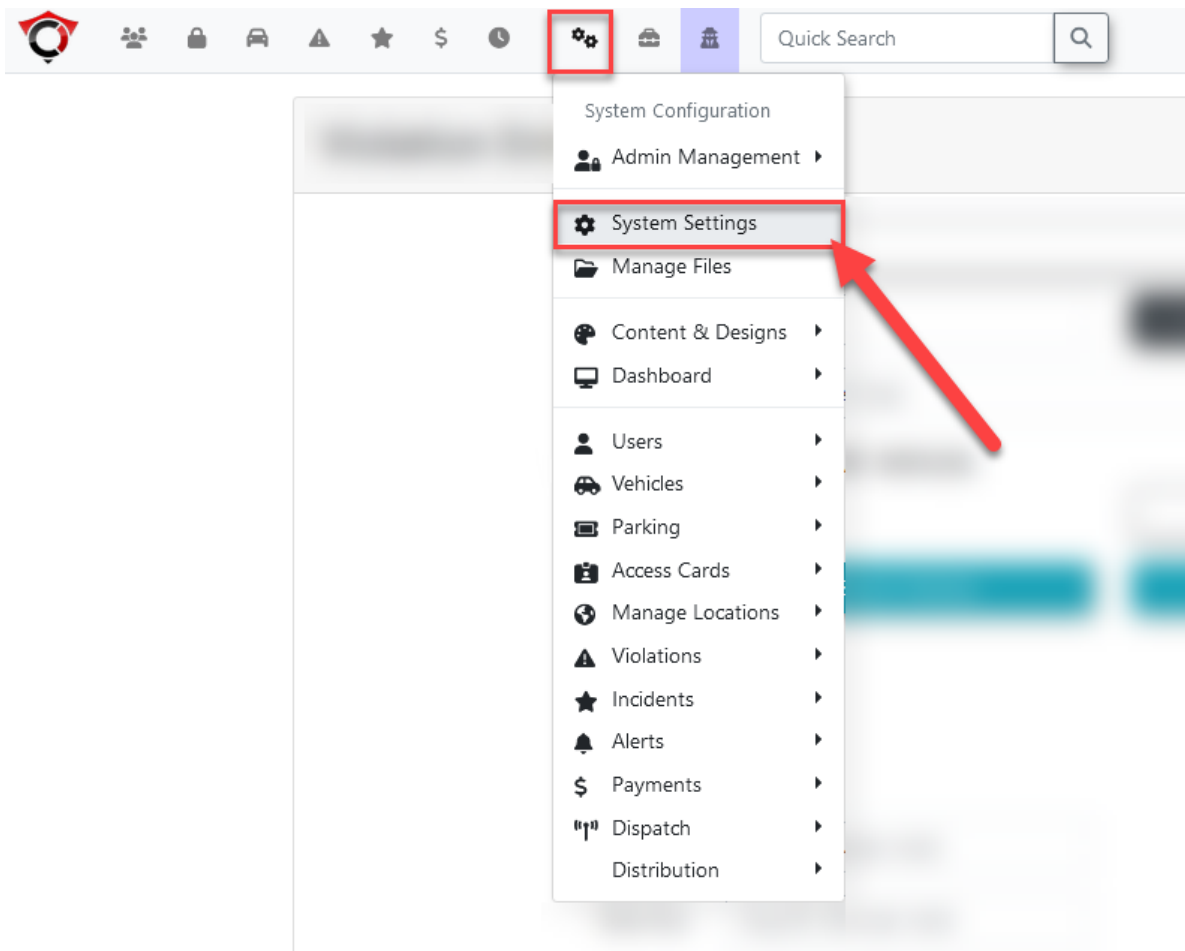
Introduction

There is now the option to have a warning letter sent to those who have received a violation marked as a warning. Violations marked as a warning have had their fine amount waived.

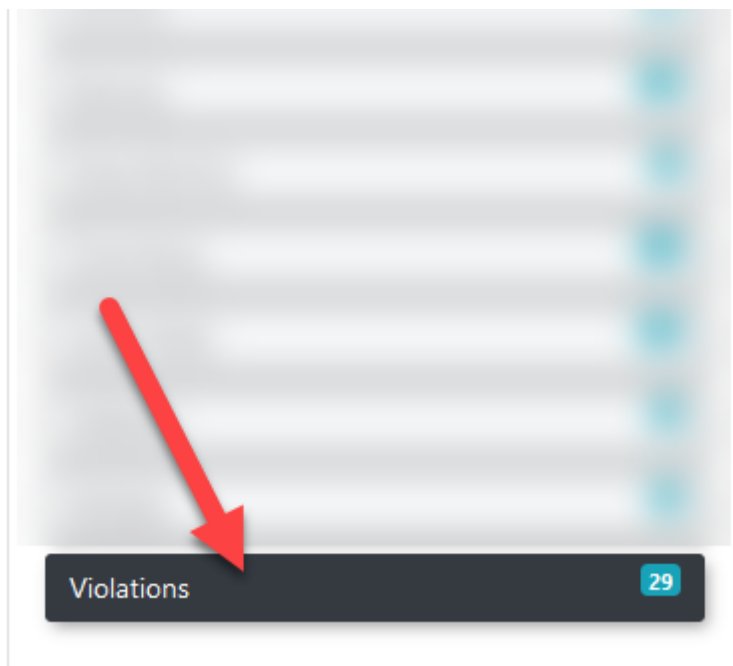
Setup

There is a new setting used to enable the sending of warning notices.

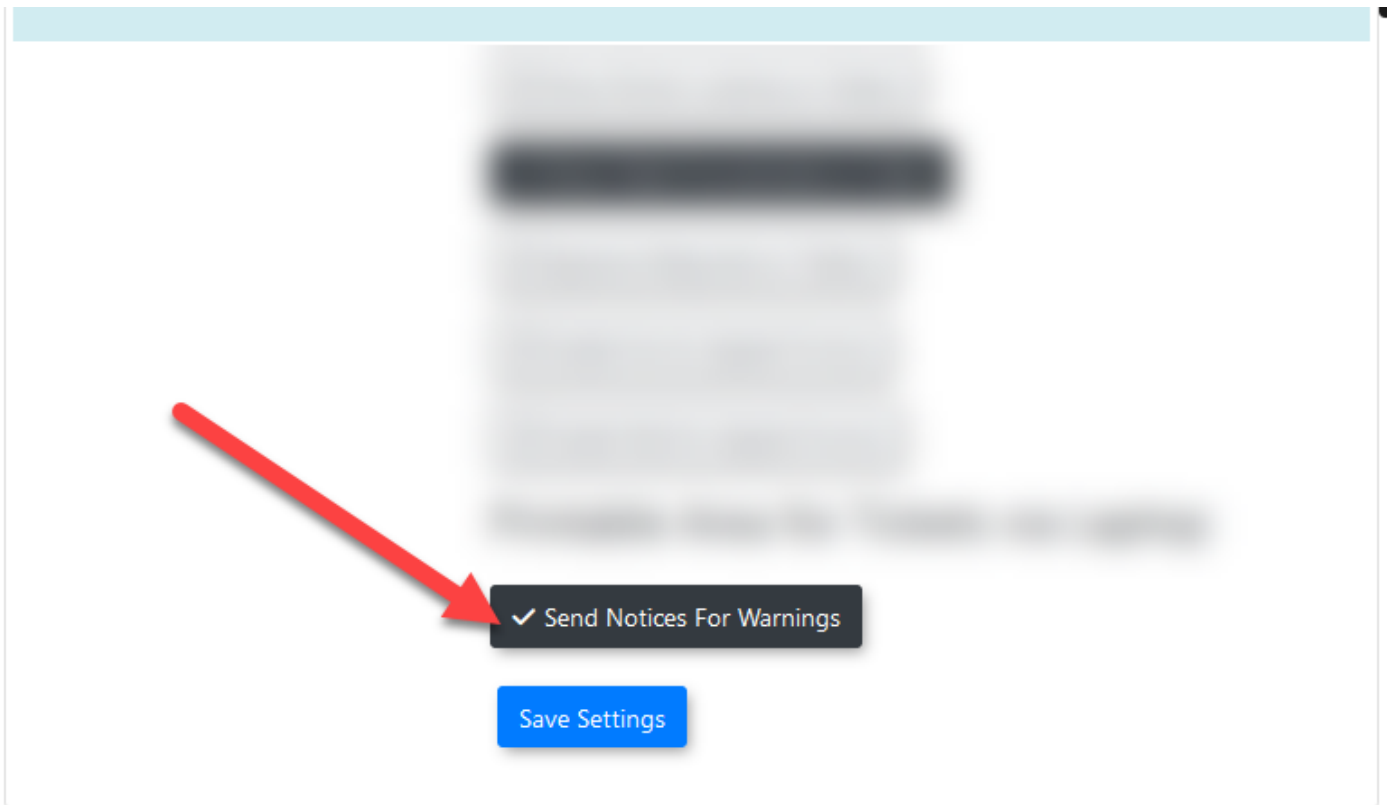
It can be found on the **System Settings** page.



The setting can be found under the **Violations** sub-menu.



The setting is named **Send Notices For Warnings**.

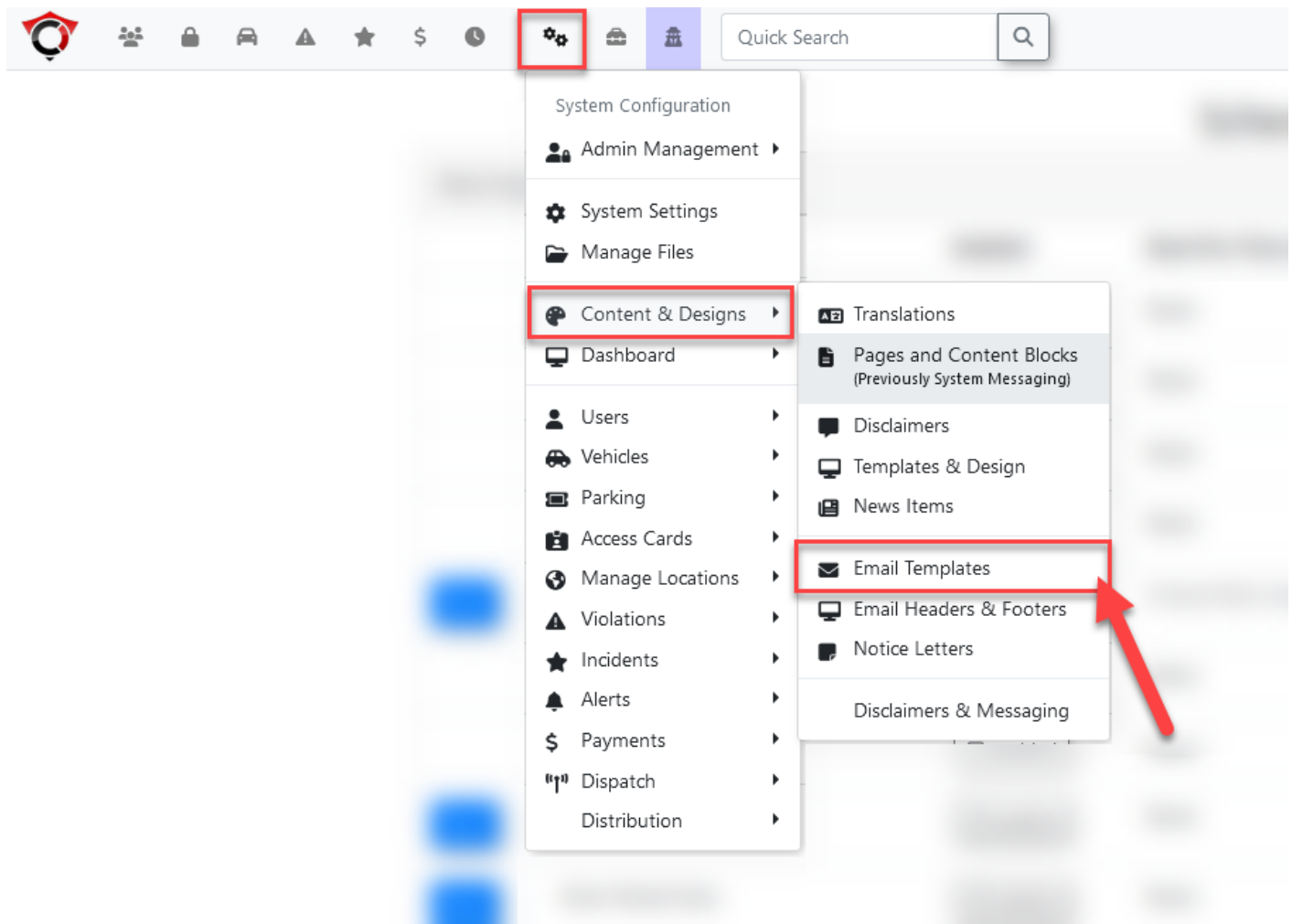


Once enabled, warning notices will be sent when the system task is run.

Template

The layout of the warning letter can be edited on the **Email Templates** page, found under the menu tree:

- **System Configuration -> Content & Designs -> Email Templates**



The template is called **New Warning Notice**.

Event Report	Event Report Template Report the event generated	Edit Create	Report the event generated and all the details
Event Violation Event	Event Violation Report Report Violation Report - Violation Event - Violation - Violation	Edit Create	Report Violation Report
User Report	User Report User Report	Edit Create	Report generated when a user reports a violation
New Violation Event	Automated New Violation Notice New Violation Notice generated New Violation New Violation	Edit Create	New violation notice sent to a user
New Warning Notice	Automated New Violation Warning Notice Violation Warning Notice ([violation show=Ticket])	Edit Create	New violation warning notice sent to a user
Event Event Report	Event Report Template Report the event generated Event - Violation	Edit Create	
Event Violation	Event - Violation Template New Violation Notice generated Event - Violation	Edit Create	Violation report to the user when added to the notice
Event Report Warning - Violation	Event Report New Violation Notice generated Event - Violation	Edit Create	The violation is the user that the notice has been added that the user is added to the notice, a violation has been that the user is added to the notice, a violation has been

Here the content of the notice is setup for the email to be sent out to users with warning violations.

Label	Automated New Violation Warning Notice
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Language English Français

Subject	Violation Warning Notice ([violation show=Ticket])
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SMS messages have a limit of 160 characters before the message will be split into multiple messages. Around 30 characters should be reserved for URLs when shortened.

We can be reached at 555-555-2121

Tasks can be accessed from the **View System Task Logs** page, located under the **Tools** menu.

While the setting **Send Notices for Warnings** is enabled, this task will include warning violations in its output. When disabled, the task will only send notices out for violations issued with a fine.

Revision #2

Created 26 July 2024 13:26:30 by Nicole

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