

Configure Violations to a Person

Setting up Violation Entries

Before you can issue violations you must enable **Link violations to users** in System Settings, Violations before issuing violations by person or vehicle.

The screenshot displays the system settings interface. On the left is a sidebar menu with various categories, each with a count in a circle. A red arrow labeled '1' points to the 'Violations' category, which is highlighted in blue and has a red circle with the number '2' next to it. A second red arrow labeled '3' points from the 'Violations' category to the 'Link violations to users' checkbox in the 'Printing Tickets via Laptops' section. This checkbox is checked and has a red circle with the number '3' next to it. Below this section is the 'Printable Area for Tickets via Laptop' section, which contains four input fields for ticket dimensions and padding. At the bottom of the settings page is a 'Save Settings' button.

Forms (1)

Global (7)

Incidents (2)

Lightweight Directory Access Protocol (9)

Licensing (6)

Lockers (8)

License Plate Recognition (1)

Parking (1)

Payments (5)

Permits (18)

Security (17)

Temp Permits (1)

Third Party (9)

User Profile (25)

Vehicles (1)

Violations (2) (16)

Printing Tickets via Laptops

☒ Link violations to users (3)

The prefix to go in front of the ticket number: TT

The next number for printing tickets from the web: 10697

☐ Show Driver's License on Tickets

☒ Show Ticket # as barcode on Ticket

Printable Area for Tickets via Laptop

Maximum width in pixels: 265

Top padding in pixels: 95

Maximum printing height: 385

Padding below printing area: 35

☒ Hide Zero Dollar Fines

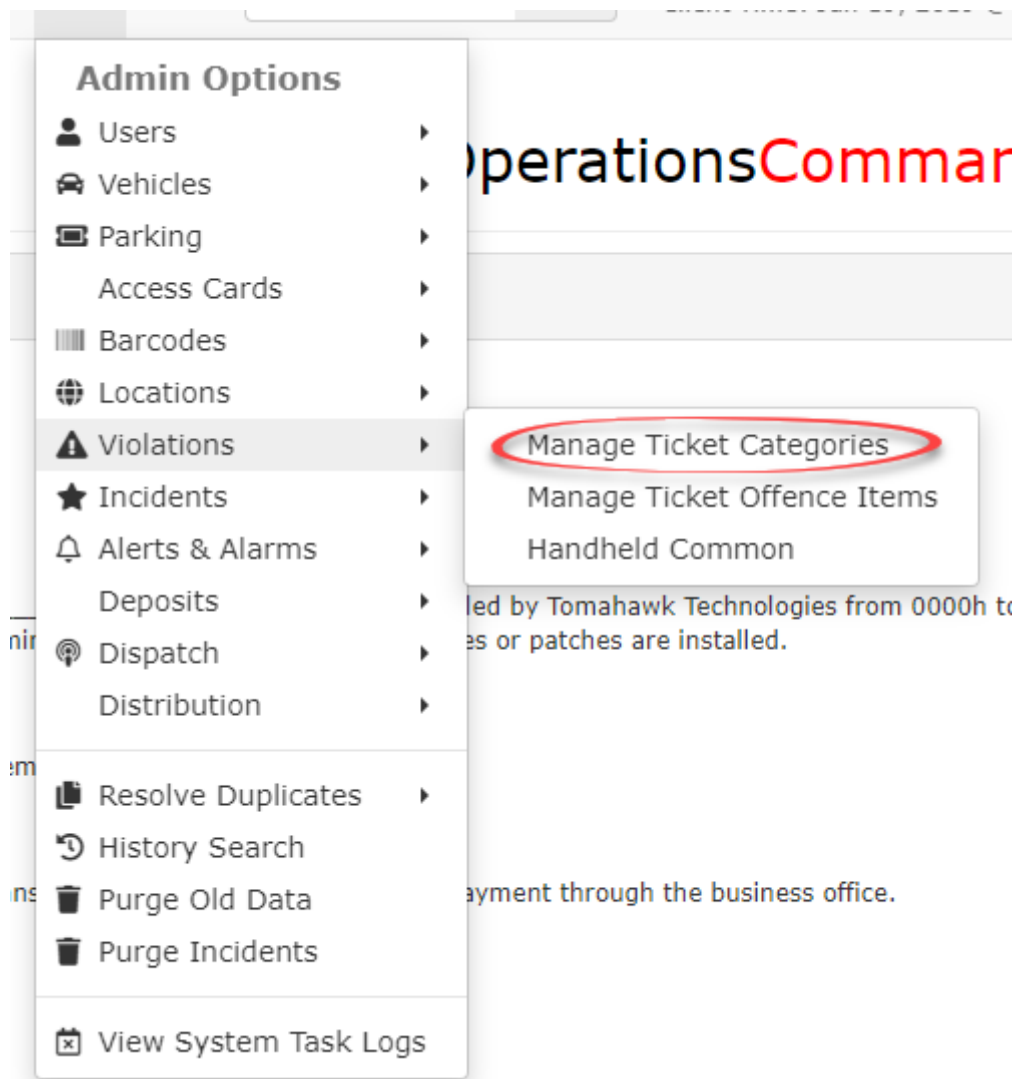
☒ Include Random PIN on Handheld Tickets

☒ Enable anonymous payments for violations.

Save Settings

Managing Ticket Categories

Hover over **Admin Options**, select **Violations**, then **Manage Ticket Categories**



Select the Ticket Category that is being updated to allow users to receive violations, in this example Municipal is being selected

Manage Ticket Categories

Ticket Categories

Municipal	Edit Category
Private Property	Edit Category

Add New Ticket Category

Editing Category: Municipal

Ticket Category Name

Municipal

☐ Visible on Handhelds

☐ Enable Fail to Identify

Violation Applies To

☒ Vehicles ☐ Users

Save Ticket Category

Archive Ticket Category

Select Users in the **Violation Applies To** section

Manage Ticket Categories

Ticket Categories

Municipal	Edit Category
Private Property	Edit Category

Add New Ticket Category

Editing Category: Municipal

Ticket Category Name

Municipal

☐ Visible on Handhelds

☐ Enable Fail to Identify

Violation Applies To

☐ Vehicles ☒ Users

Save Ticket Category

Archive Ticket Category

Now when entering a violation of this offence type it will be possible to apply the violation to a person.

Enter Basic Violation Information

Ticket Writer

(admin) Admin

Spoiled ?

Valid - not spoiled

Ticket Number

✓ Auto Generated

Warning

?

Ticket Type ?

Municipal

Include Archived Categories

Apply violation to:

A Vehicle

A Person

Search Vehicles

Search Users

Licence plate

Name

Province

Drivers Licence

