

# Duplicate Vehicles

**Duplicate vehicles** in the OPS-COM system can cause quite a bit of confusion especially when there is more than 1 driver for the specific vehicle. This article will discuss how to avoid this issue.

In OPS-COM, vehicles are identified uniquely by three key pieces of information: **License Plate**, **Province / State**, and **Plate Type**. These three details are essential when entering a vehicle. For example, **ABC123** could appear as both a passenger vehicle plate and a commercial vehicle plate. Therefore, all three identifiers—**License Plate, Province/State, and Plate Type**—are needed to make the vehicle unique. However, duplicates can sometimes appear in the system if one of these details is entered incorrectly, leading to similar vehicles being mistakenly recorded as separate ones.

Some common reasons for duplicate vehicles include:

- **Mismatched vehicle information** creating duplicates in the system.
- **Incorrectly entered plate numbers** or manual entry errors.
- **Orphaned vehicles** that are not properly linked.
- **Orphaned violations** that should be associated with a specific vehicle.

The more information you include when adding a vehicle to the system, the better. Providing more details will help the system recognize potential duplicates and avoid errors.

In addition to the three key identifiers, it is also recommended to include:

- **Vehicle Colour**
- **Vehicle Make**
- **Vehicle Model**
- **Vehicle Year**

These details help to clearly identify specific vehicles and ensure they are properly recorded in the system.

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