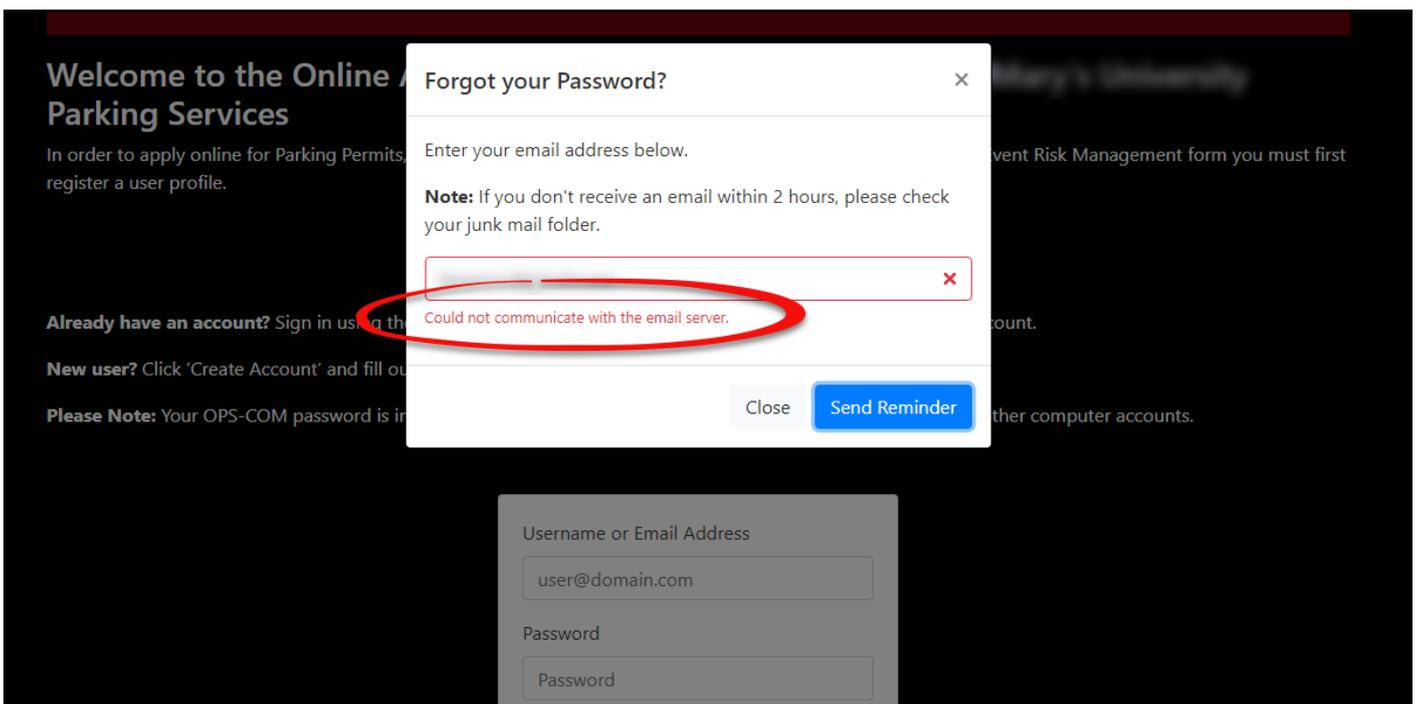


# Email Server Communication Errors

## Finding Communication Errors

It is possible, that if some of the system settings and classic system settings are not setup correctly to use a **From** address, that you will receive a communication error as a response. One example would be when trying to submit the **Forgot Password** form found on the user side login page. An error message of this nature would look something like this:



As mentioned, this is because there is no **From** address setup in the system.

## Fixing Communication Errors

To fix this issue you would just need to update the **Reply-to Admin Email Address** found under **Classic System Settings**.

Edit System Config	
<b>System Name</b>	Parking Services
<b>System Description</b>	Parking Services
<b>Reply-to Admin Email Address</b>	<input type="text"/>
<b>Reply-to Security Email Address</b>	<input type="text"/>
<b>Mailing Address</b>	



Once you have updated the email address this issue should be resolved. If the issue is still not resolved after completing these fields, please contact support for further assistance.

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Revision #2

Created 15 May 2024 08:50:20

Updated 11 September 2024 13:40:49