

OpenEdge Hosted Payments

Credentials Required:

Sign up for your new OpenEdge Account Here: OPS-COM / OpenEdge.

On the sign up form you will be asked for **Representative Information**. Here is the correct information to enter:

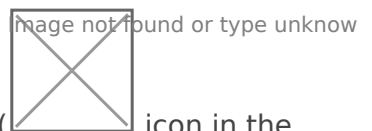
- **Rep First Name:** Phil
- **Rep Last Name:** MacCallum
- **Rep Email:** phil.maccallum@ops-com.com
- **Rep Phone:** 855.410.4141 x 224

Your OpenEdge Account Manager can provide you with the following information:

- **Auth Key:** a multi-digit string key
- **Terminal ID:** a 8 digit numeric key
- **X-Web ID:** a 12 digit numeric key

This will be given to you for both a Sandbox and a Production environment.

Create OpenEdge Payment Type:



You can create a new payment type by selecting **System Configuration** (icon in the OPS-COM admin side menu) → **Payments** → **Setup Payment Types** → **Add Type**.

System Configuration

- Admin Management
- System Settings
- Manage Files
- Content & Designs
- Dashboard
- Users
- Vehicles
- Parking
- Access Cards
- Manage Locations
- Violations
- Incidents
- Alerts
- Payments**
 - Manage Deposit Types
 - Setup Payment Types**
 - Fees

Payment Types

| Name | Gateway | Prompt | Icon 1 | Icon 2 | Icon 3 | Icon 4 | Icon 5 | Icon 6 |
|--------------------------|-----------------------|-------------|--------|--------|--------|--------|--------|--------|
| Cash | Manual Processing | | 5 | ✓ | ✗ | ✓ | ✗ | ✗ |
| Payroll Deduction | Processed Immediately | | 1 | ✓ | ✗ | ✓ | ✗ | ✗ |
| No Charge/Complimentary | Processed Immediately | | 0 | ✓ | ✗ | ✗ | ✗ | ✗ |
| Paid through Collections | Processed Immediately | | 0 | ✓ | ✗ | ✗ | ✗ | ✗ |
| CampusCard | Test Gateway | Credit Card | 12 | ✗ | ✗ | ✗ | ✗ | ✗ |
| Other | Manual Processing | | 0 | ✓ | ✗ | ✗ | ✗ | ✗ |
| ParkAdmin Credit | Manual Processing | | 0 | ✓ | ✗ | ✗ | ✗ | ✗ |
| Other Refund | Manual Processing | | 0 | ✓ | ✗ | ✗ | ✗ | ✗ |

Add Type

Select **"EdgeExpress - Hosted"** as your provider → **Next Step**.

Add New Payment Type

Provider
EdgeExpress - Hosted

Redirect the user to a payment form using EdgeExpress before being sent back to OPS-COM.

Close
Next Step

You should now be brought to the **"Edit Payment Type"** page:

Edit Payment Type

[Back](#)

Type Name

Edge Express

Description

Credit Card via Hosted Payments with EdgeExpress

Enabled For User Types

[Settings](#)

Selected user types will be able to view this payment type. Administrators are still able to override this and select this payment type for the user types that are not selected here.

Inactive for User Types

☐

Staff - Full Time

☐

Staff - Executive

☐

Student - Resident

☐

Student - Transit

☐

Athletics

☐

Veritas

☐

Veritas - Complimentary

☐

North Lot

☐

Solus

☐

Public Works

☐

General Public

☐

Greenville Employees

Update Payment Type

Type Name: The Type name can be whatever you want it to be, though please note this will also be the name displayed to users when using payment checkout and selecting a payment method. You can reference the specific hosted payment provider such as OpenEdge/Edge Express or something more generic such as "Online Credit Card Payment", "Online payment", "Credit Card", etc. Really it's up to you and what you think makes most sense to your site users when making a payment, also might depend on what payment methods your OpenEdge/EdgeExpress.

Enabled for User Types: Select the User Types you wish this new Payment Type to be visible to so they can select it during payment checkout. You can change these user types at any time

There are additional required configuration fields in the **Settings** area:

Edit Payment Type

[Back](#)

Type Name

Edge Express

Description

Credit Card via Hosted Payments with EdgeExpress

[Enabled For User Types](#)

Settings

Enable for Text2ParkMe

☐

Enable for Permit Renewal Payments

☐

Enable for Guest Payments

☐

Can Change Type After Being Process?

This payment type cannot be changed once the payment has been made.

Prompt Information

Email Address



The email address allows for receipts to be sent back to the user when paying as a guest.

Credentials

Production/Sandbox

Production



Auth Key

Terminal ID

0

X Web ID

0

URL Values

Callback URL

Not Set

Success URL

Not Set

Declined URL

Not Set

When clicking Save, all URLs will be regenerated with the base path as:

Base URL

Update Payment Type

Enable for Text2ParkMe: if you aren't using this module leave the button unchecked.

Enable for Permit Renewal Payments: if you aren't using this feature leave the button unchecked.

Enable for Guest Payments: if you aren't using this feature leave the button unchecked.

Prompt Information: Only "Email Address" is supported with OpenEdge Hosted Payments at this time.

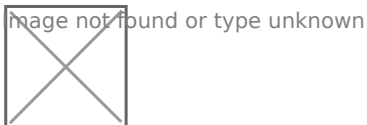
Credentials:

- **Production/Sandbox:** Select whether you are using your OpenEdge Production/Live credentials or Sandbox/Testing credentials. Additionally, although not required you may find your OPS-COM preview space helpful for testing Sandbox/testing credentials, this way you can keep your production/live OPS-COM data (permits, users, payments, violations, etc) clean/untouched during any testing.

As referenced above, your OpenEdge Account Manager can provide you with the following credentials:

- **Auth Key:** a multi-digit string key.
- **Terminal ID:** a 8 digit numeric key.
- **X-Web ID:** a 12 digit numeric key.

Don't forget to save your new payment type by clicking the "Update Payment Type" button along the bottom of the page:



Done, the new OpenEdge/Edge Express hosted payment type has been added to your OPS-COM system and you should be ready to test the payment/checkout process using this new payment type.

For some additional reference/clarification this is what the OpenEdge hosted payment page looks like to website users during the checkout/payment process:

Order Information

Total Amount (\$):\$3,561.75

Transaction Type:CREDITSALE

Card Information

Card Number:*

Expiry:*

CVV:*

Customer Information

First Name:

Last Name:

Address One:*

City:

Country:

State or Province:

Postal Code:*

Make Payment

Cancel

Revision #2

Created 14 May 2024 08:13:17

Updated 11 September 2024 13:40:49