

Setting up Quick Pay/Guest Payments

Introduction

Guest payments allow users to quickly find their tickets without having to log in and for users without an account to pay anonymously. This article contains all of the information related to the functionality of anonymous payments and its object.

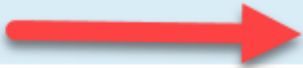
Required System Settings

In order to use anonymous payments, the associated setting is required to be toggled on under **System Settings → Violations**

Top padding in pixels	95
Maximum printing height	385
Padding below printing area	35

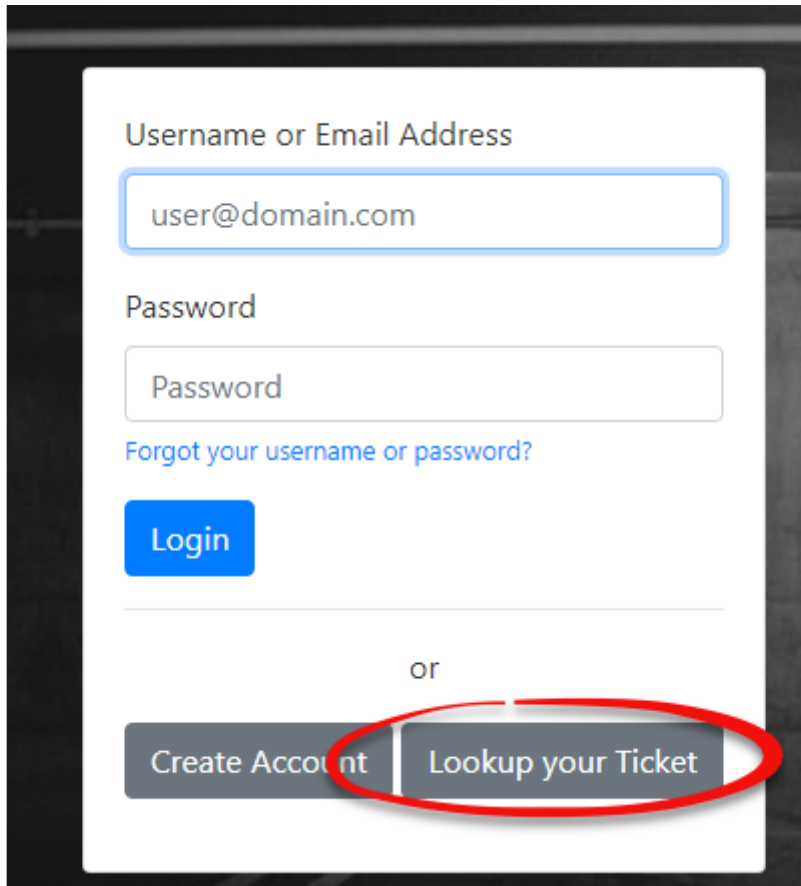
✓ Hide Zero Dollar Fines

✓ Include Random PIN on Handheld Tickets

☐ Enable anonymous payments for violations

Save Settings

The button to allow users to lookup their tickets and pay for them anonymously will appear on the login screen.



A login form interface with a white background and a dark border. It contains the following elements: a label 'Username or Email Address' above a text input field containing 'user@domain.com'; a label 'Password' above a text input field containing 'Password'; a blue link 'Forgot your username or password?'; a blue 'Login' button; a horizontal line; the word 'or' centered; and two grey buttons: 'Create Account' and 'Lookup your Ticket'. The 'Lookup your Ticket' button is circled in red.

Username or Email Address

user@domain.com

Password

Password

[Forgot your username or password?](#)

Login

or

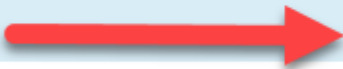
Create Account | Lookup your Ticket

At this point, the option to use the Laravel Payments screen under the **Payments** option in **System Settings** will be present.

These settings are used to control the Payments Module.

Invoice Number

1021



✔ Use Laravel Payments

Electronic Funds Transfer

Requires Tomahawk to integrate and set up.

EFT Client Number

1212128989

EFT Client Name

Tomahawk U

EFT File Number

22

Save Settings

Object Properties and Rules

Lookup your Ticket - **Button**

This requires that the proper system settings are selected.

Login

or

Create Account

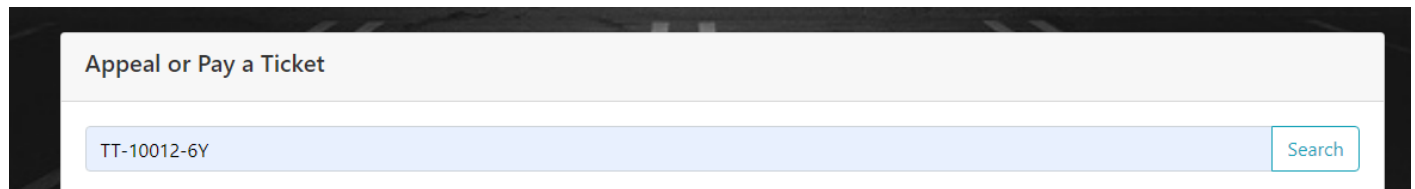
Lookup your Ticket

The button will appear if either of these conditions are met:

- It will appear if the **enable anonymous violation payments** setting is enabled.
- It will appear if any payment types have anonymous payments enabled.

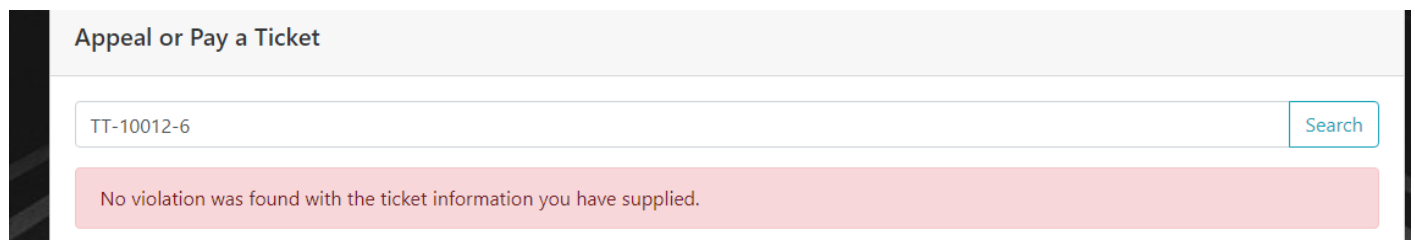
Appeal or Pay a Ticket - Input

The full ticket number including the PIN must be entered here, if you attempt to search for the ticket without the PIN, you will not find any results.



A screenshot of a web form titled "Appeal or Pay a Ticket". It features a light blue input field containing the text "TT-10012-6Y" and a light blue "Search" button to its right.

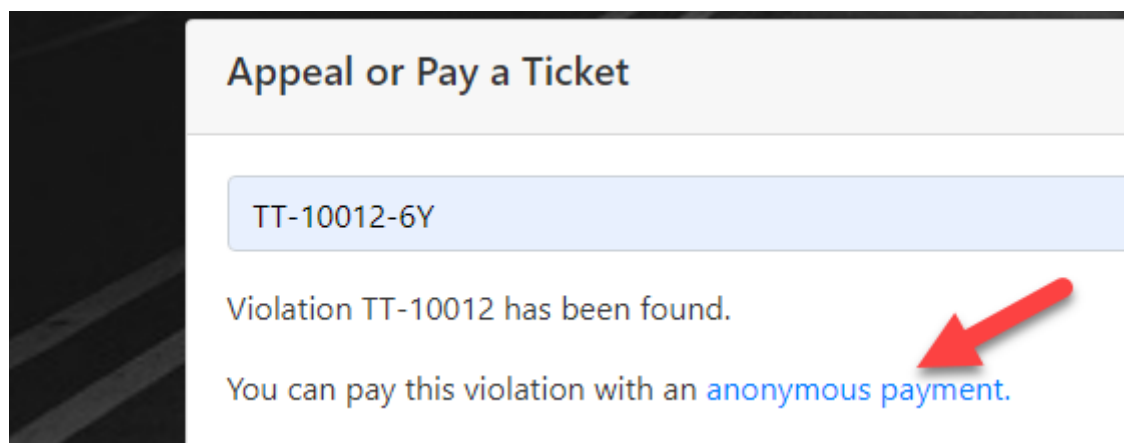
If you enter no input, or enter invalid input, you should get a bootstrap *danger* alert box stating no violation was found with the ticket information you have supplied.



A screenshot of the "Appeal or Pay a Ticket" form. The input field contains "TT-10012-6". Below the input field is a red alert box with the text: "No violation was found with the ticket information you have supplied."

Anonymous Payment - Link

This link will take you to the Laravel payments screen if you have Laravel Payments select under system settings. Otherwise it will take you to the PHP payments screen.



A screenshot of the "Appeal or Pay a Ticket" form. The input field contains "TT-10012-6Y". Below the input field, the text "Violation TT-10012 has been found." is displayed. Underneath, it says "You can pay this violation with an [anonymous payment](#)." A red arrow points to the "anonymous payment" link.

Create Account - Button

The account creation button is required if users want to appeal a ticket.

2 has been found.

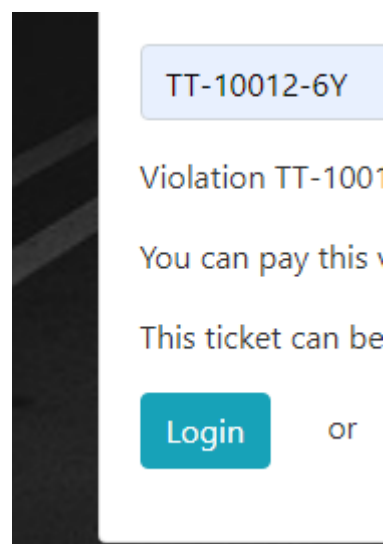
olation with an [anonymous](#)

appealed.

Create Account

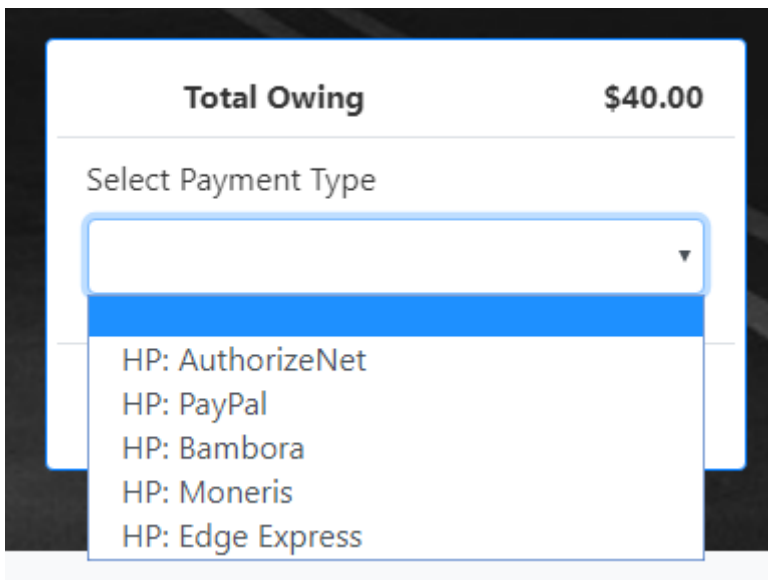
Login - Button

If a ticket is found and you have an account already associated to that ticket you can choose to login.



Select Payment Type - Select Menu

Cash/Check *cannot* be payment options, other payment options should be Authorize, PayPal, Bambora, Moneris, Edge Express.



The screenshot shows a payment interface. At the top, it displays 'Total Owing' as '\$40.00'. Below this, there is a section titled 'Select Payment Type' which contains a dropdown menu. The dropdown menu is currently open, showing a list of payment options: 'HP: AuthorizeNet', 'HP: PayPal', 'HP: Bambora', 'HP: Moneris', and 'HP: Edge Express'. The first option, 'HP: AuthorizeNet', is highlighted with a blue background.

Total Owing	\$40.00
Select Payment Type	
<div>HP: AuthorizeNet</div> <div>HP: PayPal</div> <div>HP: Bambora</div> <div>HP: Moneris</div> <div>HP: Edge Express</div>	

Selecting no Payment Type should redirect you back to the payments page letting you know that a payment type must be selected.

Payments Screen - Ticket Number Button

Clicking the ticket number on the payments screen should bring up a violation info popup

The screenshot shows a web application interface. At the top, there's a navigation bar with links like 'Return to the admin side' and 'This is a...'. A modal window titled 'Violation For Ticket: TT-10012' is open, displaying details for a parking violation. Below the modal, there's a table with columns 'Due', 'Ticket', and 'Amount'. The table shows a single row for ticket TT-10012 due on 2019-07-16 for \$40.00. A red circle highlights the 'TT-10012' link, and a red arrow points from it to the modal. To the right of the table, there's a 'Total Owing' section with a 'Select Payment Type' dropdown and a 'Cancel Payment' button.

Due	Ticket	Amount
2019-07-16	TT-10012	\$40.00
Violations - Total Owing		\$40.00

Violation For Ticket: TT-10012

Plate
Province

Writer 7
Issued 2019-06-26 3:07 pm
Due 2019-07-16
Ticket Type
Location
Offences Parked - Permit Not Visible

Fine \$40.00
Adjustment - \$10.00 **Discounted**
Fine Total \$40.00

Total Owing
Select Payment Type

Cancel Payment

Cancel Payment

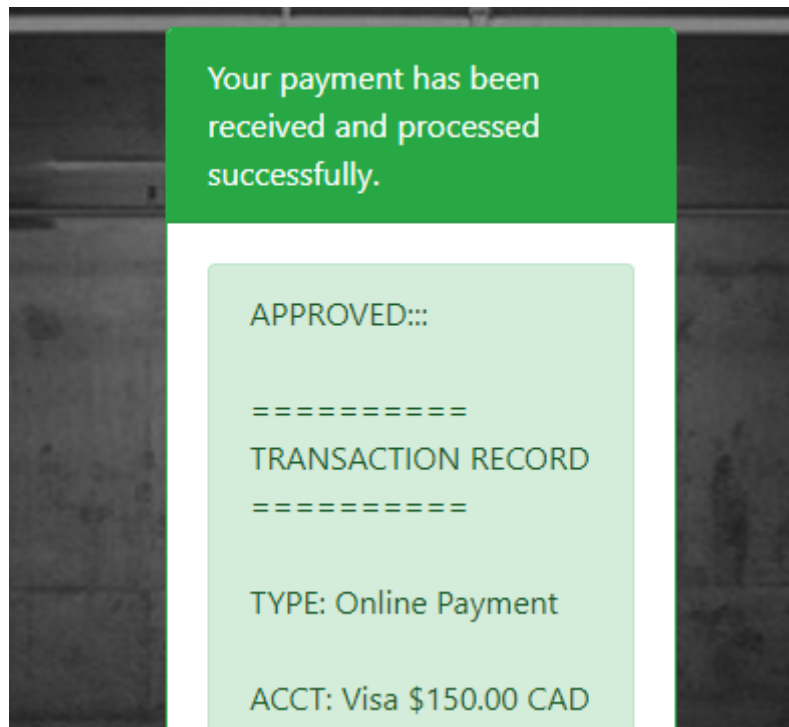
Cancelling a payment will take you back to the home screen where you can log in or go through the anonymous payment process again by selecting **Lookup Ticket**

Submit Payment

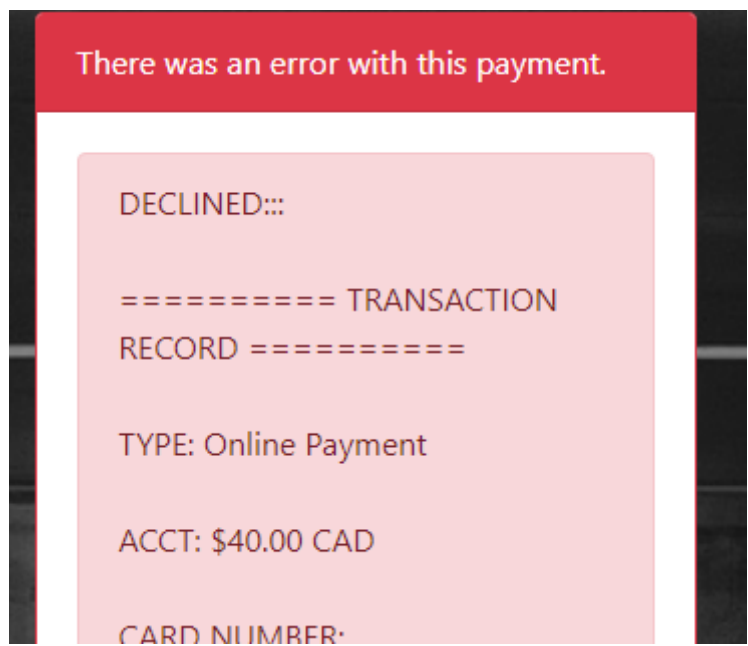
This option will first have you enter a valid email address and check to make sure it is valid. Once the email is valid you will have to click **Submit Payment** again to get to the hosted payments screen.

Once you go through with the payment you will be redirect back to the ops-com system with the response code from the hosted provider:

Payment Success



Payment Failure



Revision #3

Created 19 December 2024 16:49:57 by Nicole

Updated 19 December 2024 17:07:23 by Nicole