

# Setting up Quick Pay/Guest Payments

## Introduction

Guest payments allow users to quickly find their tickets without having to log in and for users without an account to pay anonymously. This article contains all of the information related to the functionality of anonymous payments and its object.

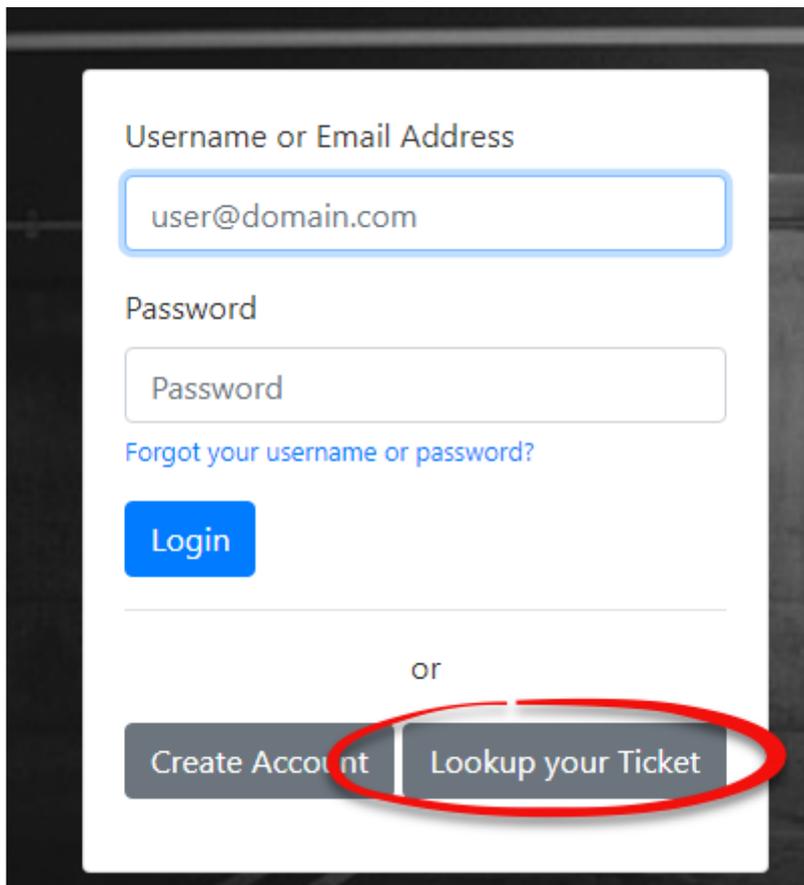
## Required System Settings

In order to use anonymous payments, the associated setting is required to be toggled on under **System Settings → Violations**

|                             |     |
|-----------------------------|-----|
| Top padding in pixels       | 95  |
| Maximum printing height     | 385 |
| Padding below printing area | 35  |

|  |  |
|--|--|
| <input checked="" type="checkbox"/>          | Hide Zero Dollar Fines                   |
| <input checked="" type="checkbox"/>          | Include Random PIN on Handheld Tickets   |
| <input type="checkbox"/>                     | Enable anonymous payments for violations |
| <input type="button" value="Save Settings"/> |  |

The button to allow users to lookup their tickets and pay for them anonymously will appear on the login screen.



The image shows a login form with the following elements:

- A label "Username or Email Address" above a text input field containing "user@domain.com".
- A label "Password" above a text input field containing "Password".
- A link "Forgot your username or password?" below the password field.
- A blue "Login" button below the password field.
- A horizontal line below the "Login" button.
- The word "or" centered below the line.
- A dark grey button bar containing two buttons: "Create Account" and "Lookup your Ticket".

The "Lookup your Ticket" button is circled in red.

At this point, the option to use the Laravel Payments screen under the **Payments** option in **System Settings** will be present.

These settings are used to control the Payments Module.

Invoice Number

1021



✔ Use Laravel Payments

## Electronic Funds Transfer

Requires Tomahawk to integrate and set up.

EFT Client Number

1212128989

EFT Client Name

Tomahawk U

EFT File Number

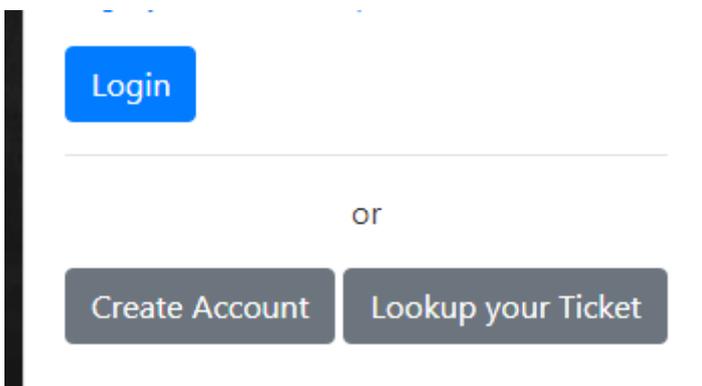
22

Save Settings

# Object Properties and Rules

## Lookup your Ticket - **Button**

This requires that the proper system settings are selected.

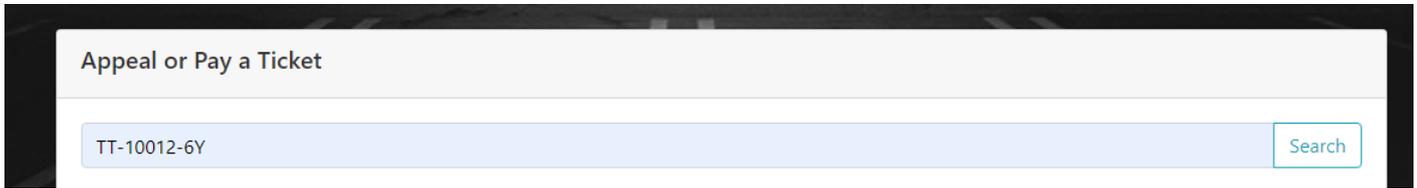


The button will appear if either of these conditions are met:

- It will appear if the **enable anonymous violation payments** setting is enabled.
- It will appear if any payment types have anonymous payments enabled.

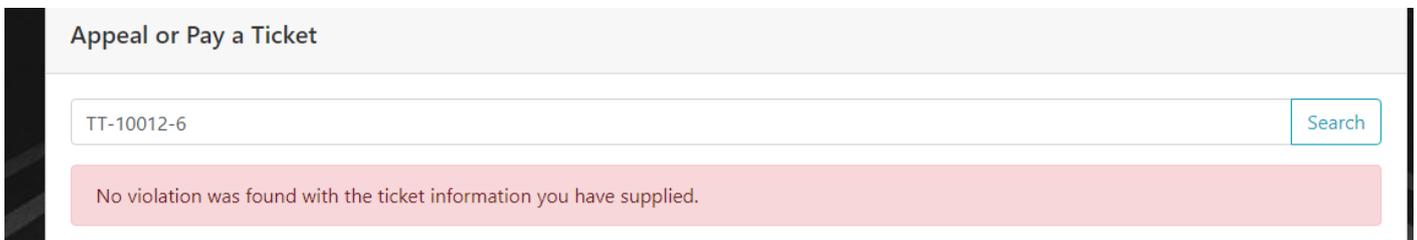
## Appeal or Pay a Ticket - Input

The full ticket number including the PIN must be entered here, if you attempt to search for the ticket without the PIN, you will not find any results.



The screenshot shows a form titled "Appeal or Pay a Ticket". It features a search input field with the text "TT-10012-6Y" and a "Search" button to its right.

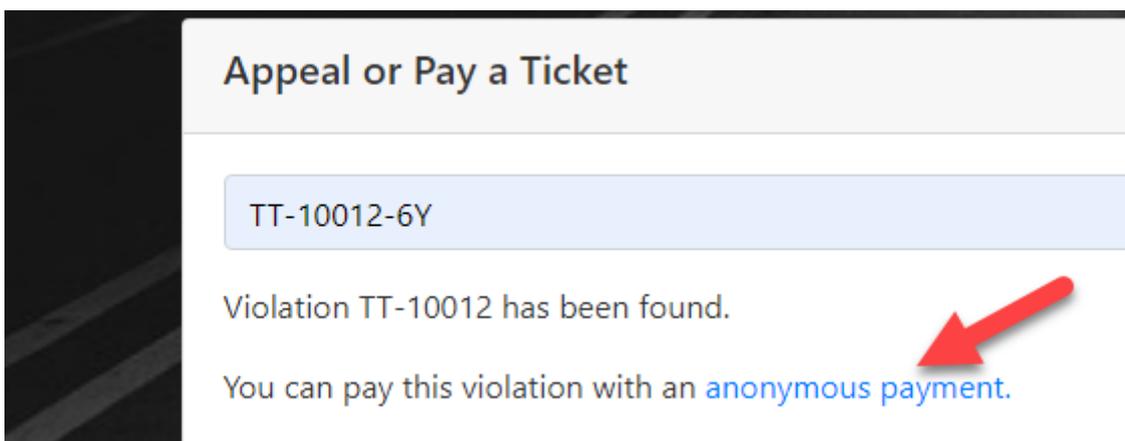
If you enter no input, or enter invalid input, you should get a bootstrap *danger* alert box stating no violation was found with the ticket information you have supplied.



The screenshot shows the same form as above, but with the search input field containing "TT-10012-6". Below the input field, a red error message is displayed: "No violation was found with the ticket information you have supplied."

## Anonymous Payment - Link

This link will take you to the Laravel payments screen if you have Laravel Payments select under system settings. Otherwise it will take you to the PHP payments screen.



The screenshot shows the form with the search input field containing "TT-10012-6Y". Below the input field, the text "Violation TT-10012 has been found." is displayed. Underneath that, there is a link: "You can pay this violation with an [anonymous payment.](#)". A red arrow points to the link.

## Create Account - Button

The account creation button is required if users want to appeal a ticket.

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? has been found.

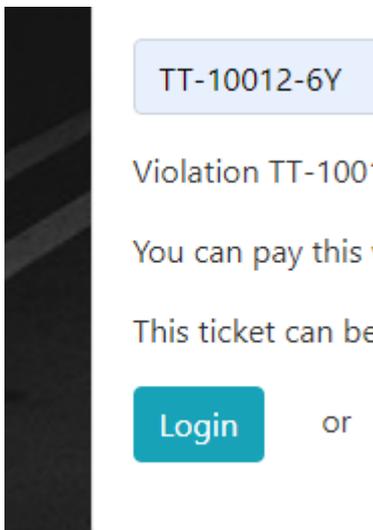
olation with an [anonymous](#)

appealed.

Create Account

## Login - Button

If a ticket is found and you have an account already associated to that ticket you can choose to login.



## Select Payment Type - Select Menu

Cash/Check *cannot* be payment options, other payment options should be Authorize, PayPal, Bambora, Moneris, Edge Express.

The image shows a payment interface. At the top, it displays "Total Owing" followed by "\$40.00". Below this, there is a label "Select Payment Type" above a dropdown menu. The dropdown menu is currently open, showing five options: "HP: AuthorizeNet", "HP: PayPal", "HP: Bambora", "HP: Moneris", and "HP: Edge Express". The first option, "HP: AuthorizeNet", is highlighted with a blue background.

Selecting no Payment Type should redirect you back to the payments page letting you know that a payment type must be selected.

## Payments Screen - Ticket Number Button

Clicking the ticket number on the payments screen should bring up a violation info popup

The screenshot displays a web application interface. At the top, there is a navigation bar with the text "Return to the admin side" and "This is a". Below the navigation bar, a modal window titled "Violation For Ticket: TT-10012" is open. The modal contains the following information:

|             |                             |
|-------------|-----------------------------|
| Plate       |                             |
| Province    |                             |
| Writer      | 7                           |
| Issued      | 2019-06-26 3:07 pm          |
| Due         | 2019-07-16                  |
| Ticket Type |                             |
| Location    |                             |
| Offences    | Parked - Permit Not Visible |
| Fine        | \$40.00                     |
| Adjustment  | -10.00 <b>Discounted</b>    |
| Fine Total  | \$40.00                     |

Below the modal, a table of violations is visible. The table has columns for "Due", "Ticket", and "Amount". The "Ticket" column contains the value "TT-10012", which is circled in red. A red arrow points from this cell to the modal window. The table also shows a "Total Owing" of \$40.00. To the right of the table, there is a "Total Owing" section with a "Select Payment Type" dropdown and a "Cancel Payment" button.

## Cancel Payment

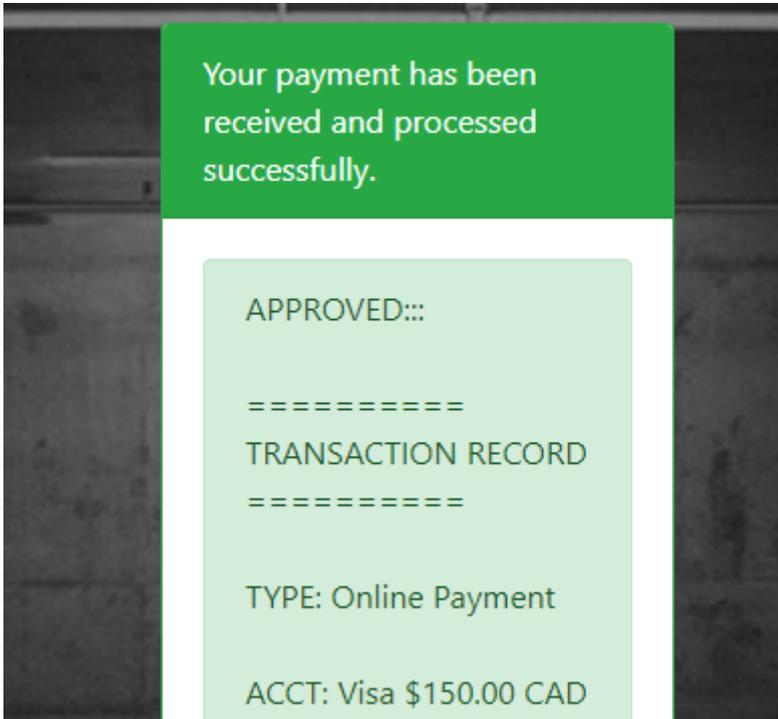
Cancelling a payment will take you back to the home screen where you can log in or go through the anonymous payment process again by selecting **Lookup Ticket**

## Submit Payment

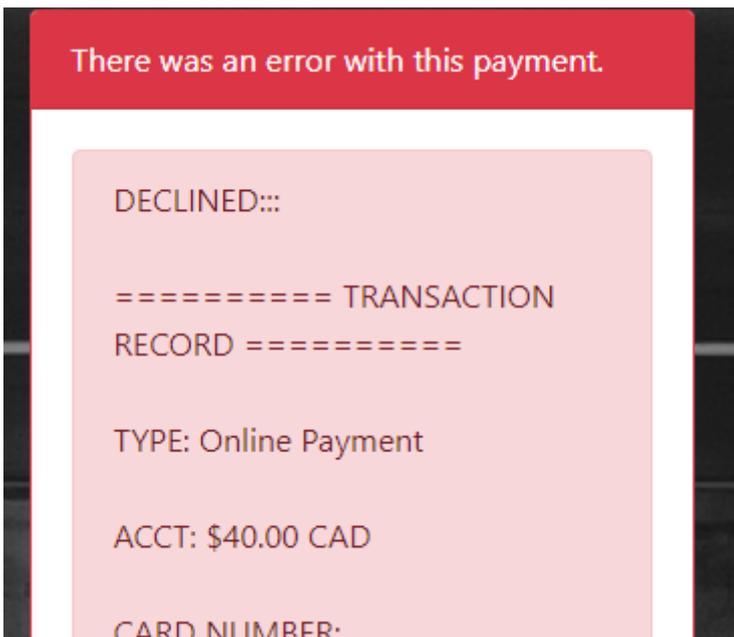
This option will first have you enter a valid email address and check to make sure it is valid. Once the email is valid you will have to click **Submit Payment** again to get to the hosted payments screen.

Once you go through with the payment you will be redirect back to the ops-com system with the response code from the hosted provider:

## Payment Success



## Payment Failure



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Revision #3

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