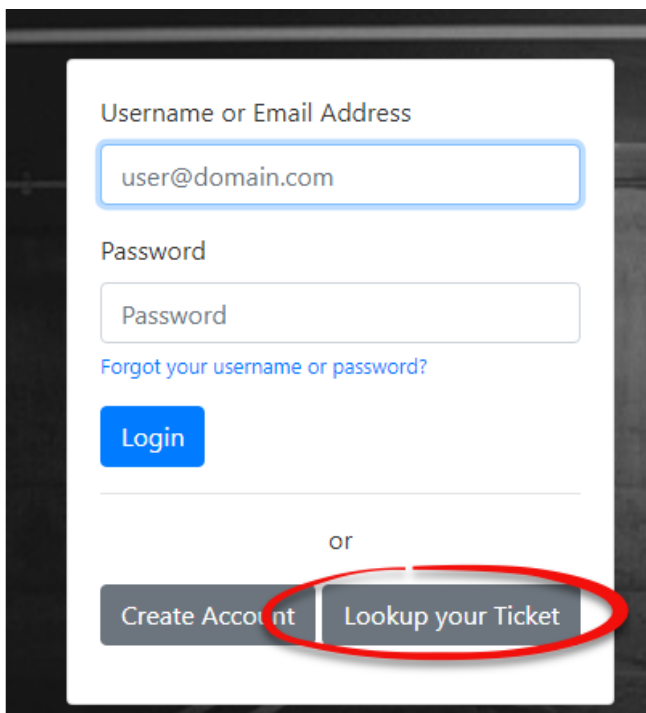


# Setting up Quick Pay/Guest Payments

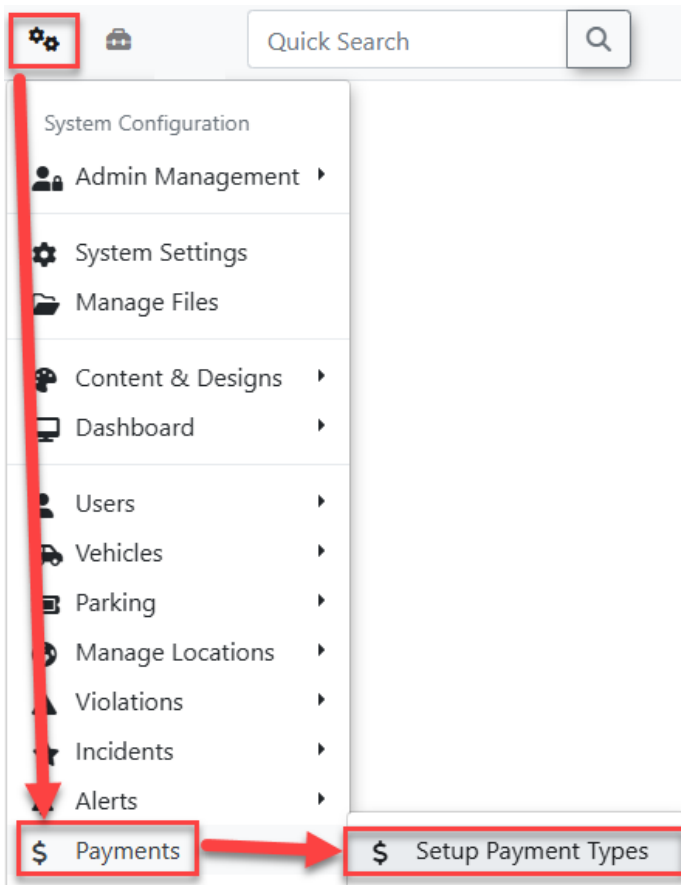
## Introduction

**Guest Payments** allow users to quickly lookup and appeal and/or pay their ticket without having to create an account or log in to an existing account. This article contains all of the information related to the functionality of **Guest Payments** and its object.

The button to allow users to lookup their tickets and pay for them will appear on the login screen/home page:

A screenshot of a login interface. At the top, there is a label 'Username or Email Address' above a text input field containing 'user@domain.com'. Below this is a 'Password' label above another text input field containing 'Password'. Under the password field is a blue link that says 'Forgot your username or password?'. Below the link is a blue 'Login' button. A horizontal line separates the login section from the registration section. In the registration section, the word 'or' is centered. Below 'or' are two buttons: 'Create Account' and 'Lookup your Ticket'. The 'Lookup your Ticket' button is circled in red.

This button will only appear if you are using a payment provider that supports Guest Payments and you have enabled the setting at least one or more payment types in your system. This is done under System Configuration -> Payments -> Setup Payment Types:



Create or edit a payment type, click the settings tab and check the "Enable for Guest Payments" box:

## Edit Payment Type Back

Type Name

Description

[Enabled For User Types](#) **Settings**

Enable for Text2ParkMe ☒

Enable for Permit Renewal Payments ☒

Enable for Guest Payments ☐

## Appeal or Pay a Ticket - Input

The full ticket number including the PIN must be entered here, if you attempt to search for the ticket without the PIN, you will not find any results.

Appeal or Pay a Ticket

TT-10012-6Y

Search

If you enter no input, or enter invalid input, you should get a bootstrap *danger* alert box stating no violation was found with the ticket information you have supplied.

Appeal or Pay a Ticket

TT-10012-6

Search

No violation was found with the ticket information you have supplied.

## Anonymous Payment - Link

This link will take you to the Laravel payments screen if you have Laravel Payments select under system settings. Otherwise it will take you to the PHP payments screen.

Appeal or Pay a Ticket

TT-10012-6Y

Violation TT-10012 has been found.

You can pay this violation with an [anonymous payment](#).

## Create Account - Button

The account creation button is required if users want to appeal a ticket.

2 has been found.

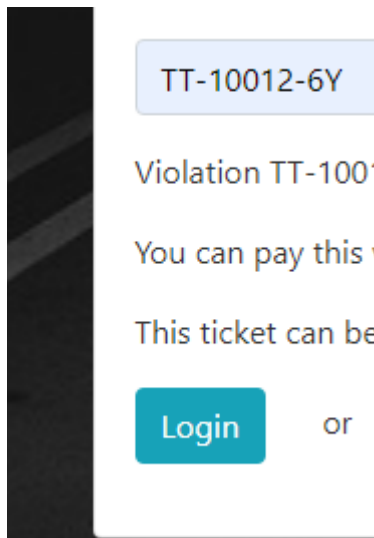
olation with an [anonymou](#)

appealed.

Create Account

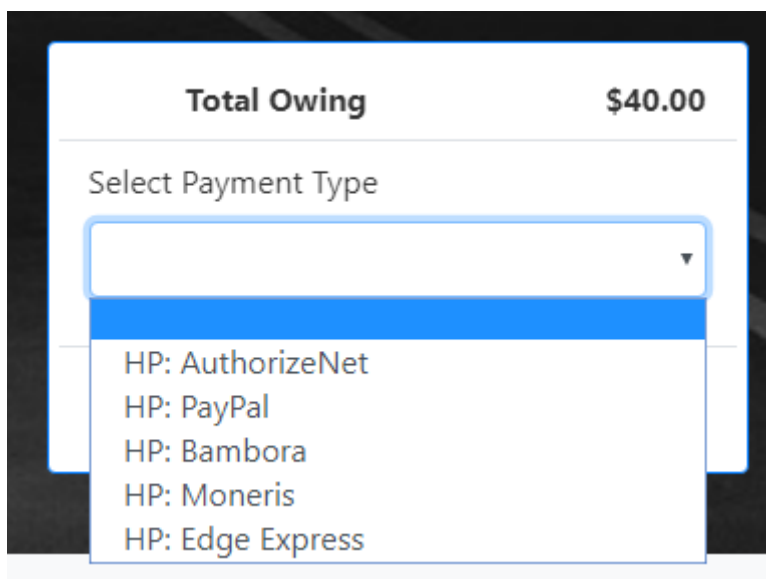
## Login - Button

If a ticket is found and you have an account already associated to that ticket you can choose to login.



## Select Payment Type - Select Menu

Cash/Check *cannot* be payment options, other payment options should be Authorize, PayPal, Bambora, Moneris, Edge Express.



Selecting no Payment Type should redirect you back to the payments page letting you know that a payment type must be selected.

## Payments Screen - Ticket Number Button

Clicking the ticket number on the payments screen should bring up a violation info popup

The screenshot shows a web application interface. At the top, there's a navigation bar with links like 'Return to the admin side' and 'This is a...'. A modal window titled 'Violation For Ticket: TT-10012' is open, displaying details for a parking violation. Below the modal, a table lists violations, with 'TT-10012' highlighted and circled in red. A red arrow points from this link to the modal. To the right, a 'Total Owing' section shows a 'Cancel Payment' button.

Plate	Province
Writer	7
Issued	2019-06-26 3:07 pm
Due	2019-07-16
Ticket Type	
Location	
Offences	Parked - Permit Not Visible

Fine	\$40.00
Adjustment	- \$10.00 <span>Discounted</span>
Fine Total	\$40.00

Due	Ticket	Amount
2019-07-16	<a href="#">TT-10012</a>	\$40.00
<b>Violations - Total Owing</b>		<b>\$40.00</b>

**Total Owing**  
Select Payment Type  
  
[Cancel Payment](#)

## Cancel Payment

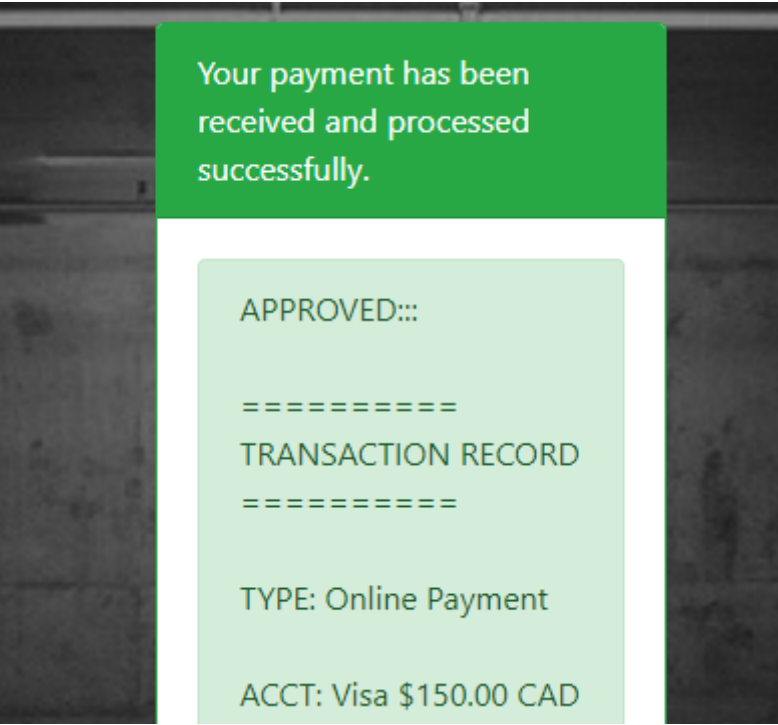
Cancelling a payment will take you back to the home screen where you can log in or go through the anonymous payment process again by selecting **Lookup Ticket**

## Submit Payment

This option will first have you enter a valid email address and check to make sure it is valid. Once the email is valid you will have to click **Submit Payment** again to get to the hosted payments screen.

Once you go through with the payment you will be redirect back to the ops-com system with the response code from the hosted provider:

# Payment Success



# Payment Failure

