

Ticket Warnings Explained

Below is, a **sample of a warning ticket**, a **sample of an actual violation ticket** and a **sample of the back of a ticket/warning** provided by the OPS-COM software.

The image displays three samples of parking violation notices from OperationsCommander. The first two are front-facing tickets, and the third is the back of a ticket/warning.

Sample 1: Warning Ticket

OPERATIONSCOMMANDER
PARKING VIOLATION NOTICE

Tomahawk University
Notice of Violation

Ticket: 11-000007-12
Date: Apr 12, 2017 10:33:19 AM
Ticket Type: Warning
License Plate: ABC
Province: British Columbia
Offence: Parked in No Parking Area
Location: Administration Building
Writer: 2574141
Fine: *WARNING
Towing: \$0.00

Comment:
This parking ticket is due within 14 days. Failure to settle this parking ticket will result in the account becoming delinquent and subject your vehicle to collections and/or towing.

OPERATIONSCOMMANDER
92 Bridge Street
Carleton Place, Ontario, Canada, K7C 2V3
Telephone: (855) 410-4141
<https://demo-preview.parkadmin.com>

Sample 2: Actual Violation Ticket

OPERATIONSCOMMANDER
PARKING VIOLATION NOTICE

Tomahawk University
Notice of Violation

Ticket: 2-001017-12
Date: Apr 4, 2017 12:37:43 PM
Ticket Type: Private Property
License Plate: SJAM
Province: Ontario
Offence: Parked - Expired Parking Permit
Location: Administration Building
Writer: 2574141
Fine: \$50.00
Towing: \$0.00

Comment:
This parking ticket is due within 14 days. Failure to settle this parking ticket will result in the account becoming delinquent and subject your vehicle to collections and/or towing.

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Sample 3: Back of Ticket/Warning

IMPORTANT NOTICE - READ CAREFULLY

This Parking Violation Notice is issued under the authority of the OperationsCommander Parking Policy approved by the OperationsCommander Board of Governors. Violation Notices issued for parking offences serve as an invoice from the parking system.

If you do not pay the penalty or engage in the appeal process within 14 days of the offence date, it will be deemed that you do not wish to dispute this violation.

Failure to pay penalties will result in the outstanding charges being billed to student/staff accounts. Repeated violation of Parking & Traffic Regulations may result in cancellation of parking privileges, immobilization or removal of motor vehicles from The property at the owner's risk & expense.

Payments:

- By mail, please make cheque payable to OperationsCommander and mail it to the address listed on the front side of this notice.
- In person at the OperationsCommander Offices.

Appeals:

- Appeals must be submitted online via the College Parking Services module:
<https://demo-Preview.parkadmin.com/>

Visitor parking is available in various locations on site in Pay and Display lots. Information about parking and special events may be obtained at the Information Booth.

Parking Services Hours
Monday to Friday 8:30am - 4:30pm
Saturday, Sunday & Holidays - Closed

Explanation of the Front of the Ticket/Warning

Ticket Number - This is a system assigned number that identifies each individual violation/warning.

Date - This is the date that the violation/warning was issued on.

Ticket Type - This identifies the type of violation that occurred (broad range category).

License Plate - This is the license plate number for the vehicle that incurred the violation.

Province - This is the province that the license plate is issued in.

Offense Type - This identifies the specific violation that occurred.

Location - This identifies the location where the violation occurred.

Writer - This is a system assigned number that identifies the enforcement officer that issued the violation. Each enforcement officer has their own unique number and can be verified by administrators. The writer is identified by a unique identifier to provide security to the enforcement officer. If you require more information about the ticket writer you can search the violation on the admin side and get an actual name for the person who wrote the ticket.

Fine - This is the amount owed for the particular violation. Note, on the warning ticket the amount is followed by "*Warning". This indicates that the amount on the ticket is not owing, but this is the amount that would be due if a ticket for the same violation was issued.

Towing - This is the amount due if the vehicle that incurred the violation had to be towed.

Comments - This section includes any additional notes that the enforcement officer wants to include.

Explanation of the Back of the Ticket/Warning

The back of the ticket provides details about the organization that issued the ticket and the policies and procedures regarding the ticket. The back ***clearly identifies how the violator can pay or appeal the ticket*** with a section for the violator to identify themselves and sign off on the ticket. The back also identifies where to find additional information on the organization and the office hours.

Warnings and Spoiled Tickets

Warning is a warning that the user has broken the rules. The warning is tracked as a zero dollar violation that is processed immediately upon syncing to the server. The idea here is that a user will still get a ticket, but won't have to pay for it. A slap on the wrist as they say..

Spoiled refers to the old concept of spoiling a ticket. Back in the day (of paper!) a patrol might be writing up a ticket and the user shows up and moves their car. The ticket is then said to be spoiled, or another example might be a patrol entering the wrong plate/vehicle details. This is also a void type ticket and in this case like it never happened.

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