

# Translations

## Where are Translations Supported

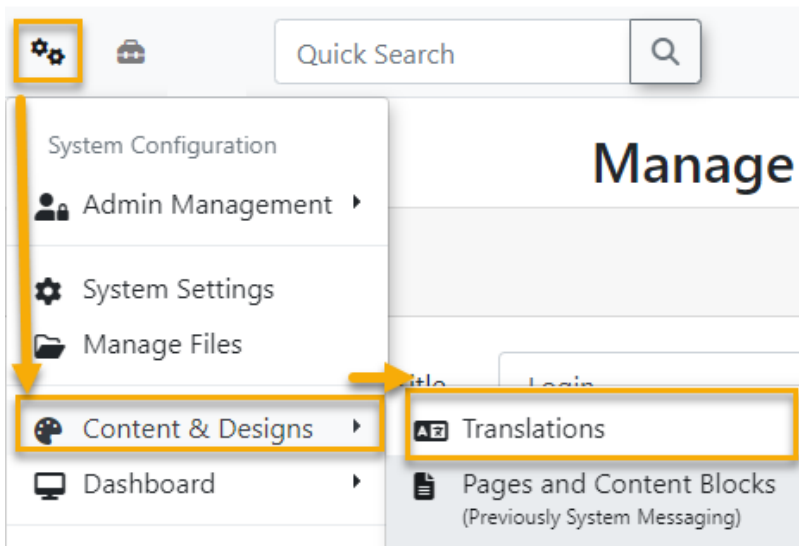
Currently, translations are only supported on the user side, however, they are managed and set up on the admin side, by admins that have the correct permissions set up to work with languages.

- 1. Translations that are in red, are translations on the adminside which are not yet supported. Since they are not supported you will see them come up in English only until the adminside is supported.
- 2. Translation that are in **black**, are translations that are on the userside that can currently be changed.




auth	tailed	These credentials do not match our records.	These credentials do not match our records.
auth	throttle	Too many login attempts. Please try again in :seconds seconds.	Too many login attempts. Please try again in :seconds seconds
auth	username	Username	Username
auth	password	Password	Password
auth	login	Login	Login
common	close	Close	Ferme
common	password	Password	Mot de pass
common	or	or	ou
Showing 241 to 250 of 877 entries			<div>Previous1...242526...88Next</div>

## Navigating to Translations


To begin reviewing, editing or creating your translations/languages, you will need to navigate to **System Config → Content & Designs → Translations**.



This will take you to the **Installed Languages** page where you can begin managing your current languages.



Quick Search



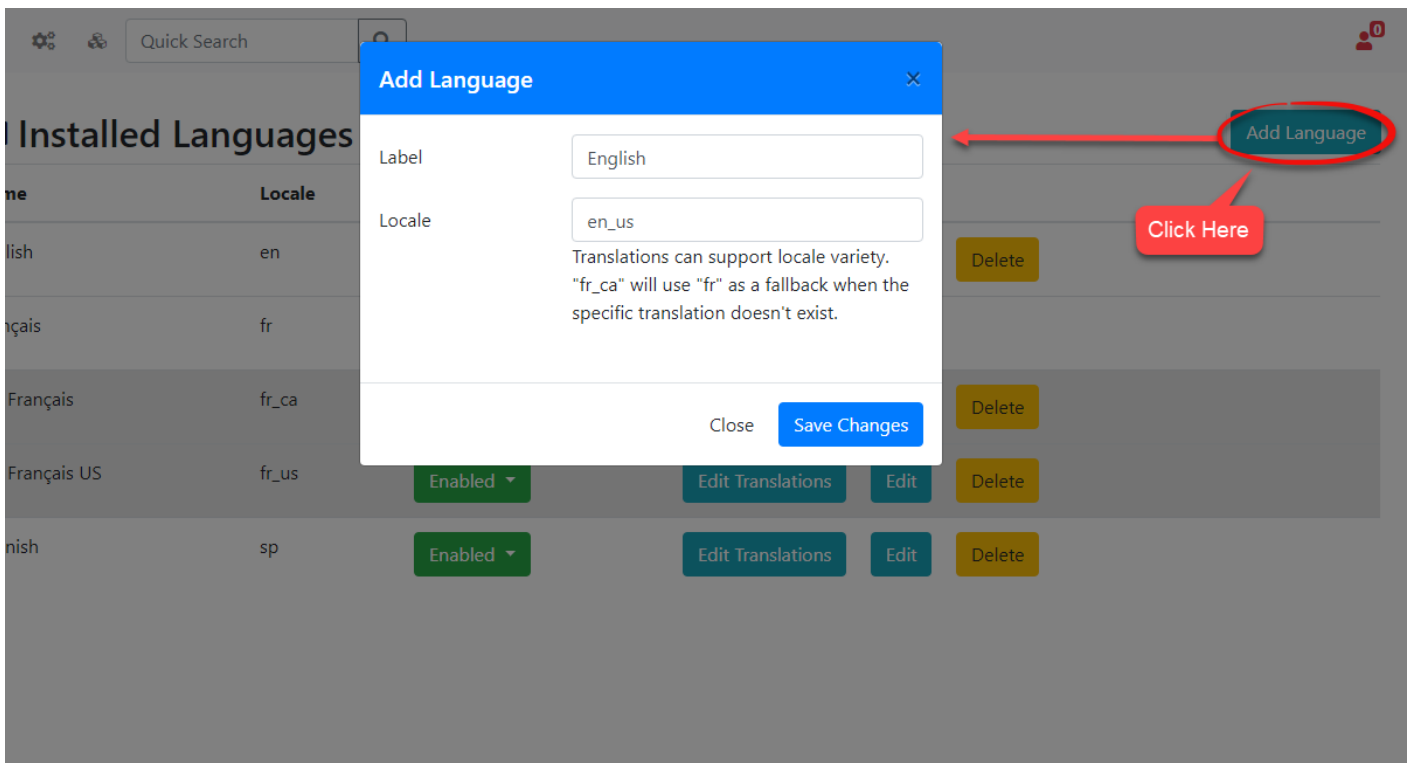
Installed Languages

Add Language

Name	Locale	Enabled	Actions		
English	en	Enabled ▾	Edit Translations	Edit	Delete
English US	en_us	Enabled ▾	Edit Translations	Edit	Delete
Français	fr	Enabled ▾	Edit Translations	Edit	Delete
Français US	fr_us	Enabled ▾	Edit Translations	Edit	Delete
Spanish	sp	Enabled ▾	Edit Translations	Edit	Delete

## Adding New Languages

To begin adding your own languages simply click **Add Language** on the **Installed Languages** page which will bring up a new modal to add a label and locale.



When you are finished click **Save Changes** and your new language will be instantly added to the list. Once the language has been added, your users can begin using it on the user-side assuming you have the language enabled.

The locales are used when we want to create sub-languages, while the label is used to identify our translations throughout the site.

# Adding Sub Languages and How do They Work

Sub-languages are created by using a locale that currently exists with an underscore '\_' followed by the sub-language that you want to set up.

Add Language

Label

English

Locale

en\_us

Translations can support locale variety.  
"fr\_ca" will use "fr" as a fallback when the  
specific translation doesn't exist.

Close

Save Changes

Enabled

Edit Translations

Edit

Enabled

Edit Translations

Edit

For example, you can support multiple variations of the English language for your users. In the image below I have created a sub-language for American English using the locale en\_us.

## Installed Languages

[Add Language](#)

Name	Locale	Enabled	Actions		
English	en	Enabled ▾	Edit Translations	Edit	Delete
English US	en_us	Enabled ▾	Edit Translations	Edit	Delete
Français	fr	Enabled ▾	Edit Translations	Edit	Delete
Français US	fr_us	Enabled ▾	Edit Translations	Edit	Delete
Spanish	sp	Enabled ▾	Edit Translations	Edit	Delete

When you create a new sub-language, it will automatically use the translations that have been set up on the main language, which is the locale on the left side of the underscore, such as **en\_us**. You will need to create the main language first before creating any sub-languages, otherwise the sub-language will always default to English instead of the main language you may have intended to use.

# Installing Languages

Installing a language will create a new language template with the translations we have set up for it as well as the **Name** and **Locale** we have created for you. You can then click **Edit Translations** to adjust the preset translations to your liking. If there is not a language already in the system that can be installed you will need to add a new language and setup the translations yourself. Currently, we only support the ability to install French and English.

## Installed Languages

[Add Language](#)

Name	Locale	Enabled	Actions		
Test	ad_ad	Enabled ▾	Edit Translations	Edit	Delete
English	en	Enabled ▾	Edit Translations	Edit	Delete
English US	en_us	Enabled ▾	Edit Translations	Edit	Delete
Français	fr		Install		
Français US	fr_us	Enabled ▾	Edit Translations	Edit	Delete
Spanish	sp	Disabled ▾	Edit Translations	Edit	Delete
Spanish 2	sp_2	Enabled ▾	Edit Translations	Edit	Delete

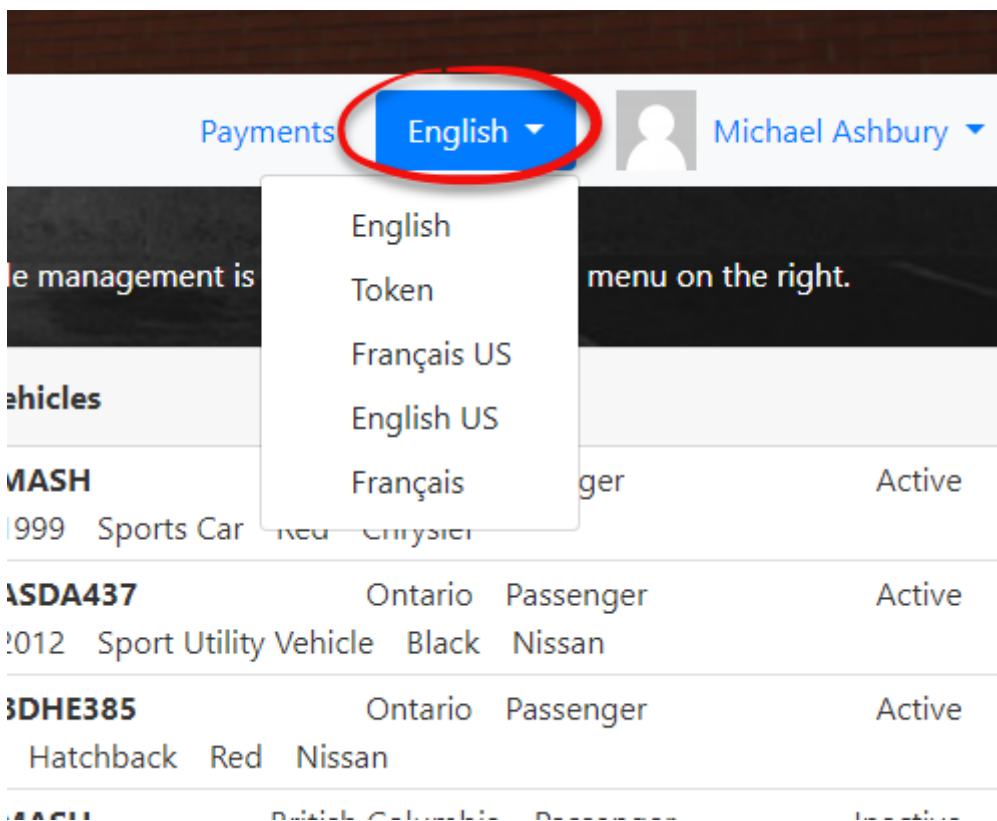
# Disabling or Enabling Translations

We can choose to disable particular languages that we don't want to be selectable from the user side. To do this we can toggle the visibility of our languages under the **Enabled** column on the **Installed Languages Page**

## Installed Languages Add Language

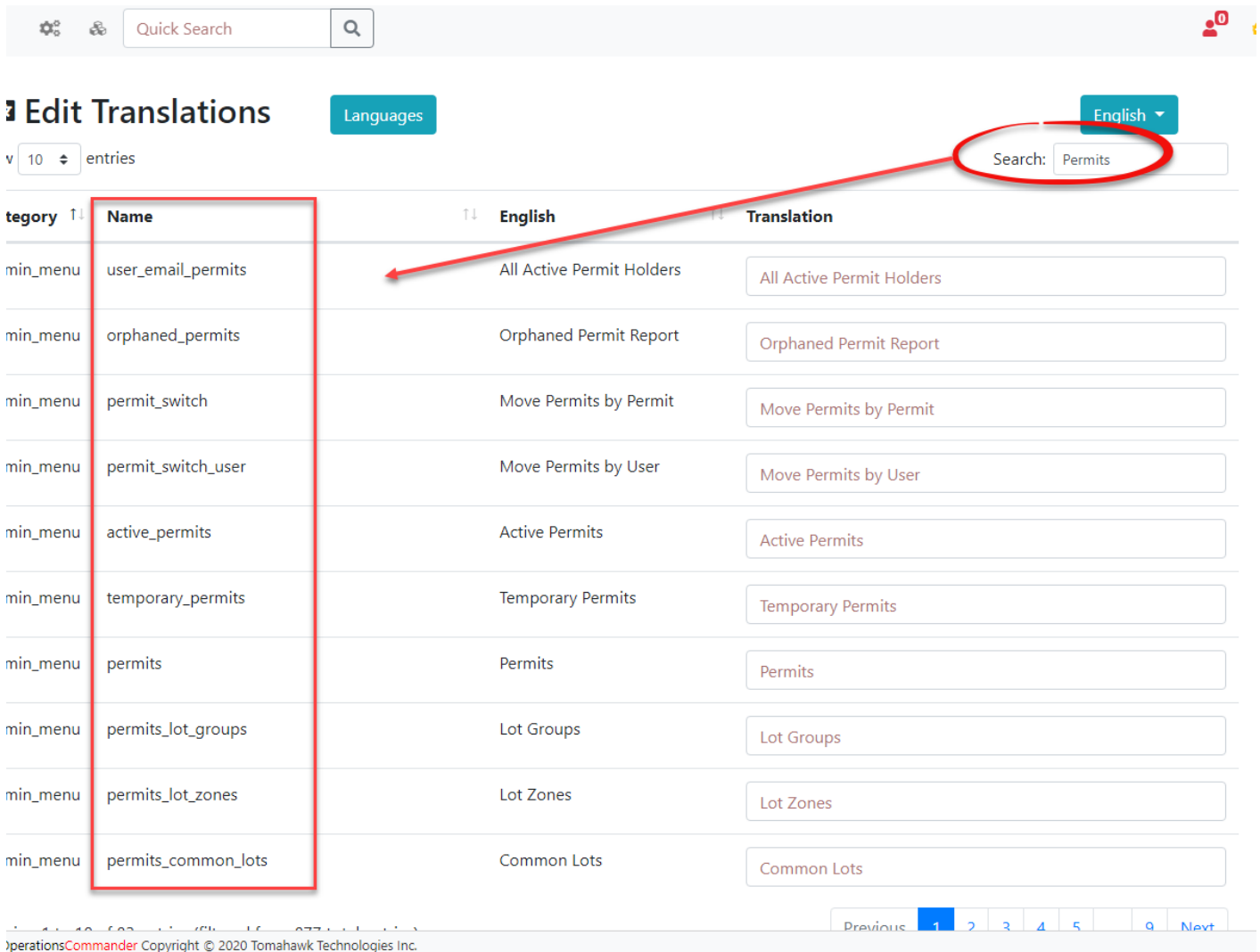
Name	Locale	Enabled	Actions
English	en	Enabled ▾	<span>Edit Translations</span> <span>Edit</span> <span>Delete</span>
English US	en_us	Enabled ▾	<span>Edit Translations</span> <span>Edit</span> <span>Delete</span>
Français	fr	Enabled ▾	<span>Edit Translations</span> <span>Edit</span> <span>Delete</span>
Français US	fr_us	Enabled ▾	<span>Edit Translations</span> <span>Edit</span> <span>Delete</span>
Spanish	sp	<div>           Disabled ▾           <div>             Enabled             <div>Disabled</div> </div> </div>	<span>Edit Translations</span> <span>Edit</span> <span>Delete</span>

Once a language is toggled as **Disabled** it can no longer be selected by the users of your site as seen in the example image below.



# Searching Language Translations

You can search for all translations that relate to a specific component in the system using the search bar at the top right of the **Edit Translations** page. For example, we can search for permits to find all permit related translations



The screenshot shows the 'Edit Translations' interface. At the top, there is a 'Quick Search' bar and a 'Languages' dropdown set to 'English'. A search bar on the right contains the text 'Permits'. Below this is a table with columns: 'Category', 'Name', 'English', and 'Translation'. The 'Name' column is highlighted with a red box. The table lists various translation entries related to permits. A red arrow points from the search bar to the 'Name' column.

Category	Name	English	Translation
min_menu	user_email_permits	All Active Permit Holders	All Active Permit Holders
min_menu	orphaned_permits	Orphaned Permit Report	Orphaned Permit Report
min_menu	permit_switch	Move Permits by Permit	Move Permits by Permit
min_menu	permit_switch_user	Move Permits by User	Move Permits by User
min_menu	active_permits	Active Permits	Active Permits
min_menu	temporary_permits	Temporary Permits	Temporary Permits
min_menu	permits	Permits	Permits
min_menu	permits_lot_groups	Lot Groups	Lot Groups
min_menu	permits_lot_zones	Lot Zones	Lot Zones
min_menu	permits_common_lots	Common Lots	Common Lots

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We can also go onto the user side and use the **Token** language, which will show all of the **Names** found on the **Edit Translations** page, under the **Name** column, (See the image above) to find where that translation exists so it can be changed. This can't be seen by logging in as the user from the user side but requires an admin to go to the profile of a user and click the **Login as User** button from the admin side. This is to ensure that your regular users don't see the token language option.



The token language finds the tokens used so you can better search where the translations are being used on the userside.

## Edit Translations

To begin editing language translations you have to make your changes and then click away from the input field. Once you do this you will see that the translation gets highlighted in yellow indicating that a change has been made. The number of affected records will also display at the bottom of the translations page.

admin_menu	user_email_permits	All Active Permit Holders	All Active Permit Holders
admin_menu	orphaned_permits	Orphaned Permit Report	Test
admin_menu	permit_switch	Move Permits by Permit	Move Permits by Permit
admin_menu	permit_switch_user	Move Permits by User	Move Permits by User
admin_menu	active_permits	Active Permits	Active Permits
admin_menu	temporary_permits	Temporary Permits	Temporary Permits
admin_menu	permits	Permits	Permits
admin_menu	permits_lot_groups	Lot Groups	Lot Groups
admin_menu	permits_lot_zones	Lot Zones	Lot Zones
admin_menu	permits_common_lots	Common Lots	Common Lots

Showing 1 to 10 of 82 entries (filtered from 877 total entries)

Previous 1 2 3 4 5 ... 9 Next

Changes will affect 1 records. Save Changes

When you are finished making your changes click **Save Changes** for the update to take effect.

# Delete Languages

To delete languages, you can click the delete button next to the language you want to remove. Keep in mind that if you remove the base English and French language it can be re-installed. However, if you delete a language that we do not provide you, then this data will be lost and you will need to contact support for assistance with recovering these translations.

## Installed Languages

[Add Language](#)

Name	Locale	Enabled	Actions		
English	en	Enabled ▾	Edit Translations	Edit	Delete
English US	en_us	Enabled ▾	Edit Translations	Edit	Delete
Français	fr	Enabled ▾	Edit Translations	Edit	Delete
Français US	fr_us	Enabled ▾	Edit Translations	Edit	Delete
Spanish	sp	Disabled ▾	Edit Translations	Edit	Delete

Keep in mind that deleting a language will not delete any of the sub-languages you may have created. For example, if I were to delete English, the English US language would still remain with all of its translations.

# Creating Templates and Messaging for New Languages

It's important to note that when you create a new language it will not rely on the default templates and system messaging that you have setup for your previous languages. For example, if I use the new French American language I created, and go onto the userside where languages are supported, then I will see a blank template as well as blank messages.

# Adding Templates

To add a new template for your languages that you create you will need to go into **Templates & Design** followed by **Toggle Templates** for the templates that are currently being used. From there you will have the option to click the **Create** button to add the new template. If you just want your new language to use the same template, from a language that is already in the system, just go into **Edit** and copy the text over into your new language, after clicking the **Create** button.

System Configuration

Manage Roles

Edit Admin Users

Manage Files

System Settings

Classic System Settings

System Messaging

Translations Beta

**Templates & Design Beta**

Disclaimers & Messaging

Notice Literature

Email Templates

Email Headers & Footers Beta

Reset Database

Quick Search

Branch: testing  
Client Time: Jan 8, 2020 @ 15:06:40

0

0

Templates

Toggle Templates 6

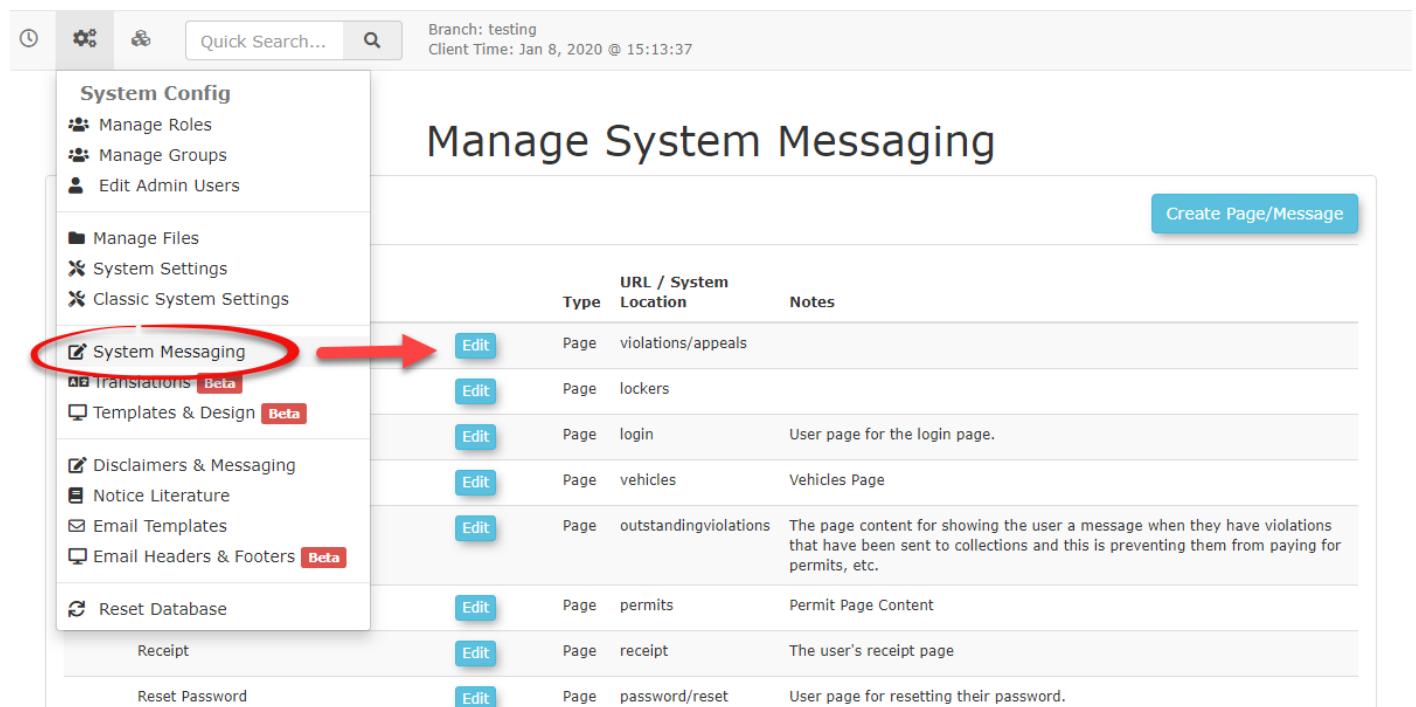
Section	English <i>en</i>	Français <i>fr_ca</i>	French American <i>fr_us</i>
Styles	<div>Edit</div>	<div>Create</div>	<div>Create</div>
Header	<div>Edit</div>	<div>Create</div>	<div>Create</div>
Content Header	<div>Create</div>	<div>Create</div>	<div>Create</div>
Content Footer	<div>Create</div>	<div>Create</div>	<div>Create</div>
Footer	<div>Edit</div>	<div>Create</div>	<div>Create</div>
Scripts	<div>Edit</div>	<div>Create</div>	<div>Create</div>

Edit

Archive

# Adding System Messages

System messaging will work a bit differently than templates as you will need to go into each individual message and click the **Edit** button next to that message



System Config

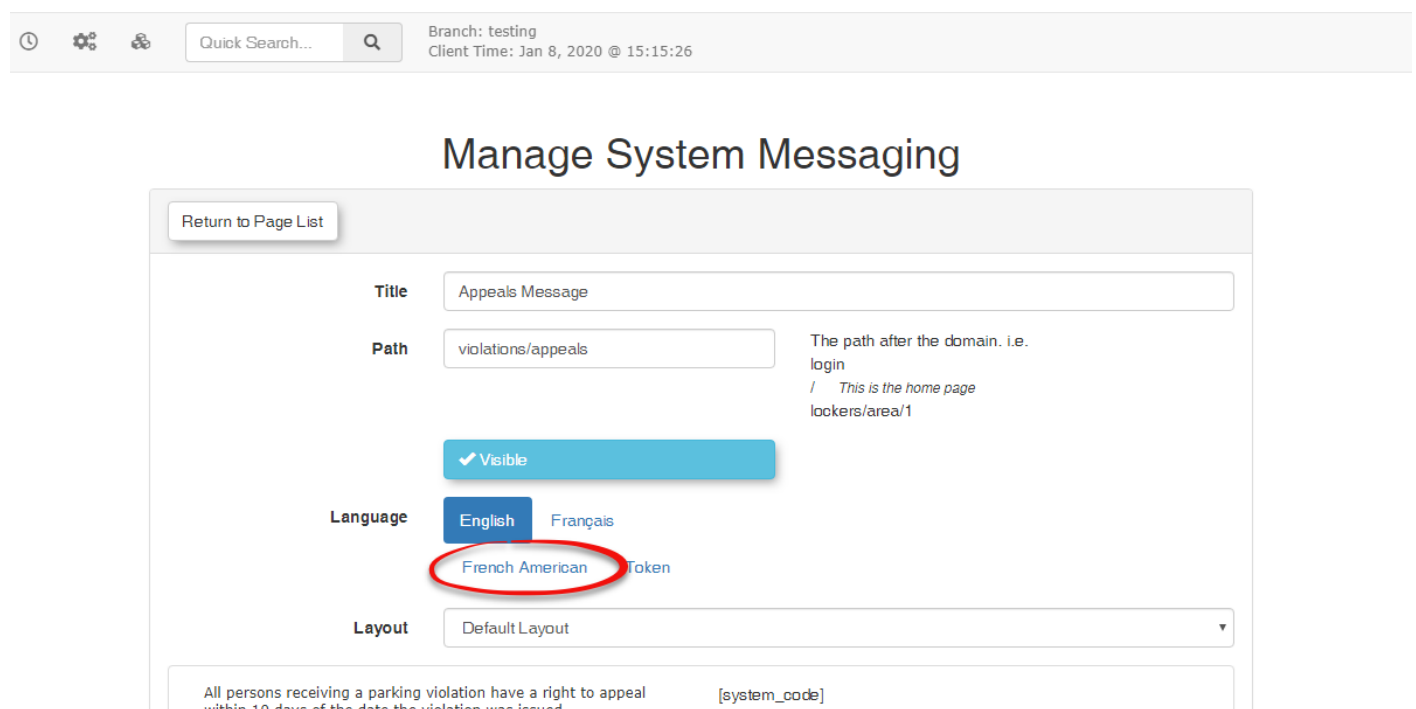
- Manage Roles
- Manage Groups
- Edit Admin Users
- Manage Files
- System Settings
- Classic System Settings
- System Messaging**
- Translations **Beta**
- Templates & Design **Beta**
- Disclaimers & Messaging
- Notice Literature
- Email Templates
- Email Headers & Footers **Beta**
- Reset Database

Manage System Messaging

Create Page/Message

Type	URL / System Location	Notes
<a href="#">Edit</a>	Page	violations/appeals
<a href="#">Edit</a>	Page	lockers
<a href="#">Edit</a>	Page	login
<a href="#">Edit</a>	Page	vehicles
<a href="#">Edit</a>	Page	outstandingviolations
<a href="#">Edit</a>	Page	permits
<a href="#">Edit</a>	Page	receipt
<a href="#">Edit</a>	Page	password/reset

From there you should be able to select your new language.



Manage System Messaging

Return to Page List

Title: Appeals Message

Path: violations/appeals

The path after the domain. i.e.  
login  
/ This is the home page  
lockers/area/1

Visible: ☒

Language: English, Français, **French American**, Token

Layout: Default Layout

All persons receiving a parking violation have a right to appeal within 10 days of the date the violation was issued [system\_code]

# Changing Terminology Using the Translator

To do so go into the language editor and search for the term you wish to localize. In our example simply enter **ticket** in the search bar and hit return. A list of all translatable instances of the word ticket will appear. Click the box where the term is editable and type in your preferred term. In this case we are changing **Manage Ticket Categories** to **Manage Citation Categories**. Once you save the changes you have made the displayed text associated with **Manage Ticket Categories** will display as **Manage Citation Categories** throughout the system. You may edit the remaining instances of the word Ticket that are in the list before saving to change the term in bulk for all entries listed.

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