

OperationsCommander - <https://opscom.wiki>

Supported Browsers, Handhelds, and Printers

Supported Browsers

OperationsCommander recognizes that our users may use various Internet Browsers when working with our system. We aim for all visitors to have the best possible experience while using OPSCOM, however, we do recognize that it is impossible to develop applications that work identically, efficiently and effectively on all web browsers. We make best efforts to support support the latest versions of Internet Explorer, Firefox, Chrome, and Safari browsers.

Mobile Devices and Tablets

This site supports browsing from most Mobile or Tablet devices. Content is sized and displayed based on the screen resolution and other display attributes of your device.

OPSCOM Ionic for iOS & Android - **OPSCOM Enforce**

A refreshed and smoother admin enforcement app currently in beta testing with select clients, compatible with both iOS and Android. Not yet feature complete.

[More details can be found here.](#)

OPSCOM Legacy (Android Only) - **OPSCOM Parking Enforcement**

The ViolationAdmin component provides in-field remote data access from mobile devices and smartphones. Using an Android handheld and a Bluetooth printer creating tickets for parking infractions is quick and easy. Site patrols

sync enforcement and parking data to the system through cellular or Wi-Fi networks. With this remote technology, the system can apply validation rules moments after a user makes a permit purchase on the cloud-based user portal or connected remote devices.

[More details can be found here.](#)

Minimum Handheld Requirements

Not all Tablets or Mobile devices are supported for use with OPSCOM, as processing power and camera functions may vary. They must have at least the requirements listed below. Before committing to a device for use with OPSCOM, you are encouraged to perform your own testing to ensure you are happy with the perform on your preferred device.

OPSCOM no longer supports versions of the Android operating system lower than 7. Clients with devices that do not support at least version 7 will continue to function, however, you will not be able to download this or future versions of OPSCOM. This means you cannot take advantage of new functionality in future releases.

- OS Version - Minimum:
 - Android, Version 11.0 (Red Velvet; 2020)
 - iOS, Version 13.0 or later
- Minimum Processing Power - Quadcore: 4X 1.2 GHz
- Rear Camera: 8 MP Camera
- Autofocus - Yes
- LTE/4G and/or Wi-Fi Connectivity ¹

¹ LTE/4G or better is required if connecting with cellular providers and Wi-Fi is not available (**required** for data sync).

Recommended Tablet Specifications

- Samsung Galaxy Tab Active Pro Tablets with LTE & data plan, 8 or 10"
- Samsung Galaxy Tab A 8 or 10" Tablet with LTE & data plan
- iPad Wi-Fi + Cellular model
- iPad mini Wi-Fi + Cellular model

The Galaxy Tab Active Pro typically comes with its own heavy-duty rugged case. iOS tablets usually don't, though, so keep that in mind—you may want to pick one up yourself!

Recommended Cellphones

- Samsung Flagship Cellphones, S20 through S24 (OPSCOM Testing Devices)
- Samsung XCover 4 & data plan
- Any mid-range or better Android phone ²

² While such devices are generally expected to work, they have not been tested and may display layout irregularities. As such, full functionality cannot be guaranteed.

Supported Bluetooth Printers

Below is a list of supported Bluetooth printer models. Other models and makes may require custom development to support them. The printer must use 3"

printer rolls in order to be compatible with our layout design.

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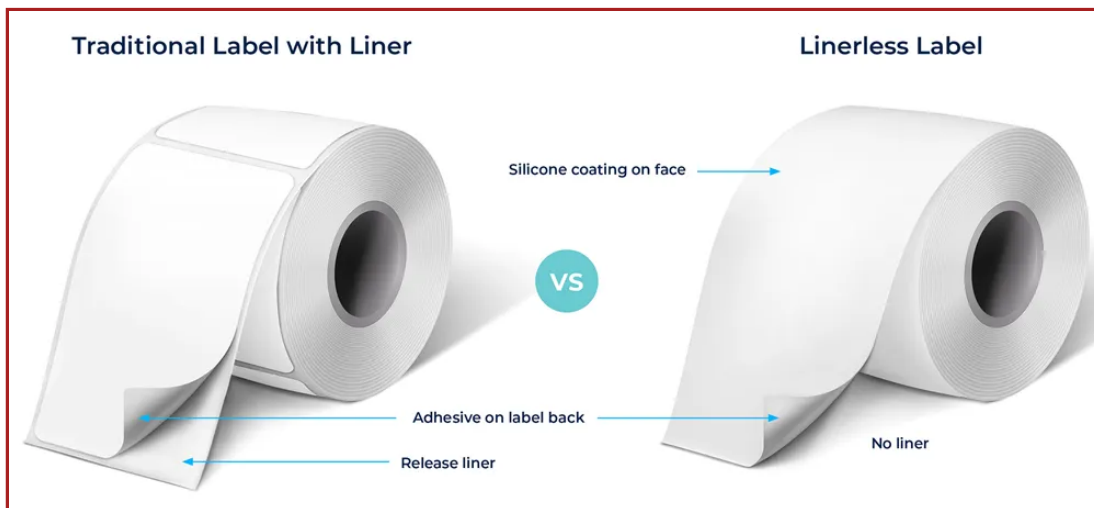
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Please provide the models you are interested in purchasing prior to proceeding.

Other Considerations

- **Bluetooth vs. Wi-Fi:** This depends on your use case. Generally, most clients can opt for the Bluetooth-only version since a Bluetooth-enabled device is used in tandem while patrolling.
- **Linered vs. Linerless:** This functionality determines the printer's ability to support labels with a backing and not just paper. A linerless printer supports both, while a linerless printer only supports paper. Most clients only require the linerless version; however, it depends on your use case.



Take Command of Your Parking and Security - <https://OperationsCommander.com>

Revision #16

Created 27 May 2024 11:15:56

Updated 19 May 2026 07:12:07