Supported Browsers, Handhelds and Printers

Supported Browsers

OperationsCommander recognizes that our users may use various Internet Browsers when working with our system. We aim for all visitors to have the best possible experience while using OPS-COM, however, we do recognize that it is impossible to develop applications that work identically, efficiently and effectively on all web browsers. We make best efforts to support support the latest versions of Internet Explorer, Firefox, Chrome and Safari browsers.

Mobile Devices and Tablets

This site supports browsing from most Mobile or Tablet devices. Content is sized and displayed based on the screen resolution and other display attributes of your device.

OPS-COM for Android

The ViolationAdmin component provides in-field remote data access from mobile devices and smartphones. Using an Android handheld and a Bluetooth printer creating tickets for parking infractions is quick and easy. Site patrols sync enforcement and parking data to the system through cellular or Wi-Fi networks. With this remote technology, the system can apply validation rules moments after a user makes a permit purchase on the cloud-based user portal or connected remote devices.

Minimum Handheld Requirements

Not all Tablets or Mobile devices are supported for use with OPS-COM for Android as processing power and camera functions may vary. They must have at least the requirements listed below. Before committing to a device for use with OPS-COM for Android you are encouraged to perform

your own testing to ensure you are happy with the perform on your preferred device.

OPS-COM no longer supports versions of the Android operating system lower than 7. Clients with devices that do not support at least version 7 will continue to function, however, you will not be able to download this or future versions of OPS-COM for Android. This means you cannot take advantage of new functionality in future releases.

- OS Version - Minimum Android, Version 11.0 (Red Velvet; 2020)
- Minimum Processing Power - Quadcore: 4X 1.2 GHz
- Rear Camera: 8 MP Camera
- Autofocus - Yes
- LTE/3G and/or Wifi Connectivity

LTE/3G only required if connecting with cellular providers and WIFI is not available (**required** *for data sync*)

Recommended Tablet Specifications

- Samsung Galaxy Tab Active Pro 10" Tablet with LTE & data plan
- Samsung Galaxy Tab Active 3 8" Tablet with LTE
- Samsung Active 2 8" Tablet with LTE & data
- Samsung Galaxy Tab A 8 or 10" Tablet with LTE & data plan
- Panasonic Android Touchpad 7" FZ-B2 & data plan

Specification	Tab A 8" LTE	Tab Active 2 (IP68 & MIL-STD810g)	Tab Active Pro (IP68 & MIL-STD810g)	Tab A 10.5"
SKU	SM-T387	SM-T397	SM-T547U	SM-T597
MSRP	$289.99	$699.99	$899.99	$549.99
Processor	1.4 GHz Quad	1.6 GHz Octa-core	Dual 2.0GHz + Hexa 1.7GHz	1.8GHz Octa-core
Display	8" (203.1mm) 1280x800 WXGA TFT	8.0" (203.1mm) 1280 x 800 WXGA TFT	10.1" 1920x1200 WUXGA TFT LCD	10.5" (267.2mm) 1920x1200 WUXGA TFT
RAM	2 GB	3 GB	4GB	3 GB
Storage	32 GB	16 GB	64 GB	32 GB
microSD	up to 400 GB	up to 256 GB	Up to 512 GB	up to 400 GB
Network	LTE	LTE	LTE	LTE
Battery	5,000 mAh	4,450 mAh	7,600 mAh (replaceable)	7,300 mAh
Video Playback	up to 13 hrs	up to 11 hrs	N/A	up to 15 hrs
Rear Camera	5 MP	8 MP	13 MP	8 MP
Front Camera	2 MP	5 MP	8 MP	5 MP
Biometric Security	N/A	Fingerprint Sensor	Fingerprint Sensor	Face Recognition
S Pen	No	Yes IP68	Yes IP68	No
DeX	No	No	Yes	No
Dimensions (HxWxD)	206.6 x 126.7 x 8.9 mm	127.6 x 214.7 x 9.9 mm	243.5 x 170.2 x 9.9 mm	260.0 x 161.1 x 8.0 mm

Recommended Cellphones

- Samsung Cellphones, S10, S20, A53, A73
- Samsung XCover 4 & data plan

Supported Bluetooth Printers

The following Bluetooth printer models are supported. Other models and makes may require custom development to support them. Please provide the models you are interested in purchasing prior to proceeding.

Printer Model	Info Sheet
• Star Micronics SM-T300-DB50 Portable Printer - Includes battery & charger	
• Star Micronics SM-T301-DB50 Portable Printer with Magnetic Stripe Reader - Includes battery & charger	

• Zebra ZQ300 Series Bluetooth Printer No label sensor
  ◦ Outdoor edition
  ◦ Charger sold separately	

• Zebra Charging Accessory Kit	
• Zebra In Vehicle Charging Accessory Kit	

Revision #2
Created 27 May 2024 11:15:56
Updated 11 September 2024 13:40:49