

Temporary Documentation for the Mistall Pilot

Overview

Mistall is a service that is used to count cars in a physical lot, using cameras to track vehicles as they enter and exit the lot. Within the OPS-COM system, each Mistall lot is associated to a Lot Group.

Mistall Credentials

See Support/Development for credentials.

Mistall System Job Task

- Mistall data is fetched and stored in the system using a system job task.
- The data is fetched from Mistall's API service using the associated credentials entered in the system settings.
- By default, it is set to run every 10 minutes.

Lot Groups

The Lot Groups page was updated to accommodate the use of Mistall.

In addition, Lot Groups have replaced the use of Lots on the Real-Time map on both the admin and user sides.

To have data populate the Mistall Lot ID dropdown, the Update Mistall System Job Task must be run at least once to import the data into the system.

Columns have been added for setup with the Real-Time Map and Mistall data.

- Map color - map icon color
- Latitude and longitude - location on the map, selected by putting a point on the map
- Show on map - if the group will appear on the real-time map
- Mistall Lot ID - which Mistall lot the Lot Group correlates to

Manage Parking Lot Groups Add Lot Group ?

| Name | Free Parking | Vehicle Count | Mistall Lot ID | Show on Map | Latitude | Longitude | Map Color | Usage | | |
|-------|--------------|---------------|----------------|-------------|----------|-----------|-----------|--|------|--------|
| ADA | 10 minutes | | 5441 | Yes | 45.14 | -76.14 | grey | <div>Red Staff Lot West</div> <div>Blue Staff Lot</div> <div>Blue Tennent Lot</div> <div>ADA Temp Lot</div> <div>Omega</div> <div>Temp</div> | Edit | Delete |
| Bike1 | 0 minutes | | | Yes | 45.14 | -76.15 | green | <div>The Bicycle Lot 1</div> | Edit | Delete |
| BSL | 0 minutes | | | Yes | | | red | | Edit | Delete |
| BSL2 | 0 minutes | | | No | 43.82 | -79.92 | blue | | Edit | Delete |
| DRL | 0 minutes | 4 | | No | | | red | <div>Physician Lot</div> | Edit | Delete |
| GML1 | 0 minutes | | | No | | | | | Edit | Delete |
| GOL | 4 minutes | 5 | | No | 45.15 | -76.15 | blue | | Edit | Delete |
| GSLE | 0 minutes | | | No | | | | <div>Green Staff Lot East</div> | Edit | Delete |
| Main | 6 minutes | 6 | | No | 45.14 | -76.15 | black | | Edit | Delete |
| MSR | 0 minutes | | | No | | | | <div>Main Street Residents</div> | Edit | Delete |

Lot Groups

Lot Group

ADA

Free Parking

10

Vehicle Count

Mistall Zone ID

5441 : Parking Garage

Show on Real-Time Map

Map

Map

Group Marker

Color

grey

Latitude

45.14043651576321

Longitude

-76.1447158158691

Click and drag the map marker to an appropriate map location.

Close

Save Changes

Lot Group page updates.
The updated lot group edit model.

image not found or type unknown



Lot Edit

On the lot edit page, the selection to set the lot group of the lot has been moved from the LPR section to the general section.

This is to allow clients who are not using the LPR system to still use the real-time map features.

Back

Edit Lot: Company Staff lot - \$30.00

General

Zone & Location

Standard Permits

Temporary Permits

LPR Settings

Additional Settings

☐ This lot is archived

?

✓ This lot is visible to users

Lot Name

Company Staff lot

Lot Short Name

CSL

Lot Group

?

Public

▼

Lot Access

☐ Common Lot

✓ User Type

Lot edit page.

Dashboard Widget

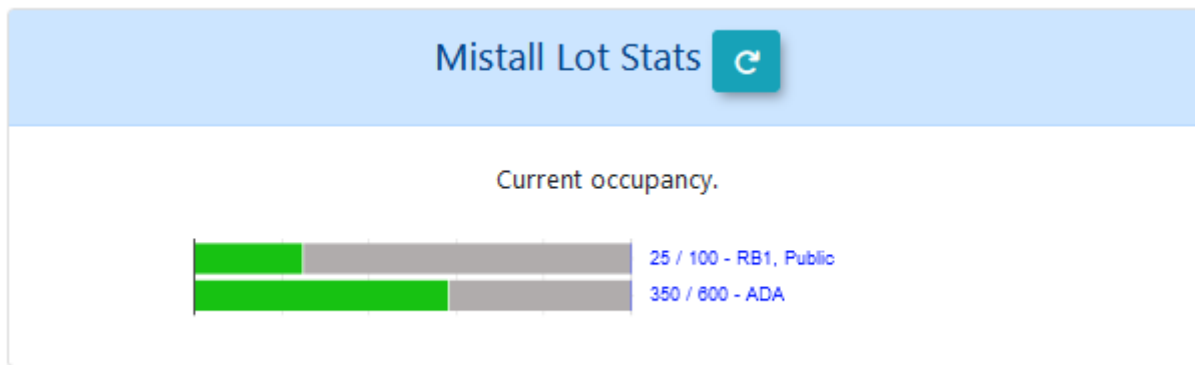
The imported Mistall data can be displayed on the dashboard in a widget.

The widget is named **mistall-lot-stats**.

If the system setting for **Enable Mistall Usage** is not enabled, this widget will not appear in the edit dashboard page.

The widget shows the raw Mistall data. The names of the lot groups associated to the data will be shown beside the bar chart.

If the Mistall data is not yet associated to a lot group, it will show the Mistall lot name instead. This is the name given to the lot by Mistall.



Mistall dashboard widget.

Real-Time Maps

The admin and user-side real-time maps have been updated to use lot groups instead of individual lots as pins on the map.

The functionality of the maps is not dependant on the use of Mistall in a system.

If the client does not have Mistall integrated with their site, the lot groups will use the data of the associated lots in place of Mistall data for the real-time maps.

Admin-Side Map

The admin map has been updated to use lot groups.

When a lot group is clicked on, it will show the new popup.

The donut menu at the top shows the Mistall lot data, and the lot info shows the individual lot data. The bar charts below show the same lot info as above.

If the lot group has no Mistall data associated to it, it will use the collated counts of the lot info below instead.

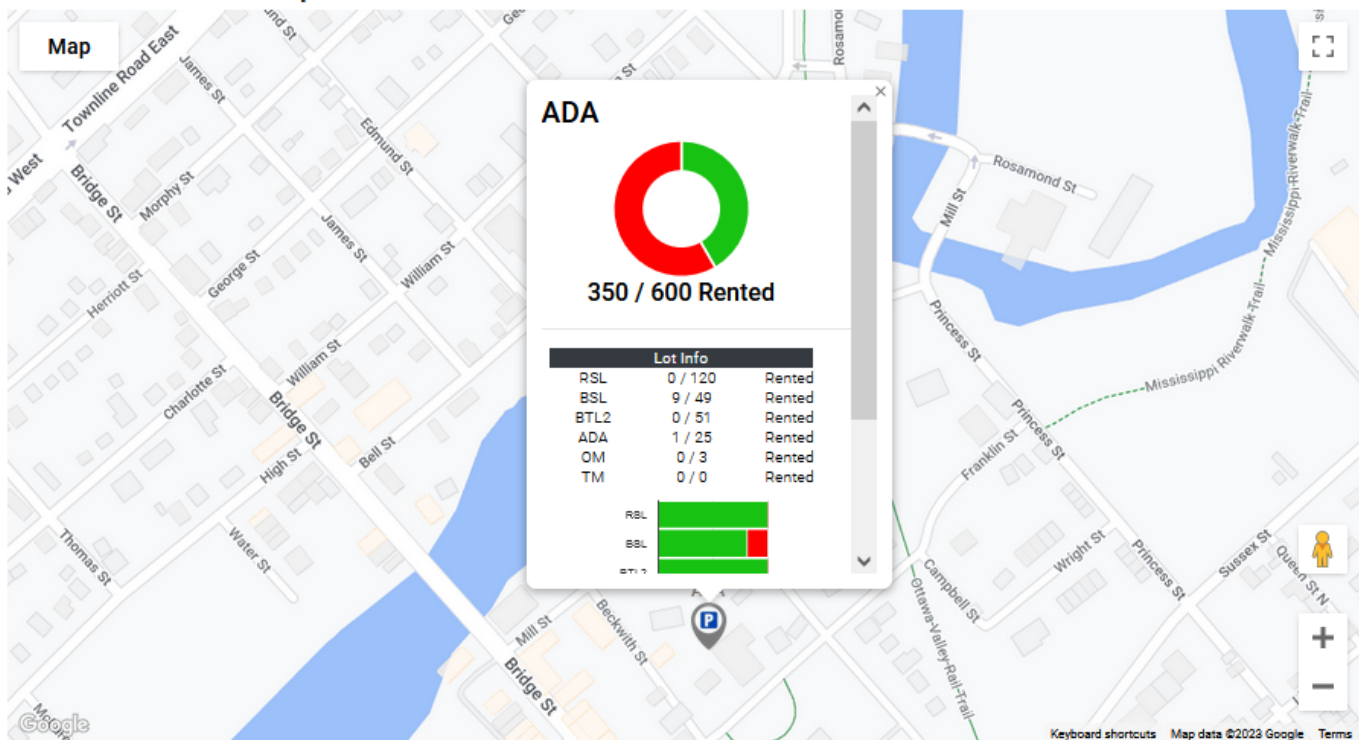
If Mistall data is being used for the lot, it is likely it will not match the counts shown in the lot info window below. It is intentional that the information will not match.

The intention is that the client will be able to see the difference between what is physically present in the physical lot (lot group Mistall stats) and what the permits purchased within the system look

like in comparison.

For example, if the lot is physically empty but is maxed out on purchased permits, the number of available permits can be increased for that lot.

Real Time Map



Admin-Side map.

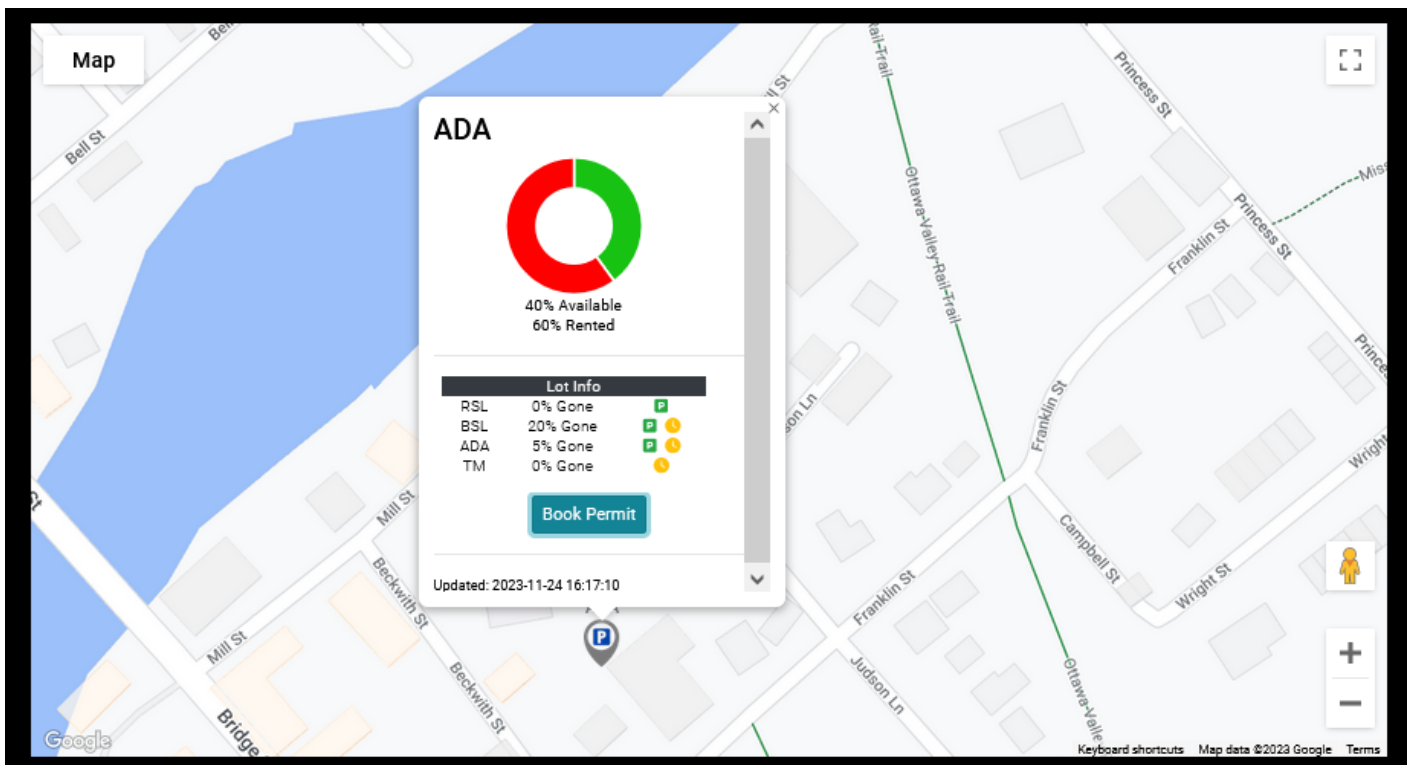
User-Side Map

The user-side map has also been updated to use lot groups.

As before, the user map is made to appear by placing the shortcode on a client-created page.

The shortcode for the map is: **[real-time-map]**

The user-side map will now appear like this:



User-side real time map.

The donut at the top shows the Mistall data if it is present. If the lot group does not have an associated Mistall lot, it will show the collated counts of the lot info below.

The lot info shown below the donut graph is from the permit counts in the system.

Unlike the admin-side map, the information here is presented as a percentage instead of the actual numbers. This is to allow for some leeway for any inaccuracy.

The icons to the right display if the lot allows standard or temporary permits.

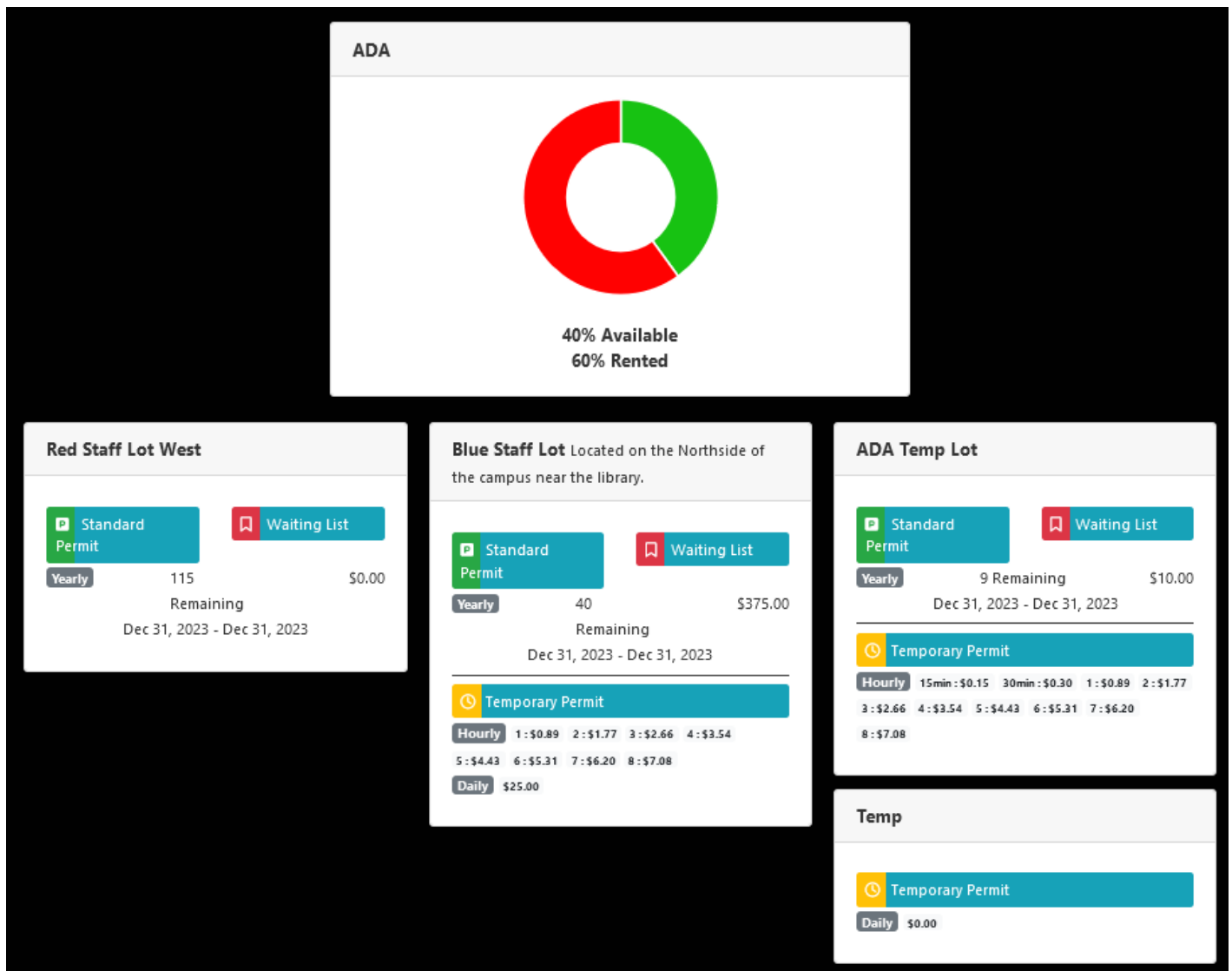
- Green is standard.
- Yellow is temp.

The map should be accessible for users who are not logged in. If the user is logged in, they will be able to see standard permits and temp permits, but if they are not logged in, they will only be able to see temp permits.

The book permit button now takes the user to a new page used for selecting a permit from within the selected lot group.

User-Side Lot Group Page

The lot group page shows much the same data as the regular permit page, just with the data specific to the selected lot group.



Lot group page.

At the top of the page, the same donut menu from the pop-up window on the map is shown, displaying a percentage of availability. It is calculated from the Mistall data or the lots below if there is no Mistall data for the lot group.

The lots are shown below. If the user is a guest (not logged in), they will only be able to see temporary permits on the page.

The standard permit booking button will take the user to the regular standard permit booking page, but the temporary permit booking button will take the user to the quick checkout.

This is the checkout used for QR codes and the old version of the map. It allows the user to purchase the permit and checkout immediately without adding it to their cart.

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