

# Using Your Own Domain - Vanity URL

OPS-COM supports the use of vanity URLs to keep your branding consistent for all your clients. This is a simple process. Not all service levels include this option and there could be fees associated with the setup.

Please contact your Sales Representative for more information at [sales@ops-com.com](mailto:sales@ops-com.com).

## Purchase Your Domain

We can work with any legal and registered domain that you own or have control over. Most clients will already have a domain they wish to use. Setup is quite simple and involves pointing a **subdomain** at our server. The resulting subdomain URL will be the final URL you will give to your clients.

Domains and subdomains cannot have spaces, are limited in size and are case-insensitive.

Example of a registered domain: **yourdomain.com**

Example of an OPS-COM service subdomain: **parking.yourdomain.com**

*\* subdomain can be any combination of A-Z, 0-9, and hyphen , \* domains and subdomains are not case-sensitive*

## Sample DNS Setup

Option	Format	DNS Entry	Notes
1	yourdomain.com	@ CNAME <client>.ops-com.com.	point entire domain to client OPS-COM installation
2	<b>parking</b> .yourdomain.com	parking CNAME <client>.ops-com.com.	point subdomain to OPS-COM installation

## Resulting URLs

## Option #1 - Domain

-point entire domain to OPS-COM

It would look like this for the **user portal** - **<https://yourdomain.com>**

And the **admin portal** would be - **<https://yourdomain.com/admin>**

## Option #2 - Subdomain

- point subdomain to OPS-COM

It would look like this for the **user portal** - **<https://subdomain.yourdomain.com>**

And the **admin portal** would be - **<https://subdomain.yourdomain.com/admin>**

# How Does it Work

We supply details to you so that you can add a CNAME record to your DNS.

Once DNS is updated and a secure certificate is installed the domain will be active on our servers.

# Certificate Registration

We use Let's Encrypt for SSL communication.

Once your subdomain is pointed at our servers, the certificate can be requested.

# Contact Support

Email [support@ops-com.com](mailto:support@ops-com.com) to let us know what you would like to use as your registered subdomain.

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