# Using Your Own Domain - Vanity URL

OPS-COM supports the use of vanity URLs to keep your branding consistent for all your clients. This is a simple process. Not all service levels include this option and there could be fees associated with the setup.

Please contact your Sales Representative for more information at sales@ops-com.com.

# Purchase Your Domain

We can work with any legal and registered domain that you own or have control over. Most clients will already have a domain they wish to use.  Setup is quite simple and involves pointing a **subdomain** at our server. The resulting subdomain URL will be the final URL you will give to your clients.

Domains and subdomains cannot have spaces, are limited in size and are case-insensitive.

Example of a registered domain:  **yourdomain.com**

Example of an OPS-COM service subdomain:  **parking.yourdomain.com**

*\* subdomain can be any combination of A-Z, 0-9, and hyphen ,   \* domains and subdomains are not case-sensitive*

## Sample DNS Setup

| Option | Format | DNS Entry | Notes |
|---|---|---|---|
| 1 | yourdomain.com | @ CNAME <client>.ops-com.com. | point entire domain to client OPS-COM installation |
| 2 | *parking*.yourdomain.com | parking CNAME <client>.ops-com.com. | point subdomain to OPS-COM installation |

# Resulting URLs

## Option #1 - Domain

-point entire domain to OPS-COM

It would look like this for the **user portal - https://yourdomain.com**

And the **admin portal** would be **- https://yourdomain.com/admin**

## Option #2 - Subdomain

- point subdomain to OPS-COM

It would look like this for the **user portal - https://subdomain.yourdomain.com**

And the **admin portal** would be **- https://**subdomain.yourdomain.com/admin

# How Does it Work

We supply details to you so that you can add a CNAME record to your DNS.
Once DNS is updated and a secure certificate is installed the domain will be active on our servers.

# Certificate Registration

We use Let's Encrypt for SSL communication.
Once your subdomain is pointed at our servers, the certificate can be requested.

# Contact Support

Email support@ops-com.com to let us know what you would like to use as your registered subdomain.

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