










Displaying Towing Charges on a Violation

Depending on your policy, some institutions tow vehicles and some do not. If you do charge a fee for towing, this can be shown on the violation you give to the parker. Even though a towing cost may not apply in all cases, some organizations have it display a **\$0.00** value just as a reminder that a vehicle could possibly be towed. This is a setting that can be enabled on the handheld unit. This article will walk through the process of enabling Tow Charges to print on a Violation.

1. To enable this setting, go to **System Settings** on the handheld units. By default, the setting is disabled. This means that no Towing charges would print.



 99% 11:06 AM



System Settings

LOCAL DEVICE SETTINGS

Organization
: Tomahawk University

Device Unique Identifier
: 248f7807599a009e

Device Name
: Robin Home Tab 4

Country of Operation
List of states/provinces to support : Canada

PRINTER SETTINGS

Bluetooth Printer
Bluetooth printer for printing
* Failed to connect to printer

Lines Before Ticket (default: 4)
Blank lines before ticket data : 4

Lines per Ticket (default: 40)
Maximum number of lines per ticket : 40

Ticket Footer
This parking ticket is due within 14 days. Failure to settle this parking ticket will result in the account becoming delinquent and subject your vehicle to collections and/or towing.

Show Warning Value
Show the value of warnings on print out ☒

Show \$0.00 Towing Charge
Show a \$0.00 towing charge on print out ☐

LPR SETTINGS

LPR Proxy IP Address (default: 192.168.8.1)
: 192.168.8.1

LPR Proxy Port (default: 32000)

This is an example of the Violation with **no** Towing Charge:



OPERATIONSCOMMANDER
PARKING VIOLATION NOTICE

Tomahawk University
Notice of Violation

Ticket: 10-01007-23
Date: Nov 22, 2017 11:08:37 AM
Ticket Type: 2345
License Plate: QWE321
Province: Ontario
Offence: Parked in Loading Zone
Location: Administration Building
Writer: 15
Fine: \$50.00


Comment:

This parking ticket is due within 14 days.
Failure to settle this parking ticket will
result in the account becoming delinquent and
subject your vehicle to collections and/or
towing.



OPERATIONSCOMMANDER
92 Bridge Street
Carleton Place, Ontario, Canada, K7C 2V3
Telephone: (855) 410-4141
<https://demo-preview.parkadmin.com>
or ops-com.com

2. Enable the **Show \$0.00 Towing Charge** checkbox and the **\$0.00** cost will appear on the ticket.

 Saving screenshot...



System Settings

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Organization

: Tomahawk University

Device Unique Identifier

: 248f7807599a009e

Device Name

: Robin Home Tab 4

Country of Operation

List of states/provinces to support : Canada

PRINTER SETTINGS

Bluetooth Printer

Bluetooth printer for printing

* Failed to connect to printer

Lines Before Ticket (default: 4)

Blank lines before ticket data : 8

Lines per Ticket (default: 40)

Maximum number of lines per ticket : 40

Ticket Footer

This parking ticket is due within 14 days. Failure to settle this parking ticket will result in the account becoming delinquent and subject your vehicle to collections and/or towing.

Show Warning Value

Show the value of warnings on print out



Show \$0.00 Towing Charge

Show a \$0.00 towing charge on print out



LPR SETTINGS

LPR Proxy IP Address (default: 192.168.8.1)

: 192.168.8.1

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LPR Proxy Port (default: 32000)

This is an example of the Violation with a **\$0.00** Towing Charge:



OPERATIONS COMMANDER
PARKING VIOLATION NOTICE

Tomahawk University
Notice of Violation

Ticket: 10-01007-23
Date: Nov 22, 2017 11:08:37 AM
Ticket Type: 2345
License Plate: QWE321
Province: Ontario
Offence: Parked in Loading Zone
Location: Administration Building
Writer: 15
Fine: \$50.00
Towing: \$0.00

Comment:

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Please Note:

It is important to note that if a towing charge was actually applied to the violation, in all cases, the towing charge would appear regardless of this setting.

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