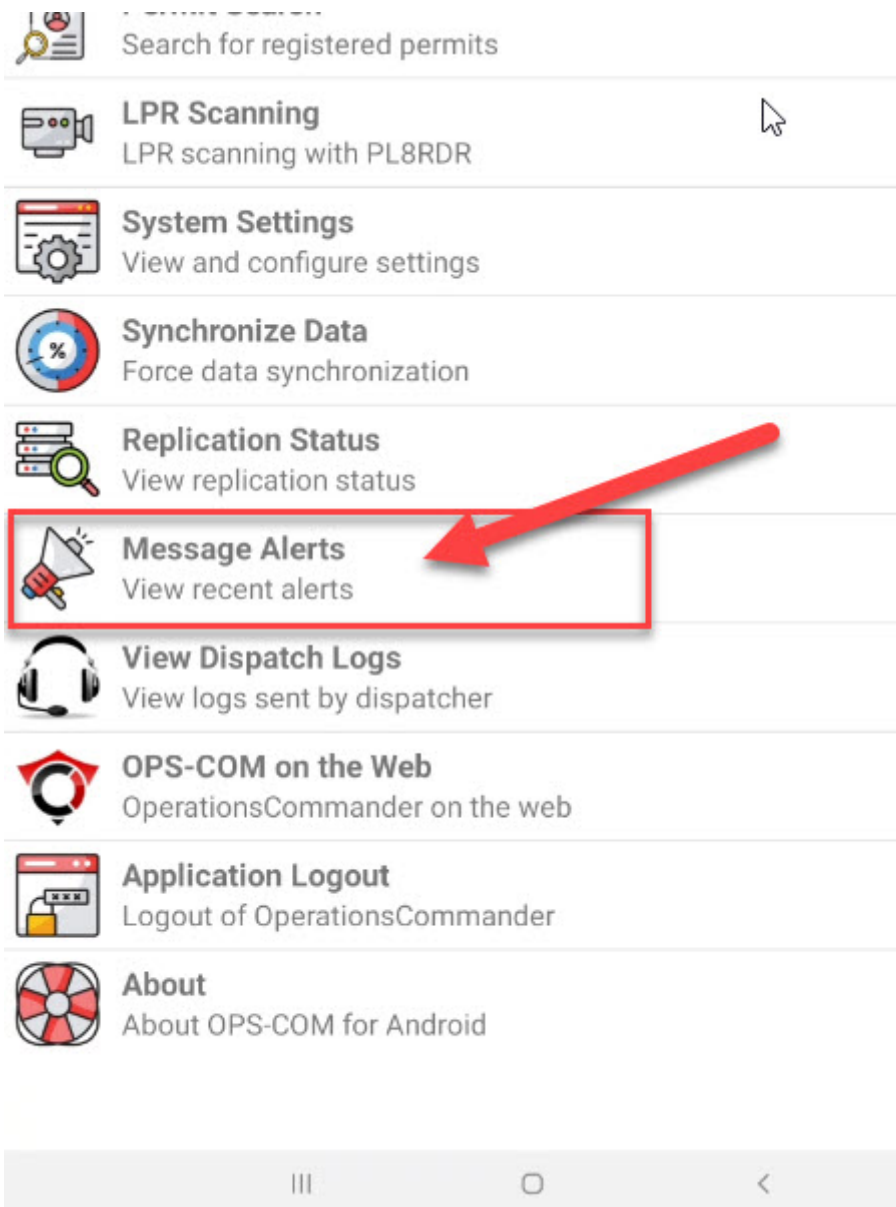


# Message Alerts

## Review Message Alerts

Patrol officers now have the ability to see important news by viewing message alerts on the handheld device. Alert messages are pushed out to all or individual handhelds by the Administrators of the OPS-COM software.

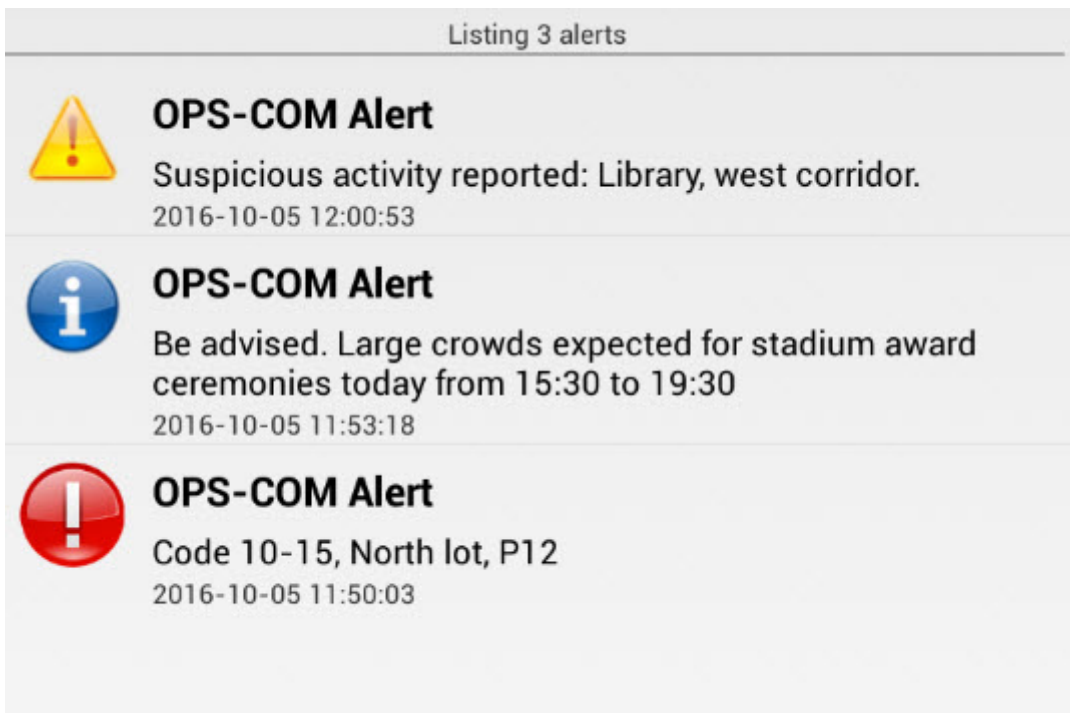
Alerts will display on the handhelds as they come in or you can view them later. To view recent Alerts click the Message Alerts area within the Handheld software.



# Types of Alerts

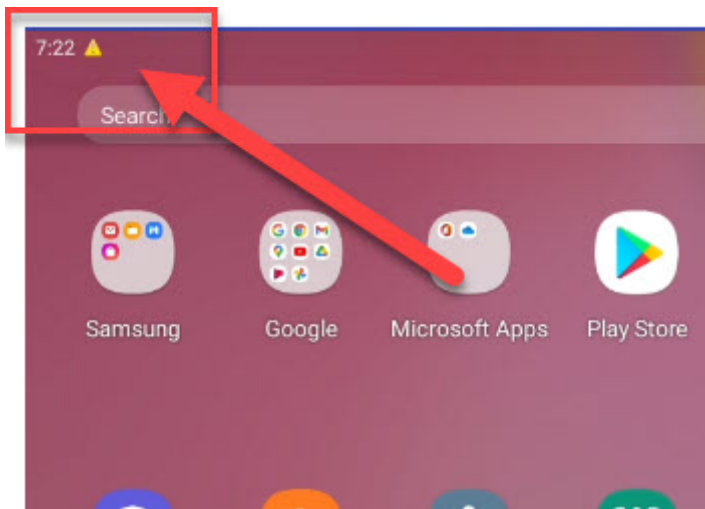
There are 3 types of Alerts that can be pushed out to the handhelds.

- Yellow Alerts - These alerts are used to inform users of events that should be monitored.
- Blue Alerts - These alerts are for informational purposes.
- Red Alerts - These alerts are for situations that require immediate action.

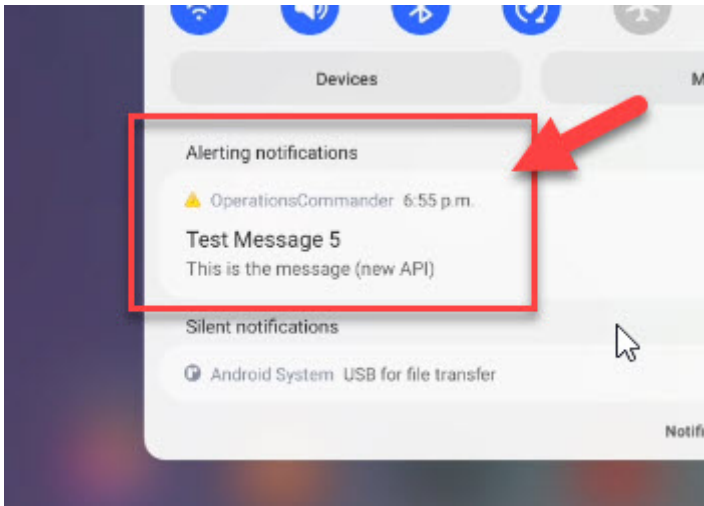


# Message Notification

New messages will appear in the header bar where they can be selected to view in the OPS-COM application.



The pulled down header allows for easy viewing of the alert message. Tapping the alert takes the user to the Message Alert list.



The application shortcut icon will show any new messages as a badge on the shortcut.

