

OPS-COM for Android Admin System Settings

Administrator System Settings

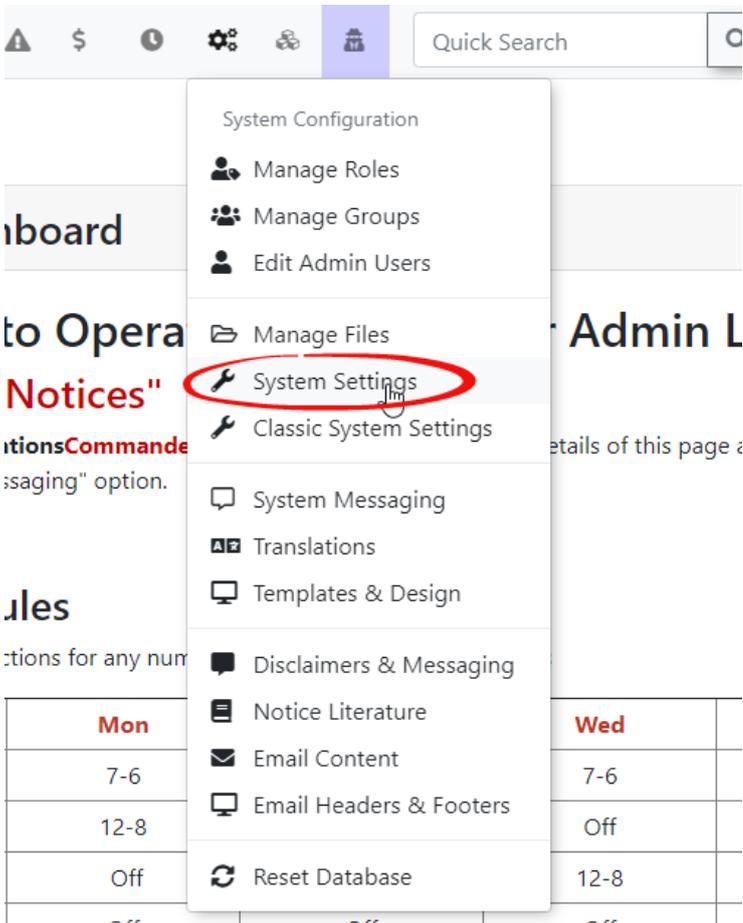
There are settings that will need to be populated in order to have the handheld units work with common core settings.

There settings include:

- Organization Name
- Country
- Ticket footer

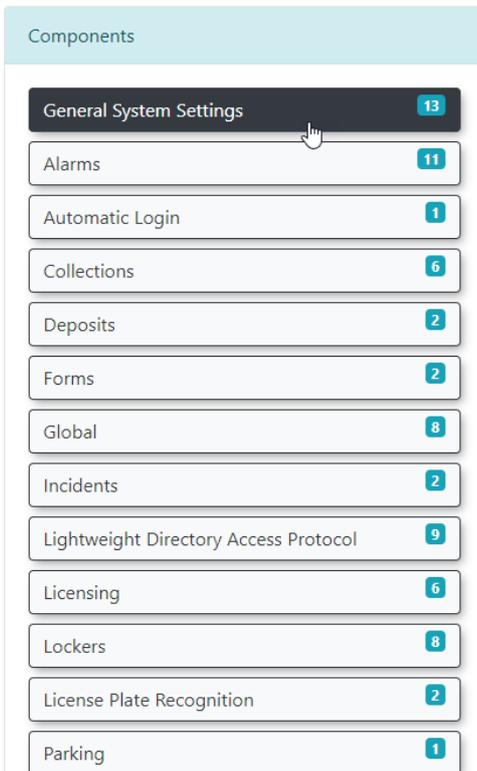
Setting the **Organization Name** and **Country**

To access the settings go to the **System Configuration** and click on **System Settings**.



Once in system settings click on **General System Settings** in the list of components.

Manage System Settings



Edit the **Organization Name** and **Country** to reflect your specific location.

Click Save Settings to proceed.

Manage System Settings

Editing Settings: General System Settings **13**

Campus Name	Tomahawk
Organization Name	OperationsCommander
Country	Canada
Timezone	America/Toronto
Time offset (mins)	-300
	<input checked="" type="checkbox"/> Using daylight savings
System Timeout	6 hours
	<input checked="" type="checkbox"/> Run the Task Scheduler
Support Plan	Premium Support
	<input type="checkbox"/> Using Faveo Support

Editing the Handheld Footer

(Footer printed on the actual ticket.)

Click on **Violations** in the list of Components.

Licensing	6
Lockers	8
License Plate Recognition	2
Parking	1
Payments	5
Permits	18
Security	16
Temp Permits	1
Third Party	10
User Profile	24
Vehicles	1
Violations	18

Appeal days

The prefix to go in front of the ticket number.

The next number for printing tickets from the web

Show Driver's License on Tickets

Show Ticket # as barcode on Ticket

Enable Appeals Module

Enable anonymous payments for violations.

Printing Tickets via Laptops

Link violations to users

Printable Area for Tickets via La

In the top portion of the form you will see a field labeled **Handheld Footer**. Edit this field to display what you would like printed in the ticket footer area.

The message should look something like this:

This parking ticket is due within 14 days. Failure to settle this parking ticket will result in the account becoming delinquent and subject your vehicle to collections and/or towing.

Note: You can also toggle the appearance of the **pin numbers** on the violation in this area as well.

Manage System Settings

Editing Settings: Violations 18

These settings are used to control the Violations Module.

Days until due

Enable Violations Module

Hide Zero Dollar Fines

Include Random PIN on Handheld Tickets

Handheld footer

Clear Violation Payments

Enable Appeals Module

13
11
1
6
2
2
8
2
9
6

Handheld Settings

The settings that you setup for your device are pushed to the preview or production site you used to setup. This means that if you setup your device on production, it will not be configured for preview and if you setup your device on preview it will not be configured for production. The proper method for adding devices would be to first add the device through preview. And then setup your device on production which will add the settings to both the production and preview PA_Common tables.

Revision #2

Created 29 April 2024 11:54:09

Updated 11 September 2024 13:40:49