

# OPS-COM for Android Admin System Settings

## Administrator System Settings

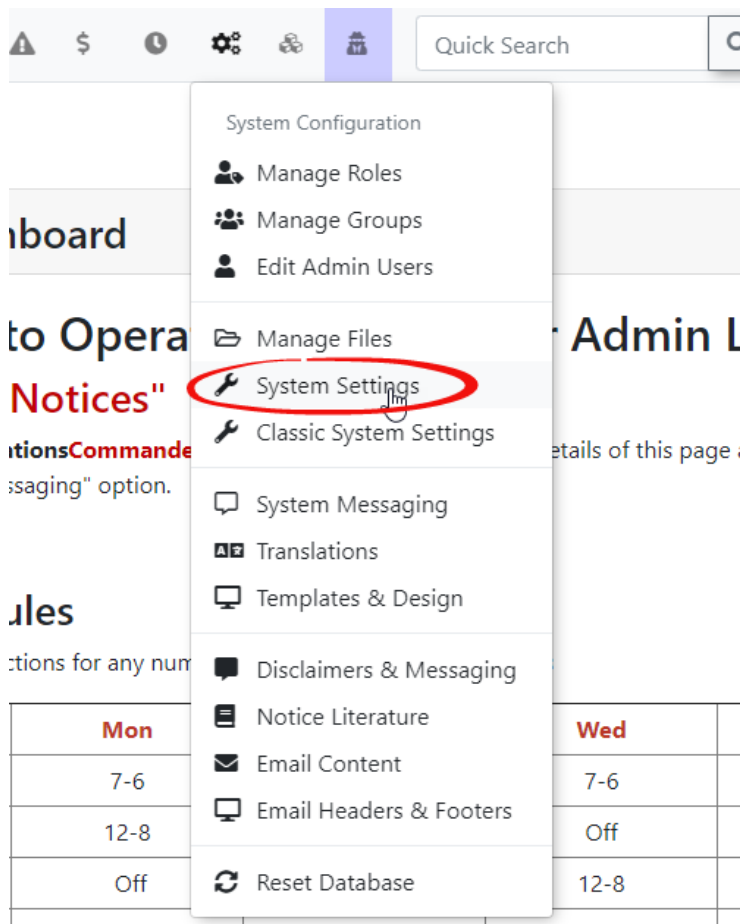
There are settings that will need to be populated in order to have the handheld units work with common core settings.

There settings include:

- Organization Name
- Country
- Ticket footer

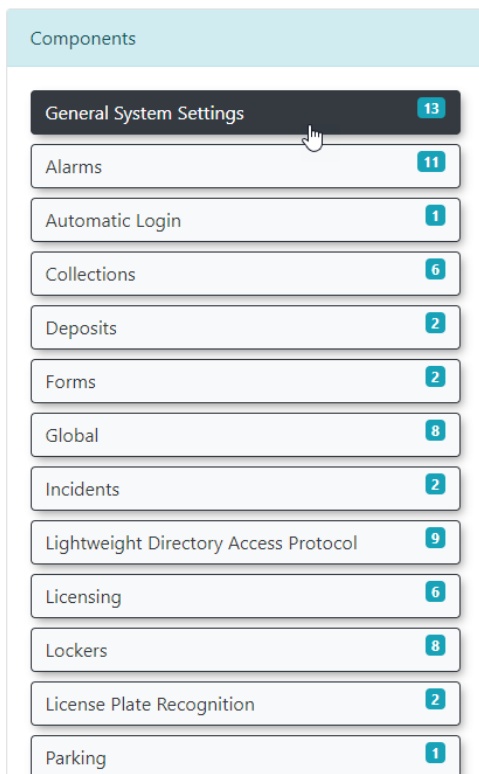
Setting the **Organization Name** and **Country**

To access the settings go to the **System Configuration** and click on **System Settings**.



Once in system settings click on **General System Settings** in the list of components.

## Manage System Settings



Edit the **Organization Name** and **Country** to reflect your specific location.

Click Save Settings to proceed.

## Manage System Settings

Editing Settings: General System Settings **13**

Campus Name	Tomahawk
Organization Name	OperationsCommander
Country	Canada

---

Timezone	America/Toronto
Time offset (mins)	-300
<input checked="" type="checkbox"/> Using daylight savings	

---

System Timeout	6 hours
----------------	---------

---

<input checked="" type="checkbox"/> Run the Task Scheduler	
Support Plan	Premium Support
<input type="checkbox"/> Using Faveo Support	

# Editing the Handheld Footer

(Footer printed on the actual ticket.)

Click on **Violations** in the list of Components.

Licensing6

Lockers8

License Plate Recognition2

Parking1

Payments5

Permits18

Security16

Temp Permits1

Third Party10

User Profile24

Vehicles1

Violations18

✓ Enable Appeals Module

Appeal days9

✓ Enable anonymous payments for violations.

Printing Tickets via Laptops

✓ Link violations to users

TT

The prefix to go in front of the ticket number.

19015

The next number for printing tickets from the web

☐ Show Driver's License on Tickets

✓ Show Ticket # as barcode on Ticket

Printable Area for Tickets via La

In the top portion of the form you will see a field labeled **Handheld Footer**. Edit this field to display what you would like printed in the ticket footer area.

The message should look something like this:

This parking ticket is due within 14 days. Failure to settle this parking ticket will result in the account becoming delinquent and subject your vehicle to collections and/or towing.

Note: You can also toggle the appearance of the **pin numbers** on the violation in this area as well.

13

11

1

6

2

2

8

2

9

6

Manage System Settings

Editing Settings: Violations18

These settings are used to control the Violations Module.

✓ Enable Violations Module

☐ Hide Zero Dollar Fines

Days until due10

✓ Include Random PIN on Handheld Tickets

Handheld footerThis parking ticket is due within 14 days. Failure to settle this parking tic

✓ Clear Violation Payments

✓ Enable Appeals Module

# Handheld Settings

The settings that you setup for your device are pushed to the preview or production site you used to setup. This means that if you setup your device on production, it will not be configured for preview and if you setup your device on preview it will not be configured for production. The proper method for adding devices would be to first add the device through preview. And then setup your device on production which will add the settings to both the production and preview PA\_Common tables.

---

Revision #2

Created 29 April 2024 11:54:09

Updated 11 September 2024 13:40:49