

# User - History Tab

There are a number of links on this page that administrators can select to get additional information, make edits, adjustments and/or refunds.

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Quick Search... 🔍

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Profile ▾
Lockers
Vehicles
Parking
Payments
History ▾
Incident History
Rockwood, James (jrockwood)

## User History

View Completed History ?

44 records

**Locker Records**

**Test Annual** Y : Jan 1,2015 - Jan 1,2045

	Submit Date	Locker	Amount	Pay Date
[ ADJUST ]	Feb. 18, 2021	10	\$113.00	
Successful Online Payment				Processed: Jun. 22, 2021

**Invoice Records**

Billing Date	Due Date	Invoice No.	Items	Amount	Pay Date
Feb. 18, 2021	Mar. 20, 2021	1021	1	\$169.50	Awaiting Payment

**Parking Permit Records**

No access card records found.

**Adjustment Records**

No adjustment records found.

**Violation Records**

**Private Property** 13 **Payable:** Paid: 3 Overdue: 10

	Ticket #	Amount	Notes
	4-001000	100.00	Processed May 18, 2018
	4-001001	50.00	Processed May 18, 2018
Dec. 16, 2016	7-001000	100.00	Sent to collections May 25, 2021 <span style="color: #dc3545; font-weight: bold;">Overdue</span>
[ ADJUST ]	Feb. 21, 2018	TT-10002	50.00 Processed May 18, 2018
Jan. 1, 2021	TT-10020	50.00	Sent to collections May 25, 2021 <span style="color: #dc3545; font-weight: bold;">Overdue</span>
Jan. 1, 2021	TT-10022	50.00	Make payment Past appeal date <span style="color: #dc3545; font-weight: bold;">Overdue</span>
Jan. 1, 2021	TT-10023	50.00	Make payment

Items Highlighted Yellow Indicate The Violation is Overdue



### Appeal Records

No appeal records found.

### Policy Violation Records

No Policy Violation records found.

### DNTT Records

Vehicle Plate	Location	Date
JROCK	Administration Building	Jun. 23, 2021 - Jun. 23, 2021
<i>Staff Members Can Utilize All Lots</i>		Admin: bradley.tomahawk

### Mail Records

Subject	Sender	Date Sent
<a href="#">TEst</a>	bradley.tomahawk	Jun. 26, 2020
<a href="#">TEst</a>	bradley.tomahawk	Jun. 26, 2020

### Address Records

Address Type	Comment / Admin	Date Recorded	
<b>Address</b>			
Primary Address	Updated by admin / john.tomahawk	Jan. 30, 2019 @ 10:15 am	<a href="#">Make Active</a>
92 Baseline Road, Ottawa, Ontario, K2G3M1			
Student Address	Updated by admin / bigpark	Feb. 1, 2016 @ 4:28 pm	<a href="#">Make Active</a>
...			
Primary Address	Updated by admin / bigpark	Feb. 1, 2016 @ 4:28 pm	<a href="#">Make Active</a>
, Ottawa, Ontario, K2G3M1			

# View Completed History

This view has the transactions ordered by date with the most recent transaction at the top of the list.

Administrators can select the View links to get additional information on each of the transactions, make edits, adjustments or refunds.

## User History - Completed

**Account Status:** ENABLED

Mr. James Rockwood [jrockwood] 

jrockwood@tomahawk.ca

92 Baseline Road

Ottawa, Ontario

K2G3M1

928-827-3291

**Stu. Number:** 0001234

[ <a href="#">View Info</a> ] Vehicle Plate: <b>ABC</b>	May. 25, 2021 - 02:55:17 pm by bradley.tomahawk
<i>[admin] User was associated with vehicle by admin through users profile.</i>	
[ <a href="#">View Info</a> ] Vehicle Plate: <b>ABC</b>	May. 25, 2021 - 02:54:02 pm by bradley.tomahawk
<i>[admin] Removed vehicle from profile</i>	
[ <a href="#">View Info</a> ] Vehicle Plate: <b>ABC</b>	May. 25, 2021 - 02:53:57 pm by bradley.tomahawk
<i>[admin] User was associated with vehicle by admin through users profile.</i>	
[ <a href="#">View Info</a> ] Vehicle Plate: <b>ABC</b>	May. 25, 2021 - 02:53:57 pm by bradley.tomahawk
<i>[admin] Vehicle was added to the system by admin.</i>	
[ <a href="#">View Current</a> ] Access Card:	May. 21, 2021 - 04:41:49 pm by bradley.tomahawk
<i>[admin] Inserted by admin - to be verified</i>	
[ <a href="#">View Current</a> ] Permit: <b>53</b>	May. 21, 2021 - 04:41:49 pm by bradley.tomahawk
<i>[admin] User registration using web site.</i>	
[ <a href="#">View Current</a> ] Locker: <b>ADM054</b>	May. 21, 2021 - 04:41:41 pm by bradley.tomahawk
<i>[admin] User registration using web site.</i>	
[ <a href="#">View Current</a> ] Locker: <b>ADM051</b>	May. 21, 2021 - 04:18:47 pm by bradley.tomahawk
<i>[admin] User registration using web site.</i>	
[ <a href="#">View Current</a> ] Access Card:	May. 21, 2021 - 04:18:37 pm by bradley.tomahawk
<i>[admin] Inserted by admin - to be verified</i>	
[ <a href="#">View Current</a> ] Permit: <b>52</b>	May. 21, 2021 - 04:18:37 pm by bradley.tomahawk
<i>[admin] User registration using web site.</i>	
[ <a href="#">View Current</a> ] Permit: <b>51</b>	May. 21, 2021 - 12:32:03 pm by bradley.tomahawk
<i>[admin] User registration using web site.</i>	

The **Email link** brings up a screen that allows administrators to email the specific user.

Click **View** beside any record to see more information about the transaction listed.

## Recent History

Admins can use the **Recent History** tab to view the top 100 recent history records for a user.

Quick Search

Profile Lockers Vehicles Parking Payments History Incident History Rockwood, James (jrockwood)

Basic Profile Information

Enabled	Yes
User Directory	OPSCOM
Unique ID	cc72f3d5-5e04-492b-8b54-46ceaa77
User Type	Full Time Student
Locker User Type	Full Time Student
Username	jrockwood
Name	Mr. James T Rockwood
Email Address	jrockwood@tomahawk.ca
Auto Login Address	

- Recent History
- All Records
- Locker Records
- Parking
- Enforcement
- Adjustment Records
- Address Records
- Mail Records

Plate	Type	Province	Make	Year
JROCK	Passenger	Ontario	Acura	20

Ticket	Issued	Value	Notes
TT-10025	Jan. 1, 2021	\$50.00	Sent to collection Jun 21, 2021 Overdue
TT-10017	Feb. 18, 2021	\$50.00	Overdue

The items included on this history page are a roll up of all of the individual history items such as **Locker, Parking, Enforcement Adjustment, Address, and Mail Records**. Its important to note that not all records appear on the recent history report and to see more you can use the **All Records** page for a completed history of that user.

## Viewing James Rockwood's History

Showing the first 100 records.

	Jun. 18, 2021	<a href="#">Adjust</a>	<a href="#">TT-10024</a>	Private Property Violation was issued.	\$0.00	<a href="#">Payment Pending</a> Jun. 18, 2021
	Jun. 18, 2021		<a href="#">TT-10023</a>	Private Property Violation was issued. <b>Permit</b>	\$30.00	<a href="#">Make Payment</a> discountedAppeal
	Apr. 6, 2021	<a href="#">Adjust</a>	<a href="#">RED-STU - 106</a> 	Y : Test Annual Permit Jan. 1, 2015 - Jan. 1, 2030	\$593.25	<a href="#">Processed</a> Jun. 22, 2021 <b>Sales Window Not Active</b>
	Mar. 4, 2021		<a href="#">TT-10020</a> 	Private Property Violation was issued.	\$50.00	<a href="#">Make Payment</a> Past Appeal Date Overdue: Mar. 24, 2021
	Mar. 4, 2021		<a href="#">TT-10019</a> 	Private Property Violation was issued.	\$50.00	<a href="#">Make Payment</a> Past Appeal Date Overdue: Mar. 24, 2021
	Feb. 20, 2021 <i>Adjusted: Feb. 20, 2021</i>		<a href="#">Details</a>	Item Adjustment was applied.	-\$50.00	<a href="#">Awaiting Payment</a>
	Feb. 18, 2021		<a href="#">1021</a>	Invoice (1 items) due on Mar. 6, 2021	\$169.50	<a href="#">Awaiting Payment</a>
	Feb. 18, 2021	<a href="#">Adjust</a>	<a href="#">To Be Assigned</a>	Access card was assigned	\$10.00	<a href="#">Processed</a> Jun. 18, 2021
	Feb. 18, 2021		<a href="#">To Be Assigned</a> 	Y : Test Annual Permit	\$160.50	<a href="#">Processed</a> Jun. 22, 2021

# Other Page Links

The **Adjust link** allows administrators to make adjustments to transactions/payments that have been processed.

The **Item Number link** (locker number, permit number, violation ticket number, appeals record number) allows administrators to view/edit details about the item.

Click the 'Update' button to save any changes you make.

The **Pay Date link** indicates whether or not a transaction was fully processed, when it was processed and when selected it links to the payment details.

Administrators can view/edit other details of the transaction, complete the processing of a payment, no refunds or make adjustments.

Revision #2

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