

Vehicle DNTT

What is a DNTT?

The **DNTT** feature allows administrators to place a condition on a vehicle that will warn officers in the field not to ticket or tow a vehicle.

This is useful in many situations.

For example: A photographer on assignment is photographing different buildings on campus over a series of days. An administrator could register their vehicle and apply a **DNTT** for the days of their assignment on campus. No matter where they go on campus, they would be able to park without getting ticketed or towed.

Example 2: The Dean of the School is traveling around the campus for a special event. A **DNTT** can be applied to his vehicle so that for the time frame of the event he can park outside of his regular lot without penalty. This is what we affectionately refer to as the Anti Embarrassment feature of the tool.

Setting up a DNTT











Go to the user's profile and select the **Vehicles** tab.

Select Vehicle

Select the vehicle of interest by clicking the **Add DNTT** link.

Vehicle Information

[Add New Vehicle](#)

Status	Plate	Type	Colour	Make	Model	Province	Year	Remove Vehicle	
Active ?	 JROCK	Passenger	Black	Acura	Mini Van	Ontario	2010	 ?	 ?
<div><div>Primary Driver</div><div>Rockwood, James [jrockwood]</div><div>Ashbury, Michael </div></div>									
Active ?	 DAS3D	Passenger	Blue	BMW	Sports Car	Ontario	2020	 ?	 ?
Active ?	 KD92D	Passenger	Gold	Ford	Sedan	Ontario	2020	 ?	 ?

- User has 1 active permits and based on user type (+1) may have upto 1+1 active vehicles.

Select Time Frame

Set up for a temporary time frame by choosing a **From Date** and time and a **To Date** and time.

Add Vehicle DNTT Note

From Date:

2021-07-21 00:00

To Date:

2021-07-21 23:59

Vehicle Plate:

JROCK

Location:

Administration Building

Note:

Please supply a comment

Add

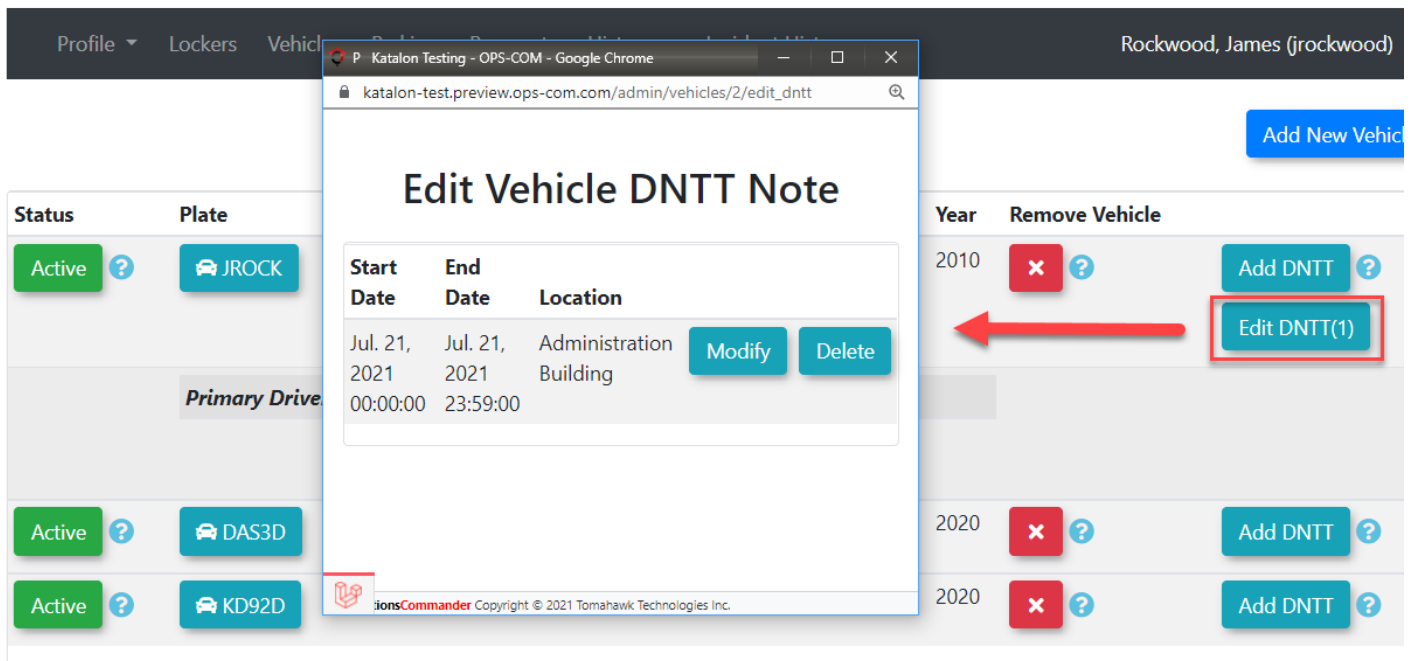
Cancel

In this case, the Vehicle with Plate JROCK has a **DNTT** in the Administration building area lasting from Midnight July 21st to 23:59 the same day.

A new location could be configured or added to the system that reads *Campus Wide*, which would tell officers the vehicle can park anywhere on campus without penalty during the duration of the **DNTT** time frame.

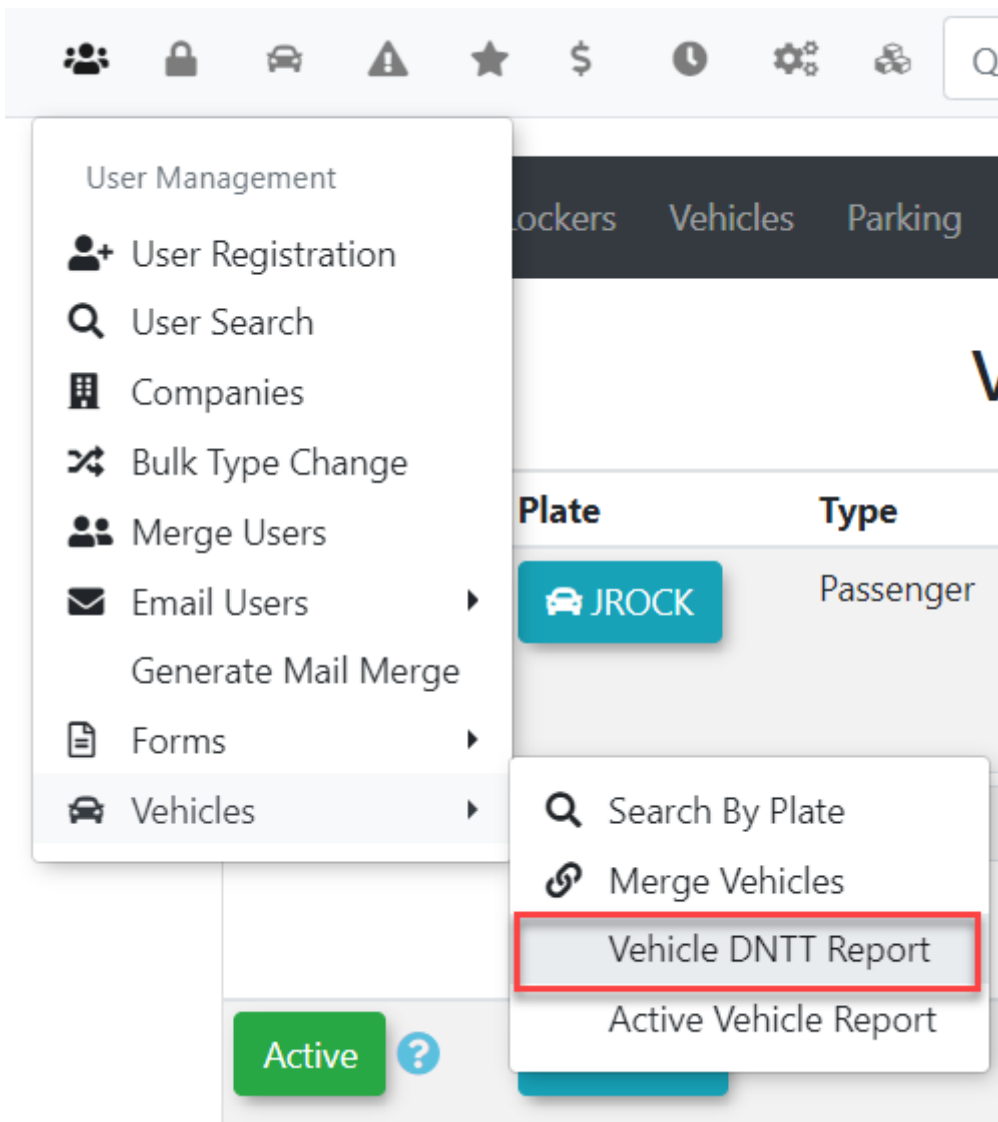
Accessing the DNTT information from the user profile

- Go back to the user's vehicles tab.
- Click on **Edit DNTT**
- You will see a list of DNTT's assigned to the vehicle.
- You have the ability to **Modify** or **Delete** the DNTT order in this window.



Accessing the DNTT Report

Hover over '**User Management**' then **Vehicles**. Click '**Vehicle DNTT Report**'.



Search for DNTT Records

Enter the date range you want to search, and the number of instances and click the **Search** button.

Take Note

When a number is entered in the '**Number of Instances**' field, the report will return users with that number of incidents or more.

For example, if you enter 2, the report is going to list users who have had 2 or more **DNTT** permissions granted in that time frame.

The report requires the admin to have the manage vehicle permission with their role found under system config.

Do Not Ticket or Tow (DNTT) Report

Start Date

Jul 21, 2021

Up To and Including

Jul 21, 2021

The date range will include violations where it was active sometime between the two dates.

Number of Instances

1

Search

1 record found.

Username	Plate	Location	Number of Instances	Total Days	Last Date
jrockwood	JROCK	Administration Building	1	1	Jul. 21 2021

The **Username** link will display a pop-up screen that shows the username, email address, address and phone number. If you click on the '**User Profile**' icon you will be able to edit the user's information.

The **Plate** link will display a pop-up screen to view/edit the specific vehicle information.

The **# of Instances** link displays the user history where you can view all DNTT records on file.

How DNTT's appear on the handheld units

Officers can view DNTT details on a vehicle when looking for the vehicle using **Search Vehicles**.

Tap on the specific vehicle in the list to view its details.



ABC321 - ON - passenger



Database query result

DNTT

Black Acura Hatchback

4 unpaid of 8

DNTT Details

Location	Notes	Valid Until
Administration Building	Temporary all area access.	Aug-31-2017 23:59

Virtual Chalk

Issue Violation

Details

Revision #2

Created 30 April 2024 09:25:50

Updated 11 September 2024 13:40:49