

Appealing Parking Violations

Appeal a Violation

Log in to your profile and click the **Appeals** tab on the navigation bar. A screen is displayed that shows all parking violations registered to that account. You may search for existing plates or tickets that have violations using the **Search Plate or Ticket** text field.

Home Vehicles Permits **Appeals** Lockers Forms Payments English Patricia Birch

All persons receiving a parking violation have a right to appeal within 10 days of the date the violation was issued.

Before searching for your ticket or license plate please ensure that you have registered the vehicle the violation applies to. Click [here](#) to register your vehicle.

If you experience any problems using these forms or have any questions concerning the registration, please contact the [Appeals Officer](#).

Search Plate or Ticket Search

13-01022	\$40.00 (30.00)	Issued: 2019-07-03 Due: 2019-07-23
1GKS1AKC7FR518845	Parked - Expired Parking Permit	
<input type="button" value="Already Paid"/>		
13-01021	\$50.00 (-\$10.00)	Issued: 2019-07-03 Due: 2019-07-23
BIRCH	Parked Blocking Fire Hydrant	
<input type="button" value="Already Paid"/>		
13-01017	\$40.00 (-\$10.00)	Issued: 2019-06-28 Due: 2019-07-18
1GKS1AKC7FR518845	Parked - Expired Parking Permit	
<input type="button" value="Already Paid"/>		

If the violation is within a certain time frame, you can request an appeal. Click the Violation number. This brings you to the **Violation For Ticket: #** window.

Violation For Ticket: TT-10214



Writer	7
Issued	2019-07-08 11:22 am
Due	2019-07-28
Ticket Type	Private Property
Location	Administration Building
Offences	Parked - Expired Parking Permit
Fine Total	\$40.00

Reason for Appeal

Cancel

Submit Appeal

Type in your reason for appeal in the **Reason for Appeal** text box and click **Submit Appeal** to finish. If you have a valid email address on file, you will receive a message explaining that your appeal has been submitted. Following your submission, the appeal will be reviewed and the decision of the **Appeals Officer** will be sent to you in an additional email.

If you wish to view your appeal information after submitting it, you can click **Show Appeal Information** to do so.

Home Vehicles Permits **Appeals** Lockers Forms Payments English  [James Robinson](#)

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Search Plate or Ticket

36-01002	\$80.00 (-\$20.00)	Issued: 2020-06-26 Due: 2020-07-16
JROCK	Parked - Permit Not Visible Parked Blocking Fire Hydrant	
<input type="button" value="Show Appeal Information"/> ▾		
36-01001	\$0.00	Issued: 2020-06-26 Due: 2020-07-16
JROCK	Parked - Permit Not Visible	
<input type="button" value="Already Paid"/>		

The following information will be displayed:

- The end users appeal reason
- The Administrator's response

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Search Plate or Ticket

TT-10020	\$40.00 (-\$10.00)	Issued: 2019-09-11 Due: 2019-10-01
ABC316	Parked - Permit Not Visible	
<input type="button" value="Show Appeal Information"/> ▾		
13-01009	\$30.00 (-\$25.00)	Issued: 2019-09-09 Due: 2019-09-29
ABC316	Parked - Permit Not Visible Parked In Two Spots	
<input type="button" value="Show Appeal Information"/> ▲ <input type="button" value="Reduced"/>		
<p>Appeal Reason</p> <p>The permit had fallen onto the seat. However it was clearly visible.</p>		
<p>Admin Response Reduced \$25.00</p> <p>We will give you a one time only reduced fee but in the future you must display your permit properly.</p>		

Appealing a Ticket for a Vehicle Owned by Someone Else

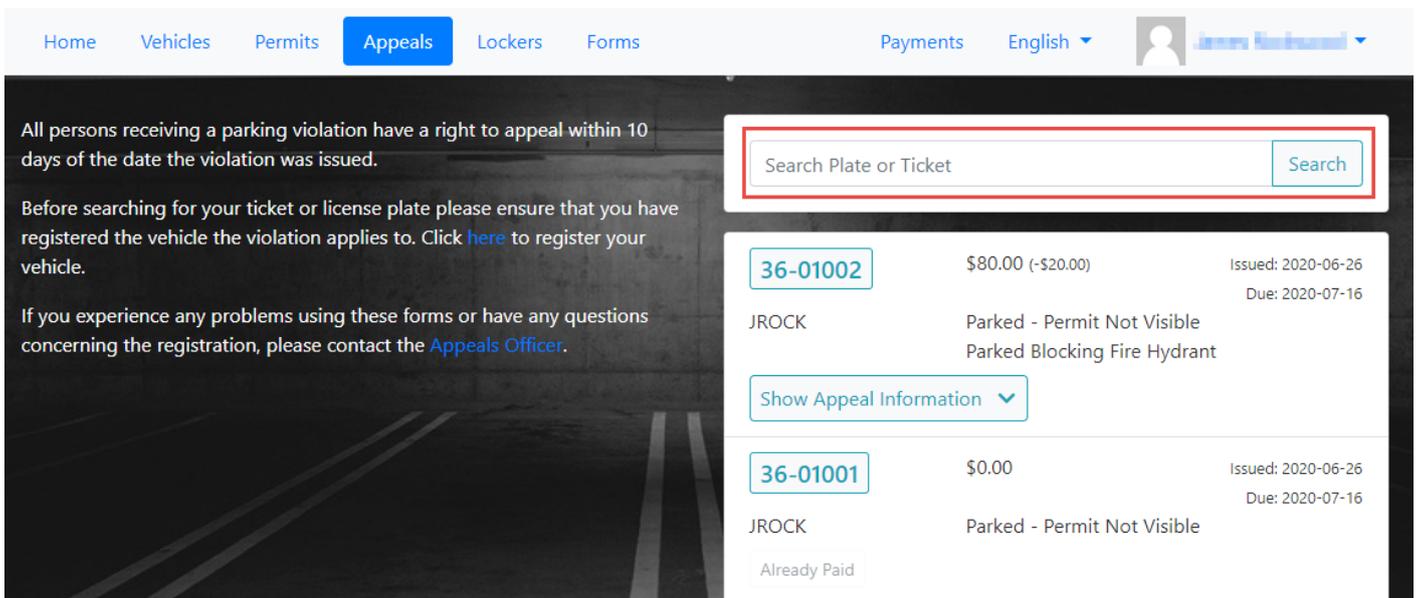
OPS-COM allows a user to appeal a ticket that belongs to someone else. This would apply if for example a user receives a ticket for a vehicle they have borrowed.

IMPORTANT NOTE: This process will associate the vehicle in question with the user making the appeal. By doing so the user making the appeal will then see any subsequent violations for this vehicle.

The process is similar to the appeal process above.

Log in to your profile and click the **Appeals** tab. Search for existing plates or tickets that have violations using the **Search Plate or Ticket** text field.

Click **Request Appeal** to begin the process. A message will appear warning the user that the vehicle will be associated to them as part of this appeal process.



The screenshot shows the 'Appeals' section of the OPS-COM website. The navigation bar includes 'Home', 'Vehicles', 'Permits', 'Appeals' (highlighted), 'Lockers', and 'Forms'. On the right, there are links for 'Payments', 'English', and a user profile for 'James Robinson'. The main content area features a search bar labeled 'Search Plate or Ticket' with a 'Search' button. Below the search bar, there are two ticket entries:

36-01002	\$80.00 (-\$20.00)	Issued: 2020-06-26 Due: 2020-07-16
JROCK	Parked - Permit Not Visible Parked Blocking Fire Hydrant	
Show Appeal Information ▼		
36-01001	\$0.00	Issued: 2020-06-26 Due: 2020-07-16
JROCK	Parked - Permit Not Visible	
Already Paid		

Home Vehicles Permits **Appeals** Lockers Forms Payments English Patricia Birch

All persons receiving a parking violation have a right to appeal within 10 days of the date the violation was issued.

Before searching for your ticket or license plate please ensure that you have registered the vehicle the violation applies to. Click [here](#) to register your vehicle.

If you experience any problems using these forms or have any questions concerning the registration, please contact the [Appeals Officer](#).

ASDF647

Associate **TT-10215** Issued: 2019-07-08
ASDF647 Due: 2019-07-28

You are not associated to this vehicle. To Appeal this violation click 'Associate' to add the vehicle to your account.

TT-10214	\$40.00 (-\$10.00)	Issued: 2019-07-08 Due: 2019-07-28
BIRCH	Parked - Expired Parking Permit	
<input type="button" value="Show Appeal Information"/>		

13-01022	\$40.00 (-\$10.00)	Issued: 2019-07-03 Due: 2019-07-23
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Click **Associate** to continue. The violations for that vehicle will now be listed on the page.

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Search Plate or Ticket

TT-10215	\$40.00 (-\$10.00)	Issued: 2019-07-08 Due: 2019-07-28
ASDF647	Parked - Expired Parking Permit	
<input type="button" value="Request Appeal"/>		

TT-10214	\$40.00 (-\$10.00)	Issued: 2019-07-08 Due: 2019-07-28
BIRCH	Parked - Expired Parking Permit	
<input type="button" value="Show Appeal Information"/>		

13-01022	\$40.00 (-\$10.00)	Issued: 2019-07-03 Due: 2019-07-23
1GKS1AKC7FR518845	Parked - Expired Parking Permit	

Select the **Request Appeal** button repeat the process above to complete the appeal.

IMPORTANT:

As noted, this process will associate the vehicle with the user making the appeal. In this case the user **Patricia Birch** submitted the appeal.

After the appeal is made, if you were to look at the vehicle tab in her user profile you would now see the **MASH** vehicle associated to her.



Vehicles

BIRCH
Quebec - Commercial
2009 Mini Van
Beige Chrysler
Active Edit

ASDF647
Ontario - Passenger
2018 Sedan
Grey BMW
Active Edit

[Add New Vehicle](#)

Unable to Appeal

If you are past the appeal date of your violation or the violation is overdue, you will be unable to submit a comment to appeal the ticket.

Revision #3

Created 23 April 2024 08:23:19

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