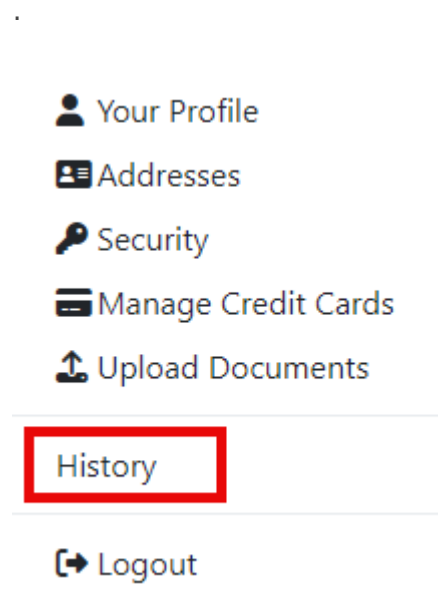# View User Profile History

View User History

To access your user history, click on the profile menu in the top right hand corner and click **History**
.

This will bring up the **User History** page and display a summary of the user activity on the account. This is limited to the top 100 records by date. If you need additional history you can contact your parking office.

User History

Limiting results to the top 100 records.

Monday Aug 26, 2019	ff03az2e7fff04afe9c7	$	The user has recorded a successful payment.
Monday Aug 26, 2019		→]	User successfully logged in.
Monday Aug 26, 2019	12e52zf04828140d2b12	$	The user has recorded a successful payment.
Monday Aug 26, 2019	TT-10738		Violation TT-10738 Issued
Monday Aug 26, 2019		→]	User successfully logged in.
Monday Aug 26, 2019	TT-10737		Violation TT-10737 Issued
Monday Aug 26, 2019	F_c5be0z224e6534748b44	$	The user has recorded a failed payment.
Monday Aug 26, 2019		→]	User successfully logged in.
Monday Aug 26, 2019	TT-10736		Violation TT-10736 Issued
Monday Aug 26, 2019	dbc03za32ae984592bf9	$	The user has recorded a successful payment.
Monday Aug 26, 2019		→]	User successfully logged in.

You can drill into the links to see Payment receipts or Violations information. Below is an example of a Payment receipt.

Your payment has been received and processed successfully.

APPROVED:::

========= TRANSACTION RECORD =========

TYPE: Online Payment

ACCT: Visa $165.00 CAD

CARD NUMBER: XXXXXXXXXXXX1111
TRANS. REF : 12e52zf04828140d2b12
CARD HOLDER: John Smith
EXPIRY DATE: 1225
DATE/TIME : 2019-08-26 09:42:15
BANK REF. #: 20190826000003
AUTHOR. # : 084214

APPROVED::: TRANSACTION APPROVED

_____

Username:	mashbury
Company:	Not Applicable
Submitted:	2019-08-26 09:42 am
Amount:	$165.00
Payment Method:	Visa
Processed:	2019-08-26 09:42 am
Confirm Code:	12e52zf04828140d2b12

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