Setting Up an Android Tablet

Follow these steps to set up a new Android tablet for use with OPS-COM.

Update: Google now requires a phone number to create a new account. Because of this, it is no longer possible to create a new account for each client. Instead, tablets will be sent to clients in their factory condition, along with underlined instructions on how to set up the enforcement app.

Part 1: Creating a Google Account

1. Go to this page to create an account. Choose "For myself".
2. For the first name, you can use the name of the client's company/institution (e.g. "Tomahawk University"). Last name can be left blank.
3. For birthday and gender, you can put anything here; January 1 1970 is commonly used.
4. Choose "Create your own Gmail address". The format is [client ID].opscom.hh@gmail.com (e.g. oc_toma.opscom.hh@gmail.com).
5. Create the password using the password generator in Zoho Vault.
6. Use support@ops-com.com as the recovery email.
7. Once complete, go to Zoho Vault and search for "Client Google Accounts for Handhelds". Save the account login in the notes section of that entry.

Part 2: Setting Up the Tablet

1. Set up the tablet using the Google account created in the previous part.
2. Set the device PIN to 4141.
3. For convenience, set the screen timeout to the longest time possible.
4. Install the OPS-COM enforcement app and add the device to the client's site (reinstall the app after doing this).
5. Pair the Bluetooth printer with the device, and select it in System Settings in the enforcement app.
6. If the client is using a Survision LPR camera, enter the the camera's IP address in System Settings in the enforcement app (under "PikoPak camera IPs"). It can also help to set "Include NOREAD Results" to "Any".

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