OperationsCommander (OPSCOM) Parking Enforcement Admin System Settings

> The OPSCOM Parking Enforcement Admin System Settings feature allows administrators to configure core global variables that synchronize directly to the mobile enforcement handhelds. Its primary purpose is to ensure all printed tickets and app interfaces consistently display the correct organizational details, locations, and legal footers. This article is intended for OPSCOM administrators.

Setup and Configuration

These foundational settings must be configured within the core administrative portal before the handheld units can be properly deployed to the field.

Admin Side: Hover over **System Configuration** and click **System Settings** to access the main configuration portal.

User Side (Enforcement Staff): No configuration is required on the handheld device to receive these settings. The mobile enforcement units will automatically download these core variables during their next routine synchronization with the server.

Using this Feature

Administrators can use this interface to update the organization's core identity details and customize the legal text that prints at the bottom of physical citations.

Setting the Organization Name and Country

1. Click **General System Settings** from the list of components on the left side of the screen.
2. Type your organization's official title into the **Organization Name** field.
3. Type your location into the **Country** field.
4. Click **Save Settings** to apply the changes to the database.

Editing the Handheld Footer

1. Click **Violations** from the list of components on the left side of the screen.
2. Locate the **Handheld Footer** field in the top portion of the configuration form.
3. Type the exact legal or instructional text you want printed at the bottom of all physical parking tickets.
4. Toggle the appearance of the **pin numbers** on the violation in this same area, depending on your organization's payment portal requirements.
5. Click to save your configuration changes.

> **Example Footer Message** A standard and effective ticket footer message should look something like this: *This parking ticket is due within 14 days. Failure to settle this parking ticket will result in the account becoming delinquent and subject your vehicle to collections and/or towing.*

Best Practices and Considerations

- **Configure across proper environments: Administrators must be aware that settings pushed to a specific site environment**

(preview or production) do not automatically sync to the other. If you configure a handheld device while connected to the production site, it will not be configured for the preview site, and vice versa.

- **Follow the recommended device setup sequence: Always add and configure the handheld device through the preview environment first, and then set it up on the production environment.** This specific deployment sequence ensures that the device settings are properly written to the *PA_Common* tables for both environments simultaneously, preventing future synchronization conflicts.

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