

OperationsCommander - <https://opscom.wiki>

# OPSCOM Parking Enforcement Admin System Settings

## Administrator System Settings

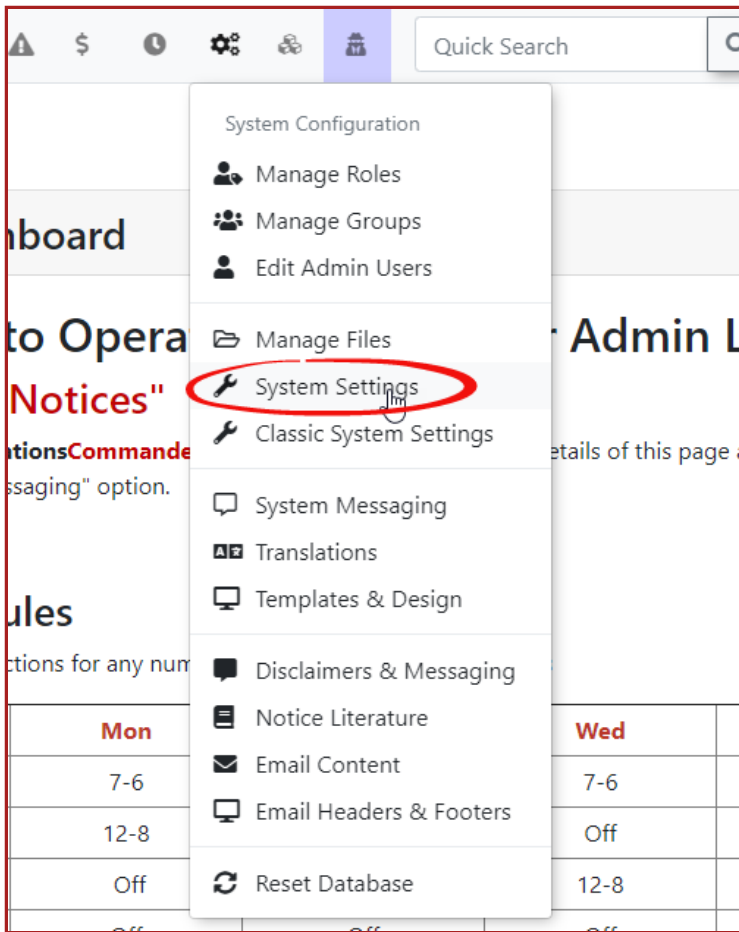
There are settings that will need to be populated in order to have the handheld units work with common core settings.

There settings include:

- Organization Name
- Country
- Ticket footer

Setting the **Organization Name** and **Country**

To access the settings go to the **System Configuration** and click on **System Settings**.



Once in system settings click on **General System Settings** in the list of components.

## Manage System Settings

Components

- General System Settings 13
- Alarms 11
- Automatic Login 1
- Collections 6
- Deposits 2
- Forms 2
- Global 8
- Incidents 2
- Lightweight Directory Access Protocol 9
- Licensing 6
- Lockers 8
- License Plate Recognition 2
- Parking 1

Edit the **Organization Name** and **Country** to reflect your specific location.

Click Save Settings to proceed.

## Manage System Settings

Editing Settings: General System Settings 13

Campus Name Tomahawk

Organization Name OperationsCommander

Country Canada

Timezone America/Toronto

Time offset (mins) -300

Using daylight savings

System Timeout 6 hours

Run the Task Scheduler

Support Plan Premium Support

Using Eaves Support

# Editing the Handheld Footer

(Footer printed on the actual ticket.)

Click on **Violations** in the list of Components.

The screenshot shows a configuration interface. On the left, a list of components includes Licensing (6), Lockers (8), License Plate Recognition (2), Parking (1), Payments (5), Permits (18), Security (16), Temp Permits (1), Third Party (10), User Profile (24), Vehicles (1), and Violations (18). The 'Violations' component is selected. On the right, the configuration for 'Violations' includes: 'Enable Appeals Module' (checked), 'Appeal days' (9), 'Enable anonymous payments for violations.' (checked), 'Printing Tickets via Laptops' section with 'Link violations to users' (checked), 'The prefix to go in front of the ticket number.' (TT), 'The next number for printing tickets from the web' (19015), 'Show Driver's License on Tickets' (unchecked), and 'Show Ticket # as barcode on Ticket' (checked). Below this is the label 'Printable Area for Tickets via La'.

In the top portion of the form you will see a field labeled **Handheld Footer**. Edit this field to display what you would like printed in the ticket footer area.

The message should look something like this:

This parking ticket is due within 14 days. Failure to settle this parking ticket will result in the account becoming delinquent and subject your vehicle to collections and/or towing.

You can also toggle the appearance of the **pin numbers** on the violation in this area as well.

## Manage System Settings

Editing Settings: Violations **18**

These settings are used to control the Violations Module.

- Enable Violations Module
- Hide Zero Dollar Fines
- Days until due:
- Include Random PIN on Handheld Tickets
- Handheld footer:
- Clear Violation Payments
- Enable Appeals Module

## Handheld Settings

The settings that you setup for your device are pushed to the preview or production site you used to setup. This means that if you setup your device on production, it will not be configured for preview and if you setup your device on preview it will not be configured for production. The proper method for adding devices would be to first add the device through preview. And then setup your device on production which will add the settings to both the production and preview PA\_Common tables.

Take Command of Your Parking and Security - <https://OperationsCommander.com>

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