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Ticket Printing (Legacy) - Zebra Printer Configuration (Android Only)

This Zebra Printer Configuration allows administrators to set up and connect Zebra mobile printers to Android devices for use with the OPSCOM Parking Enforcement app. This enables the printing of tickets directly from a mobile device, streamlining parking operations.

This involves a one-time setup process where, once configured properly, the OPSCOM Parking Enforcement app can then utilize the printer for issuing parking violations. The process ensures that proper communication and printing settings are established between the printer and the device.

Setup & Configuration

The setup process involves installing the necessary applications, configuring the printer's settings using a dedicated utility, and finally connecting the printer within the OPSCOM Parking Enforcement app.

Note: Every time a pop-up window appears asking for permissions (e.g. Microphone, Camera, Location access, or anything else) you **MUST** choose Always or While Using App, or the app will not work properly.

Step 1: Application Installation

Before configuring the printer, you must install the required application on your mobile device.

1. Power on your Zebra printer.
2. Navigate to the Google Play store on your device and install the OPSCOM Parking Enforcement app.

If you already have the OPSCOM Parking Enforcement app installed, you must uninstall and then reinstall it to ensure a clean setup and prevent potential connection issues.

Step 2: Connect to Bluetooth

1. Open System Settings on your device and enable Bluetooth if not already enabled.
2. Click Scan on the device and then hold down the feed button on the printer until the Bluetooth symbol appears. Once it appears you can release the button. This puts your printer into discoverable mode.
3. Choose your printer (or printer serial number) from the list of available devices and click Pair. You will get a popup on your device asking you if you want to Pair and after comparing the code on the screen to the one printed, hit Pair.

Step 3: Connect to OPSCOM Parking Enforcement App

1. Open the OPSCOM Parking Enforcement app and log in.
2. Tap the Menu icon (☰) in the top-left corner and select System Settings.
3. Scroll down to the Printer Settings section.
4. Ensure the Printer Driver is set to Zebra. If not, tap the drop-down menu and select it.

5. Tap Saved Bluetooth Printer. The app will scan for nearby Bluetooth devices.
6. Select your printer from the list of discovered devices. Click Save when you are prompted to Save Printer.

Your Zebra printer is now configured and ready for use with the OPSCOM Parking Enforcement app. Click the Menu button then Home to start using the app.

Using this Feature

Once the setup is complete, the printer is fully integrated into the violation workflow. When an administrator or user issues a violation through the app, the option to print the ticket will be available as part of the standard process. Simply follow the on-screen prompts to print.

Configuring specific printer settings can be done through the Zebra Printer Setup Utility found on the Google Play Store.

Best Practices & Considerations

- **One-Time Setup:** Remember that this configuration must be performed for each unique combination of a mobile device and a Zebra printer.
- **Bluetooth Range:** For a stable connection, ensure the device remains within the effective Bluetooth range of the printer (typically around 30 feet / 10 meters).
- **Troubleshooting Connection:** If you experience printing issues, first verify that the printer is powered on. Re-selecting the printer from the App Settings > Saved Bluetooth Printer menu can often re-establish the

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