

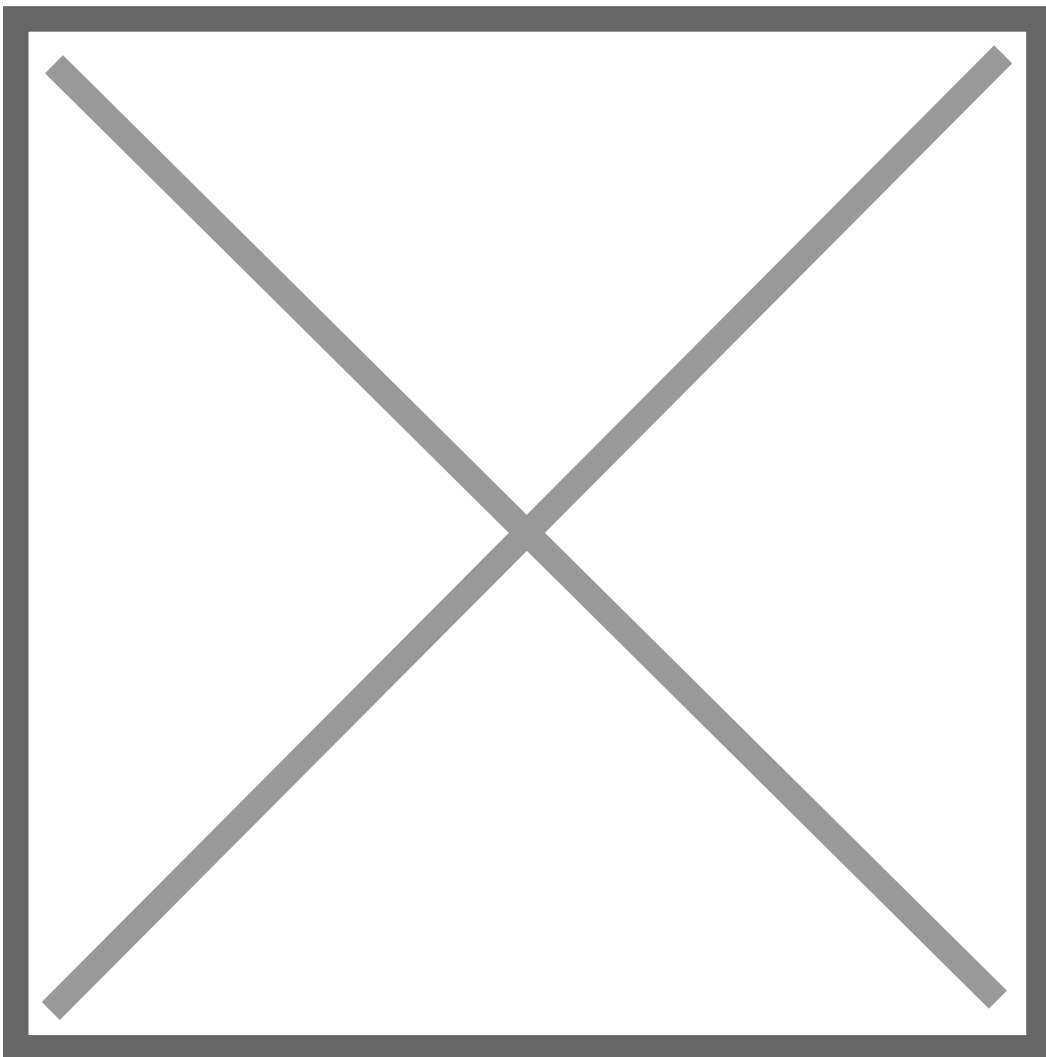
OperationsCommander - <https://opscom.wiki>

## Uninstalling the Application

### Application Uninstall

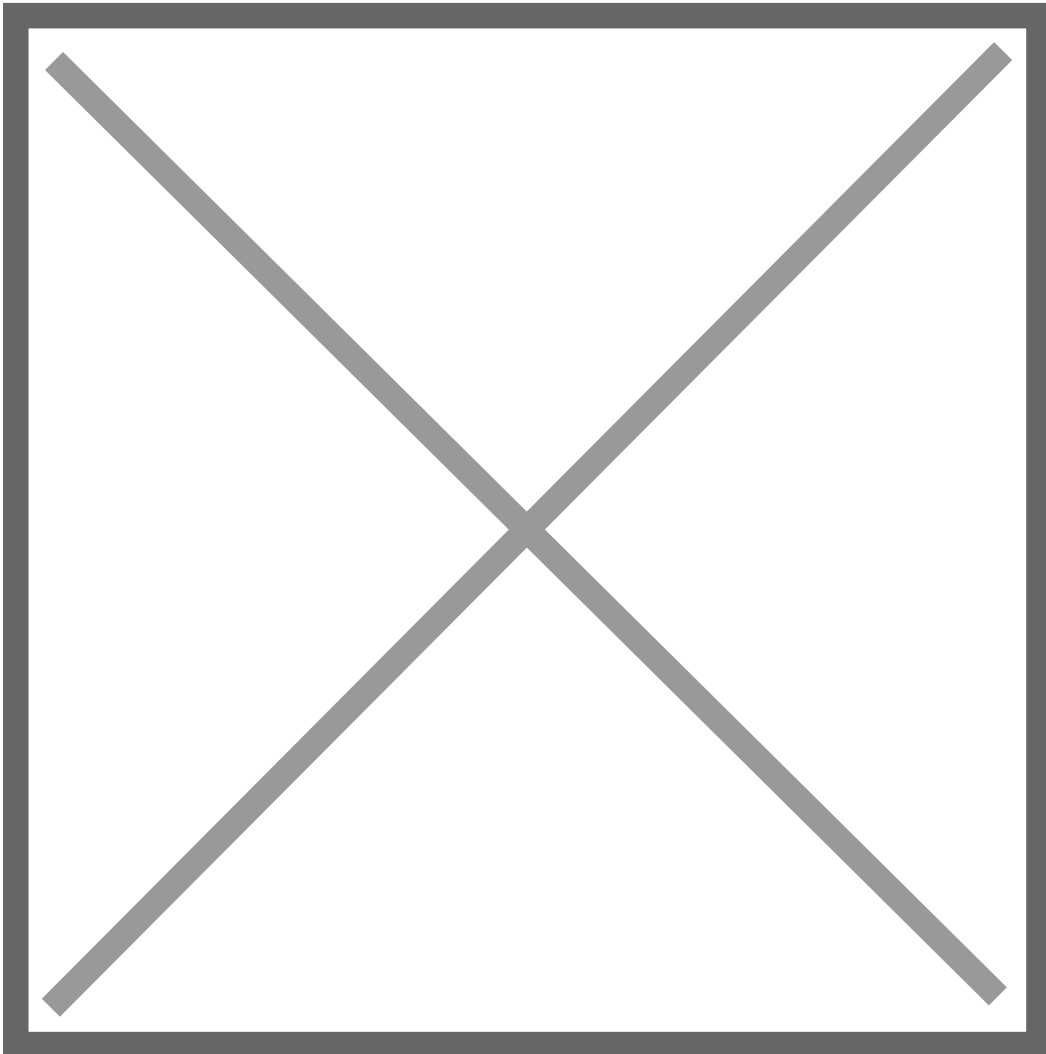
To uninstall the OperationsCommander app for Android follow these steps.

1. From the main applications select Settings

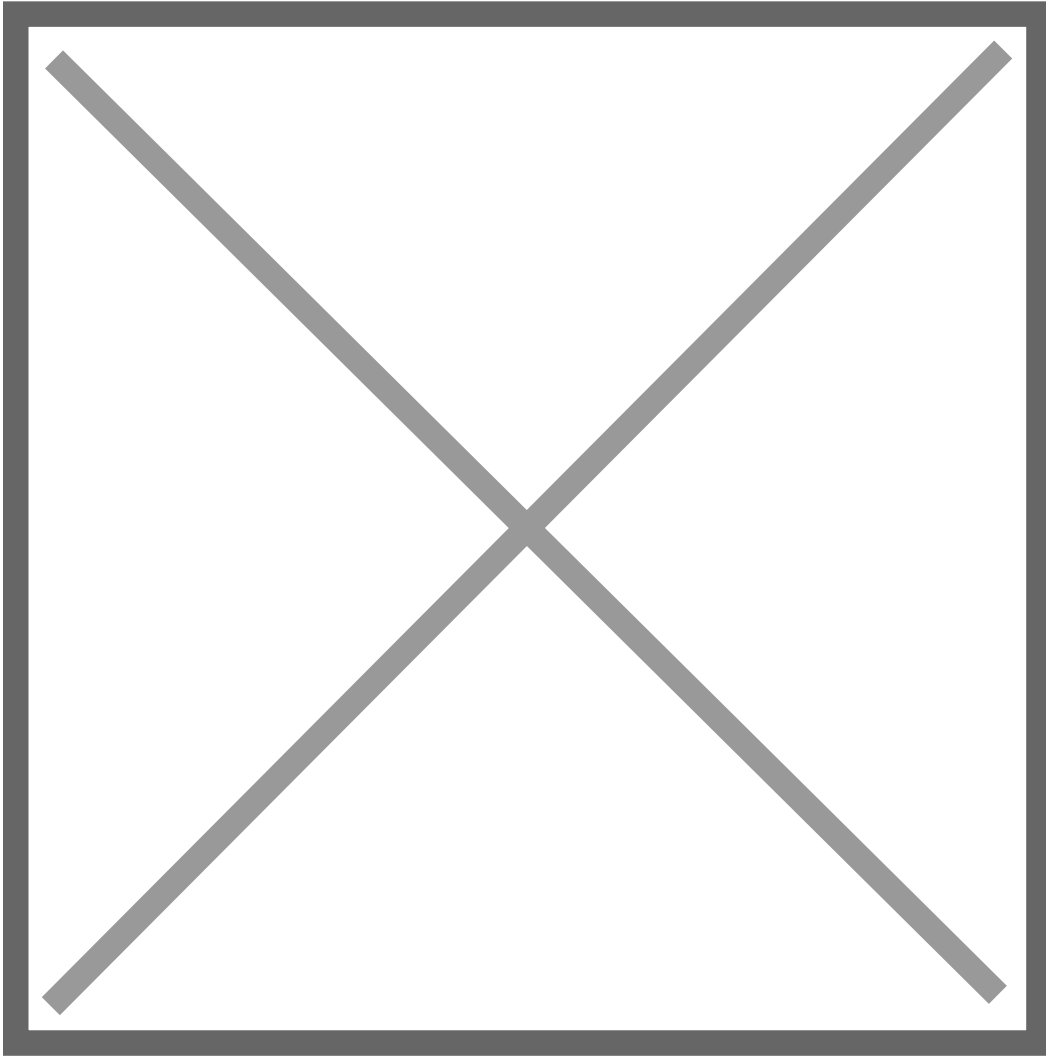


2. Once in settings:

3. Select the General Tab.
4. Under Device Manager on the Left of the screen Tap Applications to bring up a list of Apps on the right.
5. Locate the OperationsCommander application in the list.



6. Tap the application to bring up the following screen:
7. Tap Uninstall to remove the application from the unit.



## Full Clean Install with Data Purge

In some rare cases, you may be asked by OPSCOM support to do a **full clean install** that requires removing not only the OPSCOM app, but all its associated files as well.

To do so, you will need to first uninstall the software as described in **steps 1 to 7 above**.

Warning

**It bears repeating** that if you are uninstalling the software to then reinstall it, do not uninstall the software if ViolationTransfer and/or VehicleTransfer tables

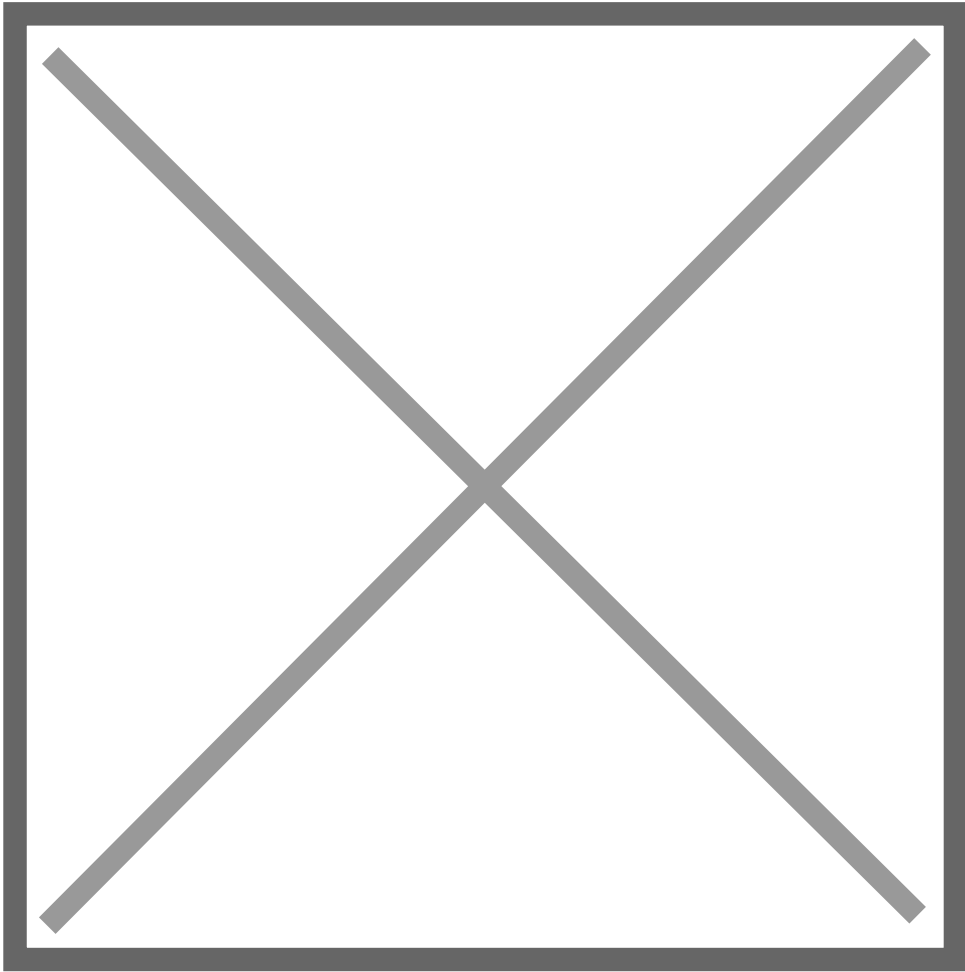
contain data (view under Replication Status). These tables must be replicated to the server first to avoid data integrity issues.

There are **two methods** to remove these files for the android handheld device. It can be done directly from the handheld unit or by connecting the device to your PC.

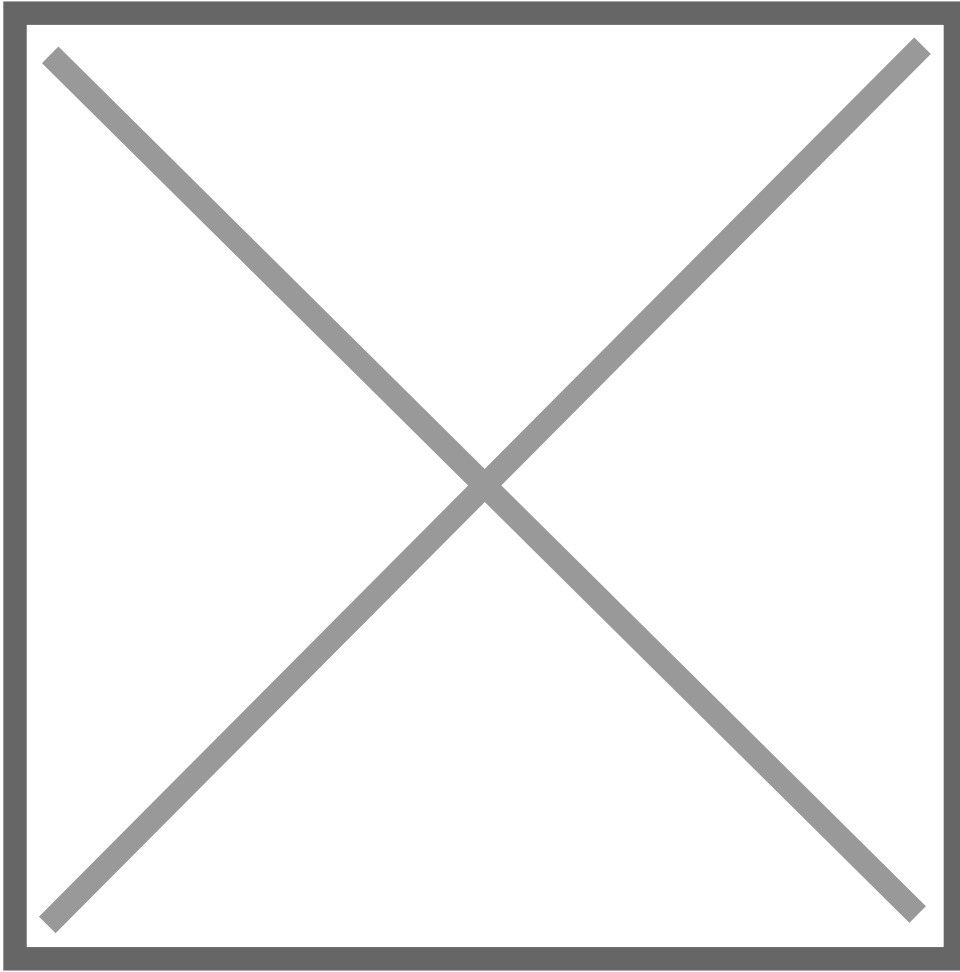
The following instruction describes both processes.

## Delete files with Handheld Tools

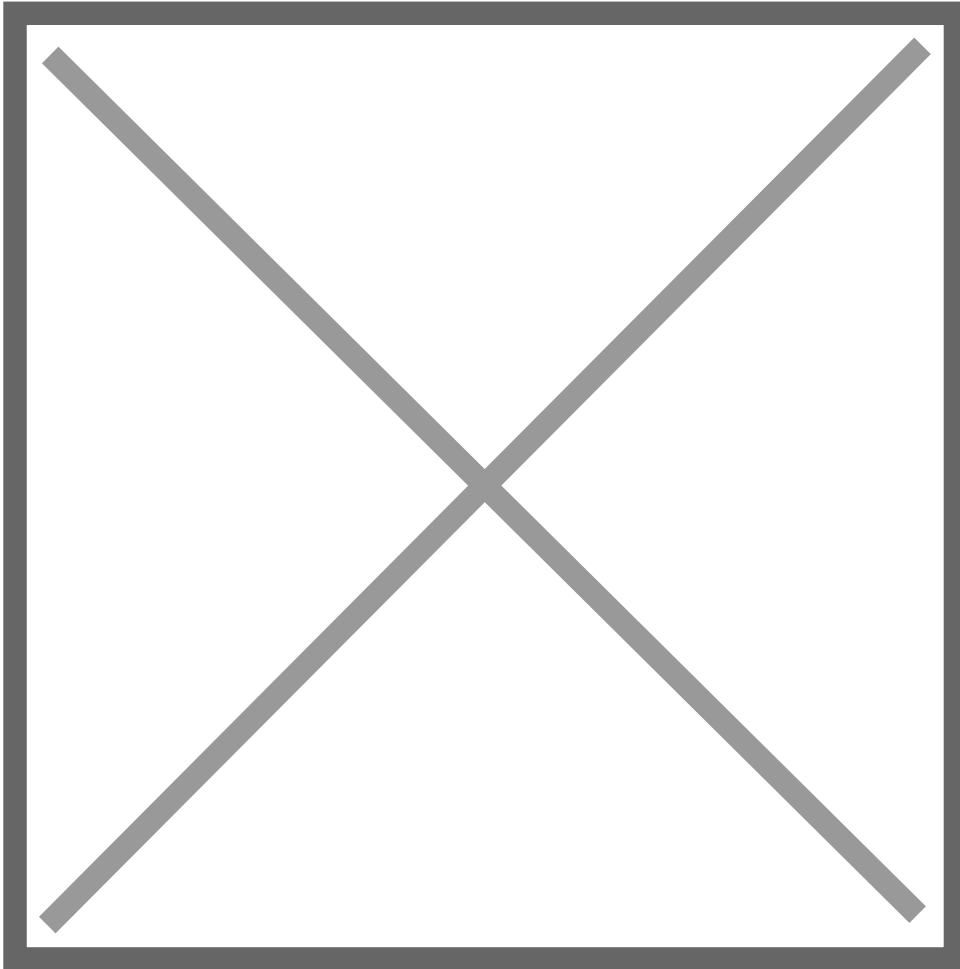
1. Tap on the **App Tray** at the bottom right of the home screen display.



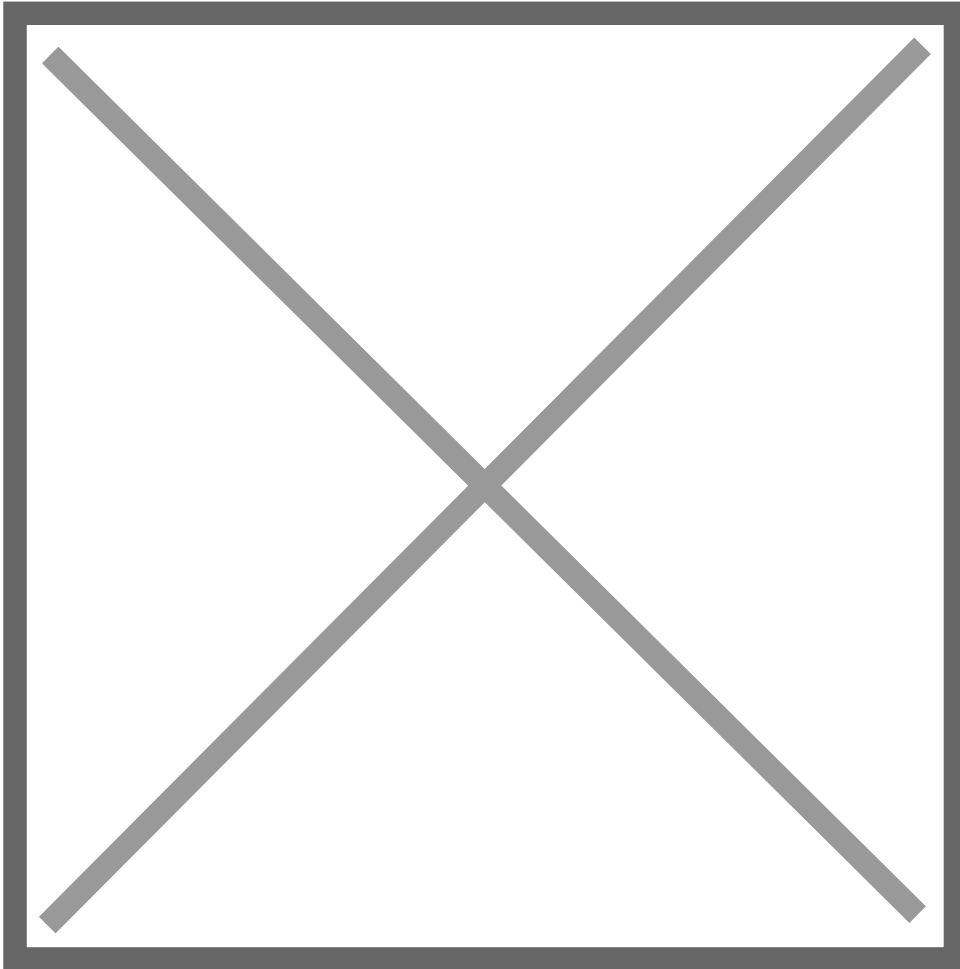
2. Locate and tap on the icon labeled **My Files**.



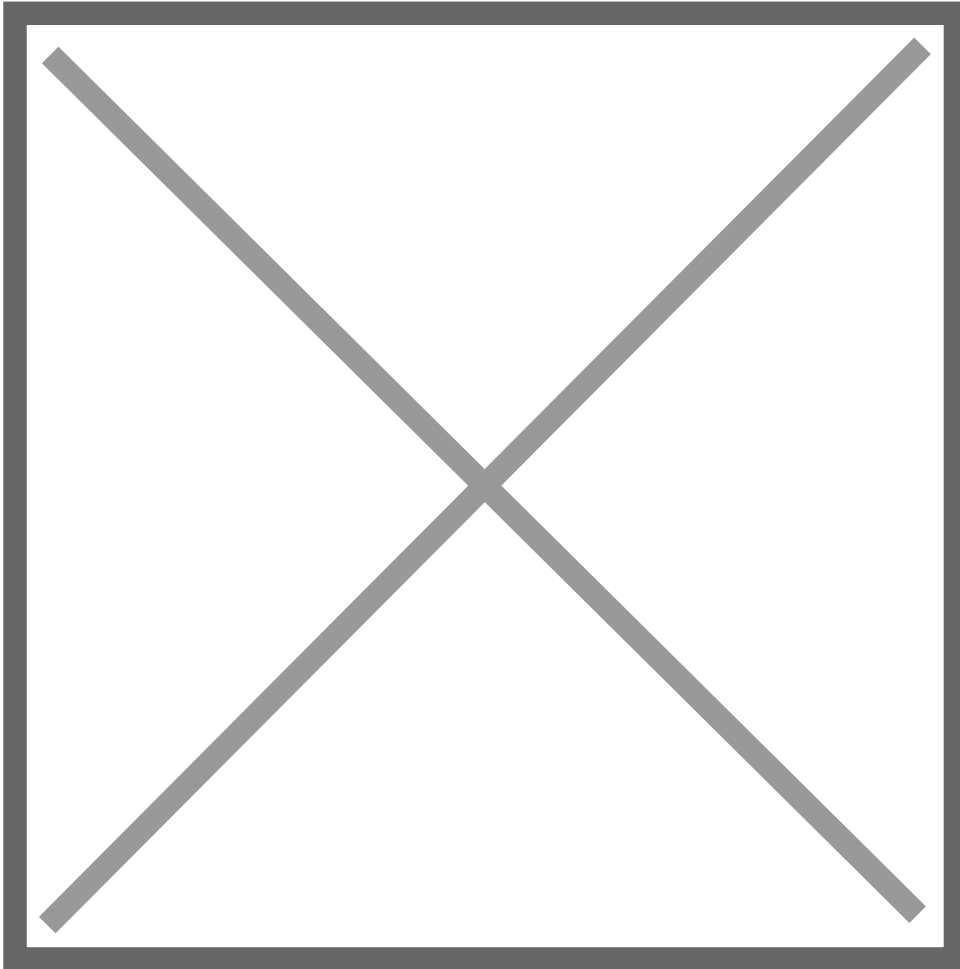
3. The screen will refresh with a listing of file folder on the device. Locate and **Long Press** the folder labeled **OPSCOM**.



4. A pop up window will appear giving you three options. **Tap Delete** to remove the folder.

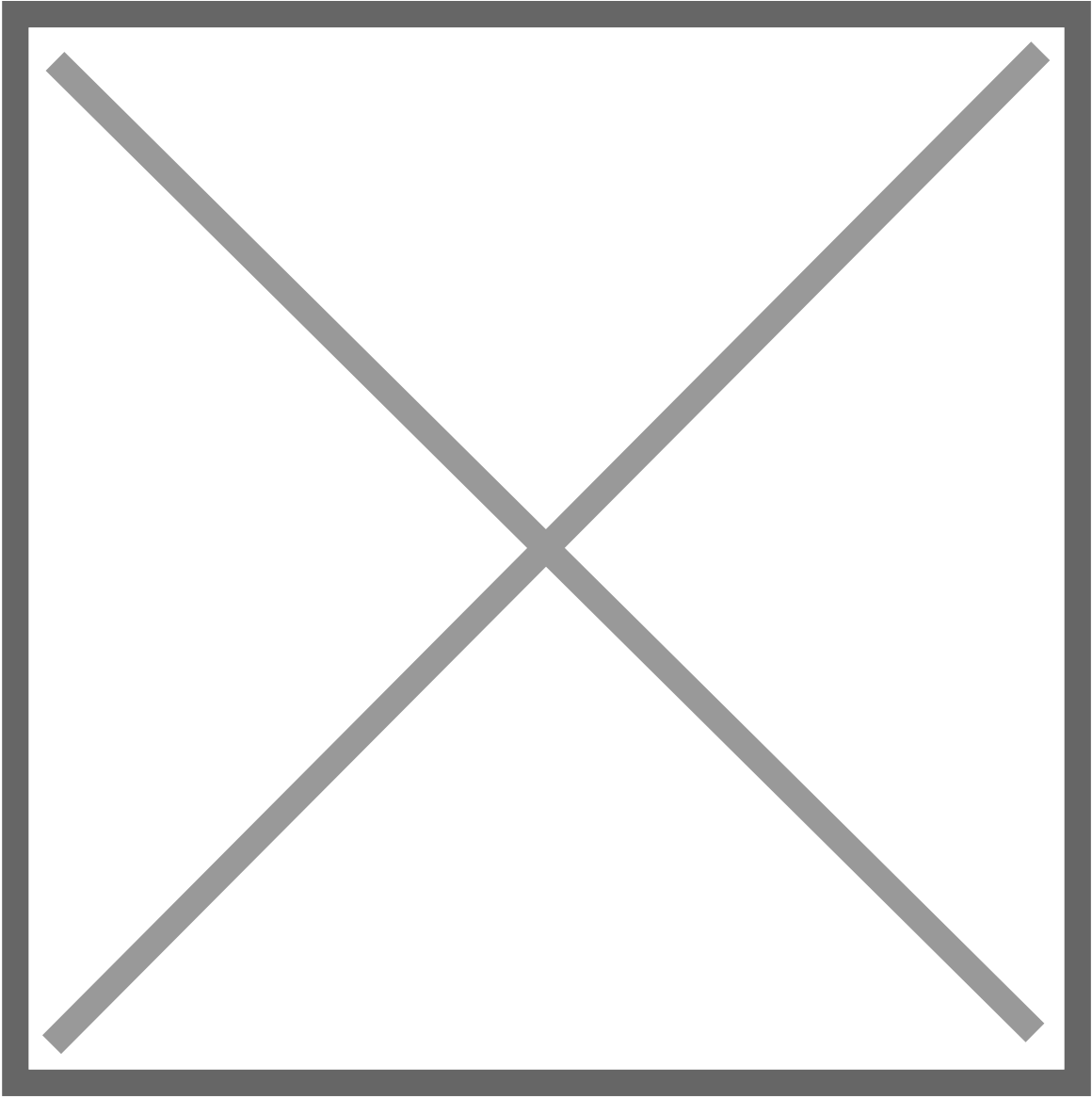


5. A confirmation screen will appear. Tap on **OK** to confirm. This will remove the **OPSCOM folder and all its contents**.



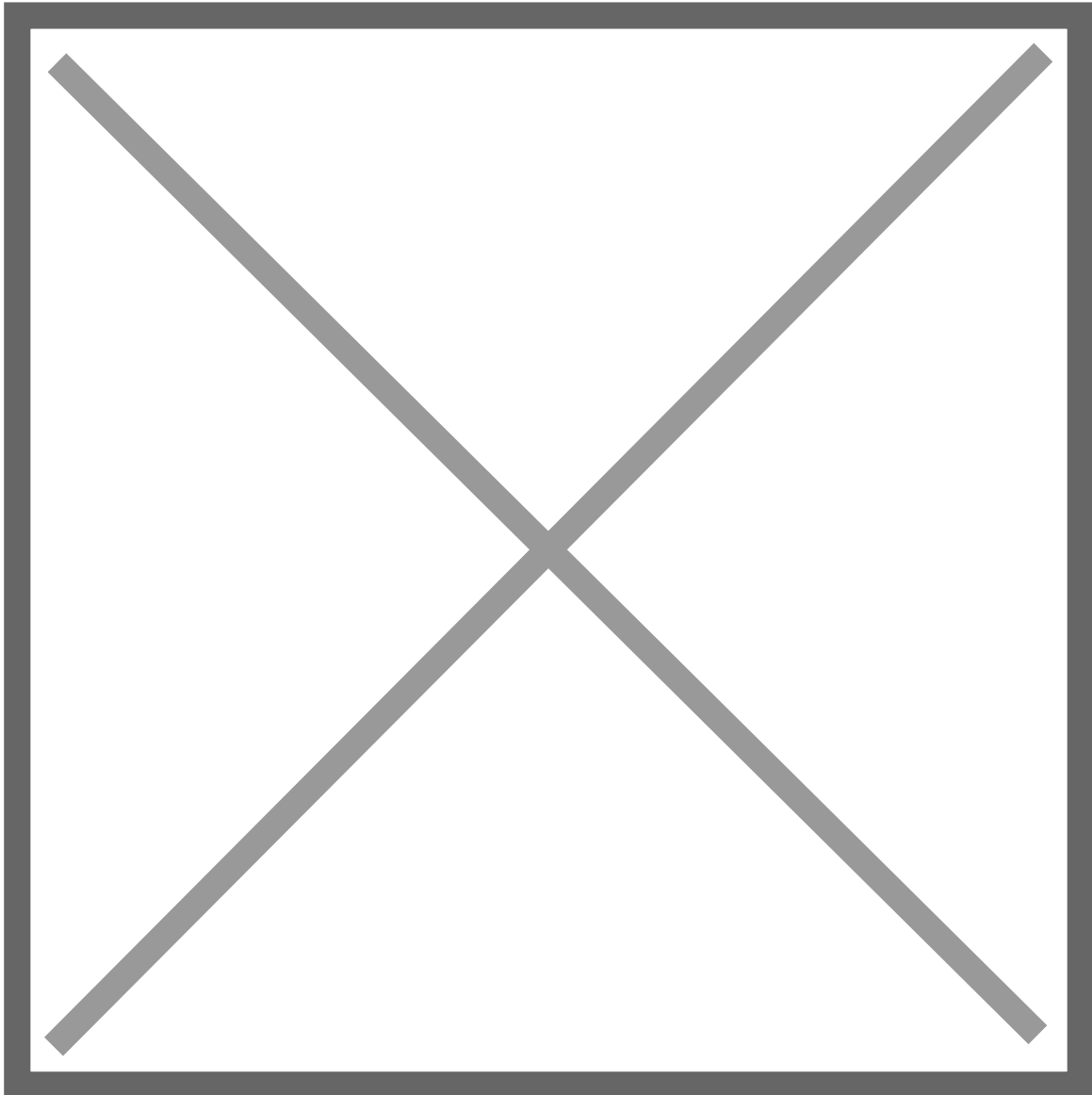
## Delete File using PC Connected via USB Cable

1. Go into **Windows Explorer** and locate the device under **This PC**. In this example the device is called **Tomahawku-Galaxy Tab S**. Click on **Tablet** to see the file content of the device.

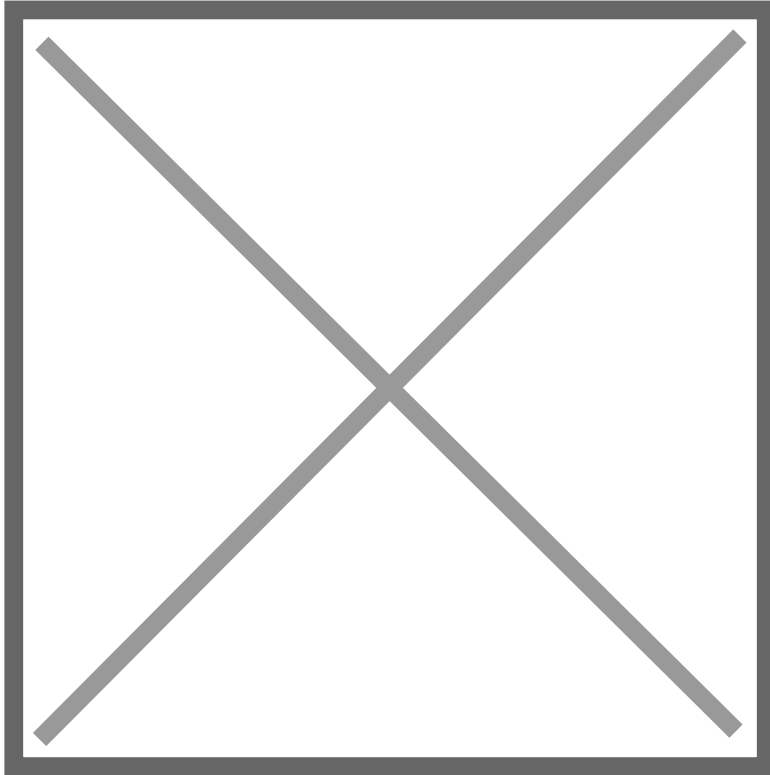


2. Locate the folder entitled **OPSCOM**.

**Right mouse** click to bring up the drop down menu.



3. From the list click on **delete** to remove the **OPSCOM folder and all its contents.**



You are now able to reinstall the software with no possibility of artifacts from older installs affecting the new install.

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