Using the OperationsCommander (OPSCOM) App in DEMO Mode

> The Using the OPSCOM App in DEMO Mode feature allows users to explore and test the legacy OPSCOM Parking Enforcement application without needing to officially register a handheld device. Its primary purpose is to provide a safe, pre-populated sandbox environment for training and familiarizing staff with the software's core functions. This article is intended for OPSCOM administrators and field enforcement personnel.

Setup and Configuration

No formal registration or backend configuration is required to access the demonstration environment.

Admin Side: Administrators do not need to configure specific user permissions or device profiles within the core OPSCOM portal for devices operating strictly in demo mode.

User Side (Enforcement Staff): Enforcement officers simply need to ensure the legacy Android application is successfully installed on their handheld device.

Using this Feature

Enforcement personnel can bypass the standard device registration screen to access a fully functional, pre-populated version of the application for testing purposes.

Accessing Demo Mode

1. Boot up the application after the initial installation on your Android device.
2. Tap **DEMO MODE** on the initial *Device Not Recognized* pop-up screen.
3. Review the sign-in screen. The demonstration username and password credentials will automatically populate.
4. Tap **LOGIN** to access the main index screen and begin testing.

Available Actions and Testing Scope

Once logged into DEMO mode, users can practice various core enforcement actions without affecting live database records. Recommended testing actions include:

- **Searching Vehicles:** Querying by plate or VIN.
- **Searching Permits:** Verifying active and unpaid permits.
- **Searching People:** Looking up user profiles and associated vehicles.
- **Virtual Chalking:** Practicing the digital tire chalking workflow.
- **Issuing Violations:** Generating both person and plate-based citations.

Key Information Displayed: Test Data Profiles

The demonstration environment is pre-loaded with sample data. Use the following profiles to test different search queries, permit statuses, and violation scenarios:

Username	First Name	Last Name	User Type	Plate	VIN Number	Violations	Permits
spencer	Spencer	Carr	Full Time Staff	SPENCE			
jparsons	Julie	Parsons	Complimentary	JULPARASDA347	1q2124214312 4213		COM100 - Unpaid
jrockwood	James	Rockwood	F/T Student	JROCK	5SXHANDC38RZ5550 6		R102 - Red Student Lot W
sjamieson	Steph	Jamieson	P/T Student	SJAM SJAM2	2T1BU4EE5DC972469 1N4AL3AP5DN517821	TT-10001	100 - Red Student W 102 Red Student W
johndoe	John	Doe	F/T Staff	ABC316	1FMCU0EG1CKB6545 4		501 - Unpaid
skjones	Jones	Sarah	Daily Reserved	AKRJ259			
vcosta	Voula	Costa	Daily Reserved	VCOST	2GCEC19V531113601		L103 - Unpaid

bcameron	Brady	Cameron	Complimentary	BCAM			COM100 - Unpaid
sbyers	Sheldon	Byers	Daily Reserved	SHELBY	1G8ZN12871Z117051		L100 - Unpaid
pbirch	Patricia	Birch	F/T Staff	BIRCH No Plate	1N6AD0ER5FN709323 1GKS1AKC7FR518845	TT-10003	None
mashbury	Micheal	Ashbury	P/T Staff	MASH ASDA437 BDHE385	JNAMA43H9XGE50339	15-170420 TT-10010	Monthly 0005 - Red Staff Lot West 0002 - Red Staff Lot West 50 - After 4PM 500 - Green Staff Lot East - UNPAID

Best Practices and Considerations

- **Use demo mode for training: Organizations should establish a business rule requiring all new field officers to complete training exercises in DEMO MODE before issuing live tickets.** This ensures staff are comfortable with the interface and prevents accidental test violations from entering the live production database.

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