

OperationsCommander - <https://opsc.com/wiki>

Phase 4 - Learning to Use OperationsCommander

Now that you have OPSCOM set up, you can learn how to use it! The self-guided training is divided into modules to help break it down. Paid training is available for clients who wish a more in-depth view of using OPSCOM.

Contact support@ops-com.com for some direction if you are getting confused and they will point you in the right direction or hook you up with paid training.

User Management

- [Registering a New User \(User Portal\)](#)
- [Registering a New User \(Admin Portal\)](#)
- [User Profile Overview](#)
- [Manage your Payment Methods & Subscriptions \(User Portal\)](#)
- [How to Make a Payment in Your User Profile \(Or as a guest\)](#)
- [Managing Payment Type Subscriptions \(Admin Portal\)](#)
- [Electronic Funds Transfer \(EFT\) Subscriptions](#)
- [Using Tax Exemption](#)
- [Selecting User Profile Items](#)
- [User Types](#)
- [User Departments](#)
- [User Company Editor](#)
- [Limiting Active Vehicles](#)

- [Archiving or Disabling a User](#)
- [Merge User](#)
- [Bulk Email Users](#)

Permit & Lot Management

- [Lot Groups](#)
- [Planning Lot Groups and Lot Zones](#)
- [Pricing and Lot Admin](#)
- [Setting Up A Lot To Be Visible and Available To The End User](#)
- [Sales Window Management](#)
- [Permit Search](#)
- [Permit Switch](#)
- [Releasing a Permit](#)
- [Temporary Permit Printing](#)
- [Using Permit Proration](#)
- [Enabling Permit Rollovers without Previous Payment](#)
- [Preventing Permit Rollover after Cancellation](#)
- [Rollover: Auto Selection and Automatically Processing Payments](#)
- [Managed Waitlist](#)
- [Refundable Parking Deposits](#)
- [Applying a Temporary Permit to all User Vehicles](#)

Violations & Enforcement

- [Search Vehicles](#)
- [Search Vehicle Results](#)
- [Permit Misuse Notification](#)
- [Violations and Chalking](#)

- [Issuing a Plate Violation](#)
- [Issuing a Person Violation](#)
- [Virtual Chalking](#)
- [Reprint Violation](#)
- [Permits Search](#)
- [LPR Scanning](#)
- [Displaying Towing Charges on a Violation](#)
- [Replication Status \(Legacy\)](#)
- [Replication Status - OPSCOM Enforce App](#)
- [Reset Settings for OPSCOM Parking Enforcement](#)

Payments

- [Payments and Transaction Flow](#)
- [Setting Payment Types by User Type](#)
- [Payment Processing Models](#)
- [Permit Purchase by an Admin](#)
- [Paying a Violation Anonymously on the Administrator Interface](#)
- [Admin Portal Payments](#)
- [Automatic Violation Notice](#)
- [Types of Reimbursement](#)
- [Adjusting a violation to zero dollars](#)
- [Adjustments](#)
- [Cancel Transaction](#)
- [What does a refund look like in the system?](#)
- [Collections Module](#)
- [Hosted Payments](#)
- [Electronic Fund Transfer Configurations](#)

- [Payment Adjustments](#)
- [Mark Items as Paid](#)
- [Failed Payments Report](#)
- [Payroll Deduction Workflow](#)
- [Payroll Deduction Report](#)

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