Recovering a Password

Locked out? Let's get that sorted! Here's how to reset your password and get back into OPS-COM.

Quick Steps:

1. Head to the Login page and click 'Forgot Password'.
2. Type in your email and hit 'Send Reminder'.
3. Keep an eye on your inbox for the password reset link.
4. Click the link to open the 'Reset Password' page.
5. Enter your email and your new password, then click 'Reset Password'.
6. Confirm the reset, and click the link to return to the Login page.
7. Log back in with your shiny new password.

Pro Tip: If you can't find the email, give your spam or junk folder a quick look.

Detailed Instructions:

1. Go to the Login Page of the OPS-COM User Portal.
2. Click Forgot Password to start the password recovery process.
3. Enter Your Email Address in the Forgot Password dialog box. Make sure the email is correct and that you can receive emails from it. If you don't see the email in your inbox, check your Spam Folder.
4. Click Send Reminder to request the reset link.
5. You will receive an email with a link to reset your password. Click the link in the email to go to the Reset Password screen.
6. On the Update Password screen, enter a new password in the provided fields and click Reset Password.
7. Once your password is reset, you'll see a confirmation message. Click the link provided to return to the Login page.
8. Login with Your New Password.