

Auto-Update

The Setting Device to Auto Update process allows organizations to configure their handheld devices to automatically download and install application updates. Its primary purpose is to ensure that the OPSCOM Enforce app, along with other critical device software, remains on the latest version without requiring manual intervention from field staff. This article is intended for OPSCOM administrators and IT personnel responsible for provisioning enforcement devices.

Setup and Configuration

This configuration is performed directly within the Play Store. It does not require any backend adjustments within the OPSCOM administrative portal.

Admin Side: Administrators configuring the field devices prior to deployment should ensure the device is connected to a stable network and logged into an active account to access the Play Store settings.

User Side (Enforcement Staff): Generally, field officers do not need to configure this setting if the device was pre-provisioned by administration. If manual configuration is required in the field, follow the steps outlined below.

Using this Feature

Administrators interact with the Play Store settings to dictate how the device handles application updates.

Configuring Auto Update Settings

1. Tap the **Play Store** application on the handheld device to open it.
2. Locate the **Menu** within the app. (For google play you have to press your account icon in the top right corner and scroll down).
3. Tap **Settings** from the slide-out menu.
4. Tap **Auto-update apps** to open the configuration prompt.
5. Select your preferred method of updating: Update all apps over Wi-Fi or mobile data, Update with limited amounts of mobile data, Update over Wi-Fi only or Don't auto-update apps.

Data Charges and Connectivity When selecting the option to update apps with both connections, be aware that the device will utilize whatever network is currently active. If the device is not on Wi-Fi, cellular data charges may apply based on your organization's mobile carrier plan.

Best Practices and Considerations

- **Maintain up-to-date software: Organizations should establish a business rule to keep auto-updates enabled whenever possible.** Allowing the device to update automatically ensures field officers always benefit from the latest bug fixes, security patches, and feature enhancements for the OPSCOM application.
 - **Monitor cellular data usage: If your organization uses strict or limited cellular data plans, consider using the Wi-Fi only update option if available on your device's Android version.** This prevents large app updates from exhausting your monthly cellular data allowance while officers are actively patrolling.
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