Incorrect LPR Reads Updating

> The Incorrect LPR Reads Update process allows officers to manually correct license plate numbers that were misread by the device's camera. Its primary purpose is to ensure accurate enforcement and maintain reliable database records by fixing optical character recognition (OCR) errors directly in the field. This article is intended for OperationsCommander (OPSCOM) administrators and field enforcement personnel using the handheld application.

Setup and Configuration

This correction feature is native to the LPR scanning module and does not require any specialized backend setup.

Admin Side: Ensure you are logged into the application and actively conducting patrols using the LPR scanning tool.

Using this Feature

Enforcement personnel can seamlessly correct misread plates without having to exit their active patrol session.

Correcting a Plate Read

1. Tap **LPR Scanning** from the main menu to open the LPR Scanning page.

2. Locate the incorrectly read plate from the active list of plate reads generated during your patrol.
3. Tap the text field of the incorrect plate and manually type the correct alphanumeric characters (e.g., if the camera read VZ7281, but the actual plate is BVZT282, type the missing letters).
4. Tap **Search & Update** to refresh the record and display the updated, correct plate number.
5. Tap the red **OFF** button to toggle it back to the green **ON** state to resume your patrol.

Visual Cues and Status Indicators

- **Offline Mode Indicator:** The moment you tap into a field to adjust a plate read, the LPR system automatically enters an offline state to prevent the camera from overwriting your work. This is indicated by the main scanning button changing from a green **ON** state to a red **OFF** state.
- **Database Synchronization:** Once you tap **Search & Update**, the correction is not just local to your screen. The record is immediately updated within the core database to reference the newly corrected plate data.

Best Practices and Considerations

- **Always remember to toggle the scanner back to ON after updating a plate.** If you leave the button in the red **OFF** state, the system will not capture any subsequent plates as you continue to move through the lot.

- **Take a moment to verify the physical plate or the captured context image before submitting a fix.** This ensures that you do not accidentally introduce a secondary typo while correcting the initial OCR error.

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