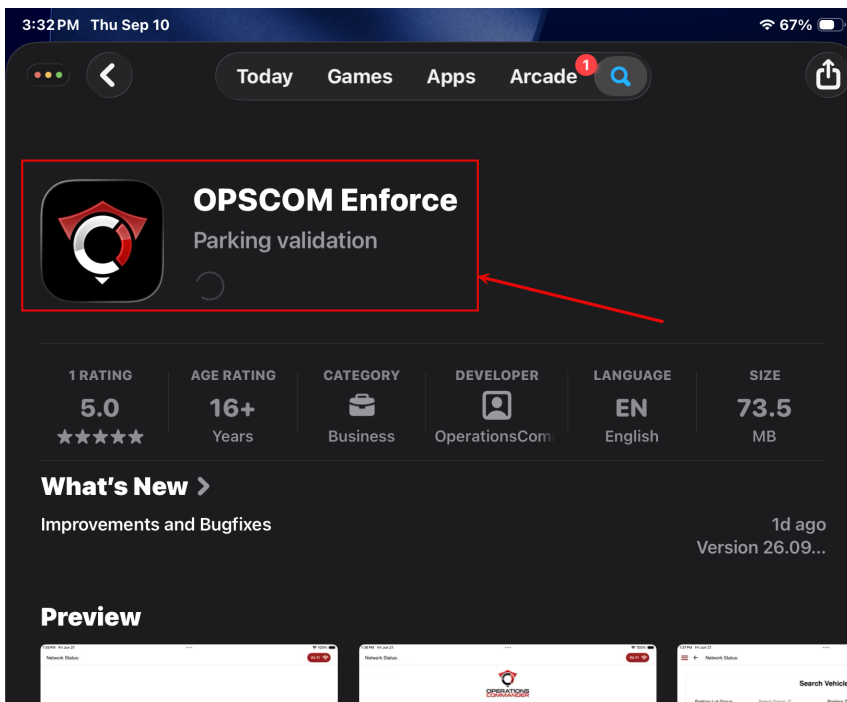


Migrate from Legacy Handheld to OPSCOM Enforce Handheld App

Before you say goodbye to the old app on any device, make sure to complete a full sync so all your tickets are safely pushed up to the Admin portal.

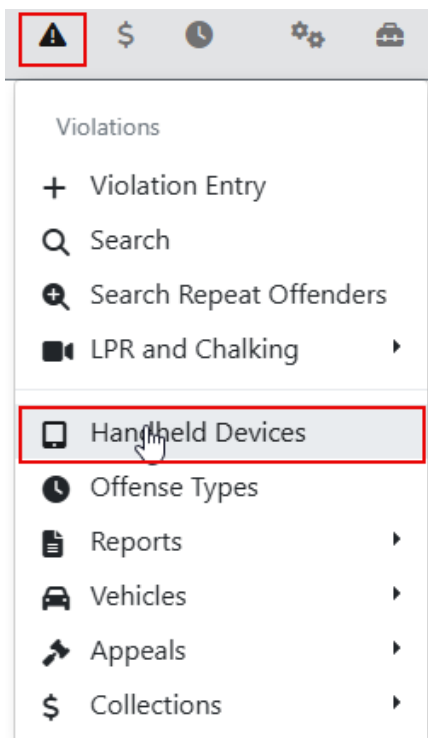
1. **DOWNLOAD THE APP**

- Tap the Play Store app on the device's main screen to open it.
- Tap the search bar and type **OPSCOM Enforce** or **OPSCOM**.
- Tap the **OPSCOM Enforce** application icon from the search results to access the store page.
- Tap the Install button to begin the download process.
- Tap Accept on the settings pop-up window to grant the application access to required device integrations.
- Tap the Open button directly within the store once the installation completes, or return to the device's home screen and tap the newly created OPSCOM app shortcut.



1. REGISTER THE APP (ADMIN)

- Login to the OPSCOM Admin Portal.
- Under Violations, select Handheld Devices.



- Click on the **Add New Device**

- Fill in the UUID from the running Enforce App(see screenshot below) -> select **Production Server** for Sync With -> Give your device a name and leave the rest of the settings.

Device not setup, please configure device by adding the UUID below to the admin portal

Please contact support@ops-com.com with your device ID listed above or select to use this device in demo mode.

380DECC0-31C3-4E53-9315-A0B067D09DAB

Copy ID

Refresh

DEMO MODE

- Click on Add Device to register the device.

joesmparking.admin.ops-com.com/admin/handhelds/setup

Quick Search

23d42c85ecea8bf8_old	1000	
6A68F206-62BE-4C0E-89C1-B9B3AA46D0C4_old	1000	
53B0B9CF-3064-4D2E-8638-FFD5CFC9DCA1_old	1000	Fri Aug 28, 2026 @ 03:46 pm
81E6D196-1EDB-460A-8248-B157DFB0980B_old	1003	Mon Jul 27, 2026 @ 10:42 am
380DECC0-31C3-4E53-9315-A0B067D09DAB_old	1000	Wed Sep 02, 2026 @ 01:46 pm
81E6D196-1EDB-460A-8248-B157DFB0980B_old	1000	Thu Sep 10, 2026 @ 03:29 pm

Add New Device

✓ Enabled

UUID 380DECC0-31C3-4E53-9315-A0B067D09DAB

Sync With Production server

Device Name Joseph Testing Tablet - ionic ipad

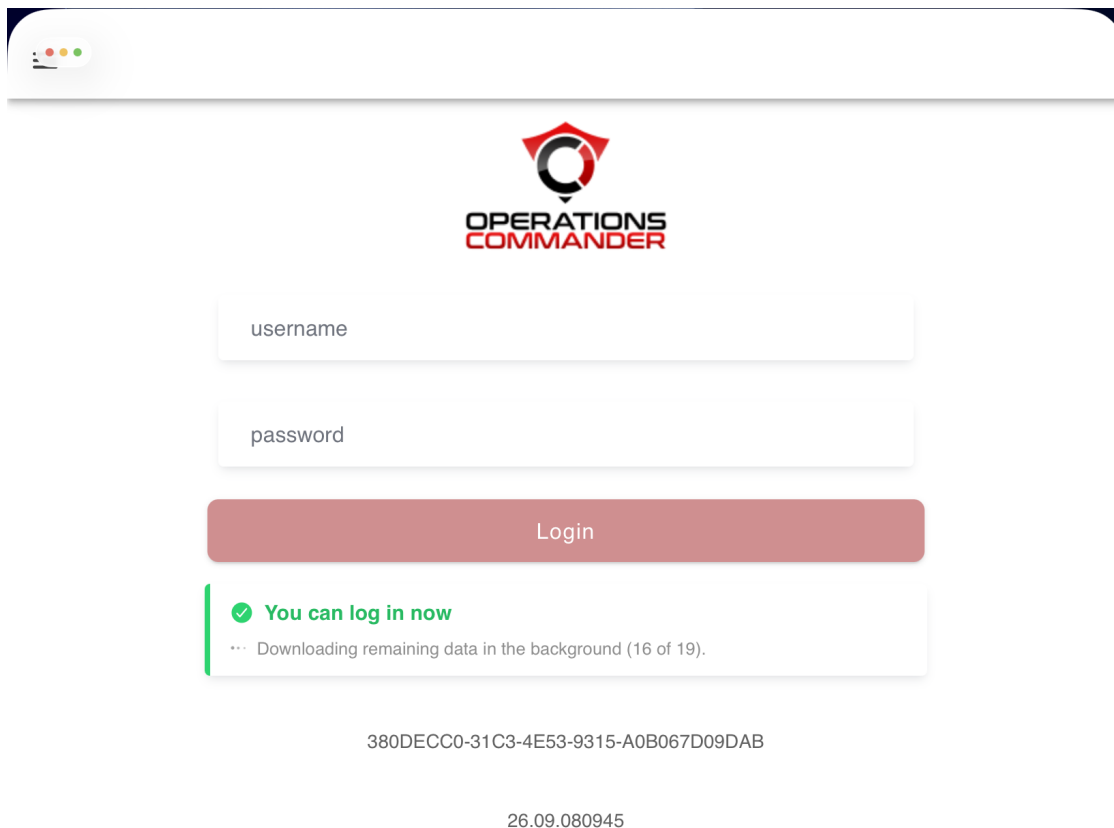
Next Ticket No. 1000

Add Device

Using 1 of 5 licenses

1. COMPLETE THE APP CONFIGURATIONS (Back in the running Enforce app)

- Click on Refresh button to sync and complete the configuration.
- Accept the permissions and login.



The login screen for Operations Commander features a red and black logo at the top center. Below the logo are two input fields: 'username' and 'password'. A red 'Login' button is positioned below the password field. A green success message states 'You can log in now' with a checkmark icon, followed by a progress indicator '... Downloading remaining data in the background (16 of 19)'. At the bottom, a unique device ID '380DECC0-31C3-4E53-9315-A0B067D09DAB' and a timestamp '26.09.080945' are displayed.

Operations
COMMANDER

username

password

Login

✓ You can log in now

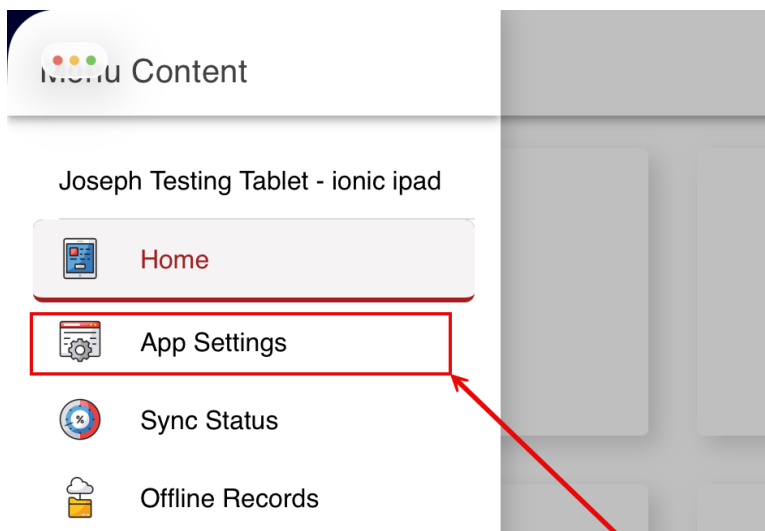
... Downloading remaining data in the background (16 of 19).

380DECC0-31C3-4E53-9315-A0B067D09DAB

26.09.080945

HANDHELD CHALKING AND LPR CONFIGURATION

Click on the hamburger menu ☰ at the top left corner and select App Settings.



1. Enable Auto-Chalk

- Under Violations and Chalking, check the Auto-Chalk Vehicles.

2. Add the LPR cameras

- Under the LPR Camera Settings, add the IP addresses of the cameras.
- Use Scan Network or Enter Manually to add the IP address of the cameras (Eg. 10.42.0.11, 10.42.0.12, etc.).
- Select the direction of the camera (Left or Right).

Minutes until a chalked vehicle is considered in violation (default: 20)

Use Default State/Province ☐

Pre-select the most common province/state from the last 3 months

Auto-Chalk ☒ 1

Automatically chalk all plates on every manual search

Multi-chalk Support ☐

Allow multiple chalks per vehicle during manual chalking

Evidence Photo ☐

Offer to save a photo after issuing a violation

Permit Misuse Window Disabled ▾

Alert when the same permit is seen on a different plate within this window (0 = off)

Require Signature ☐

Officer must capture a signature before submitting a violation

Chalk Reset 1000

(default: 1000 meters = 3250 feet)

LPR Camera Settings 3

CURRENT: *Not set*

Scan Network
Find cameras automatically

Enter Manually
Type IP address & port

SCAN BEHAVIOUR

Min. OCR Confidence > 60% ▾

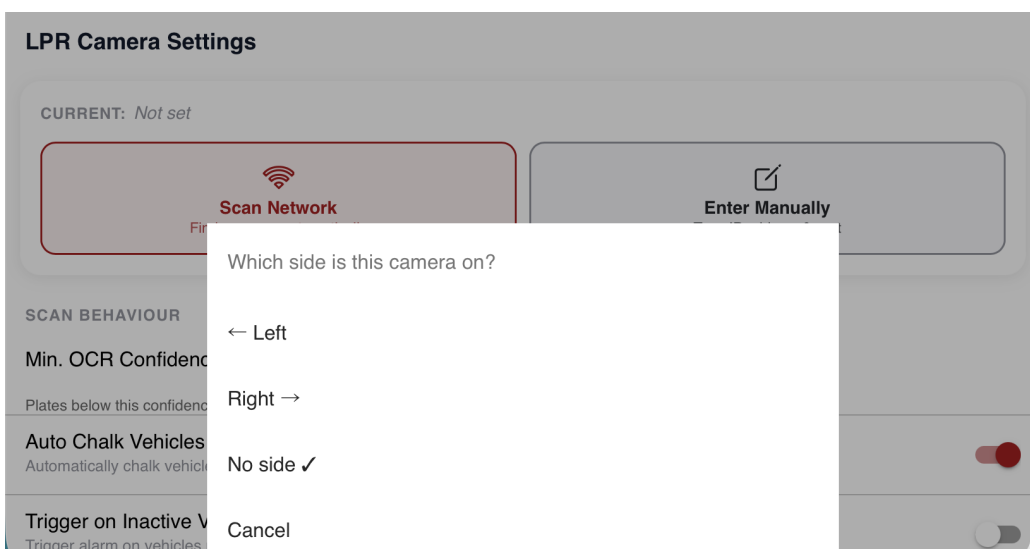
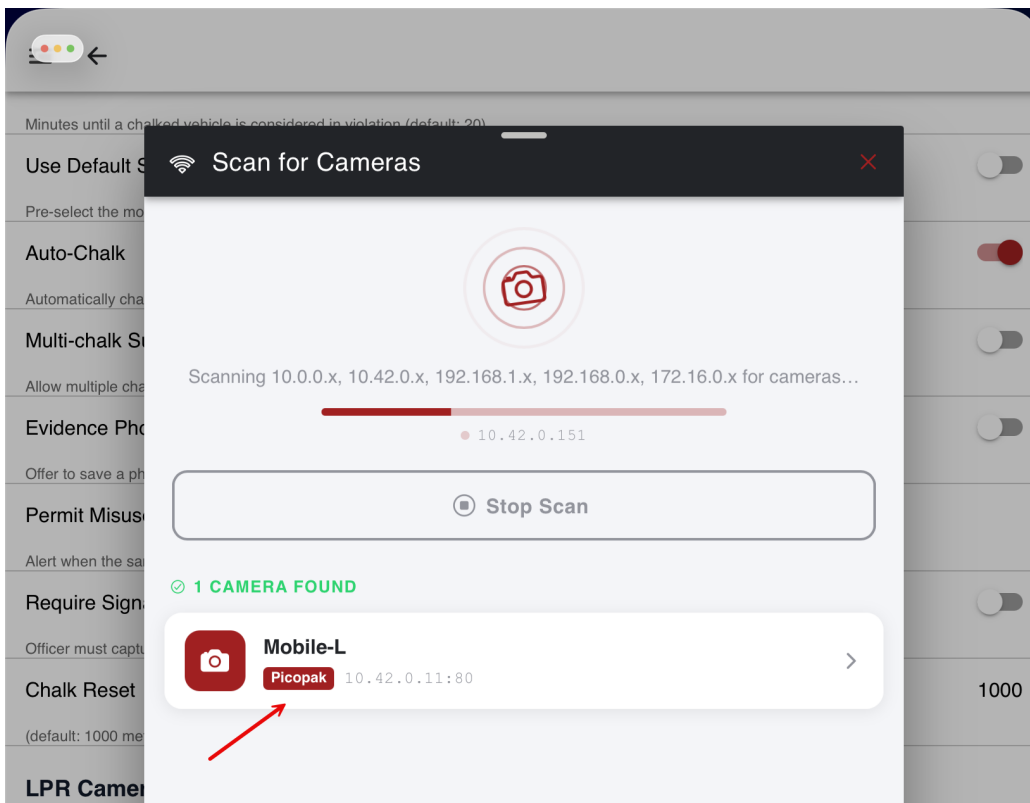
Plates below this confidence are ignored

Auto Chalk Vehicles ☒ 2

Automatically chalk vehicles during LPR scan

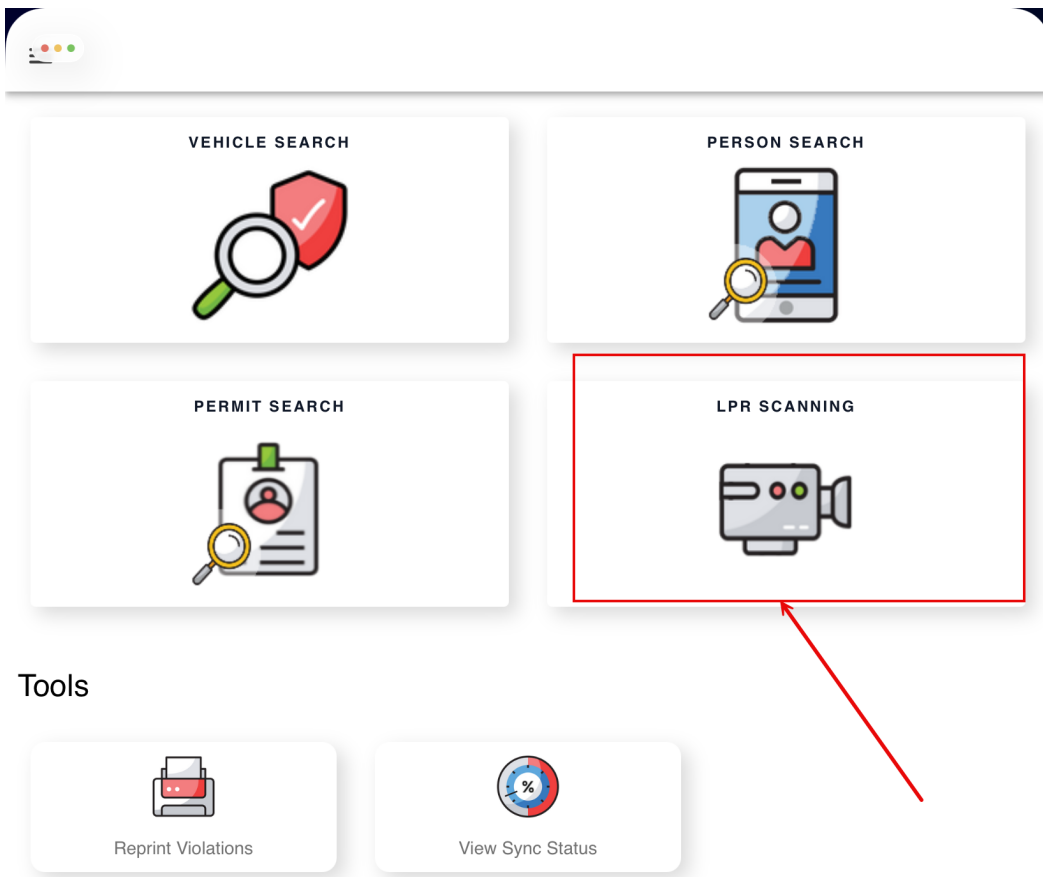
Trigger on Inactive Vehicles ☐

Trigger alarm on vehicles marked as inactive

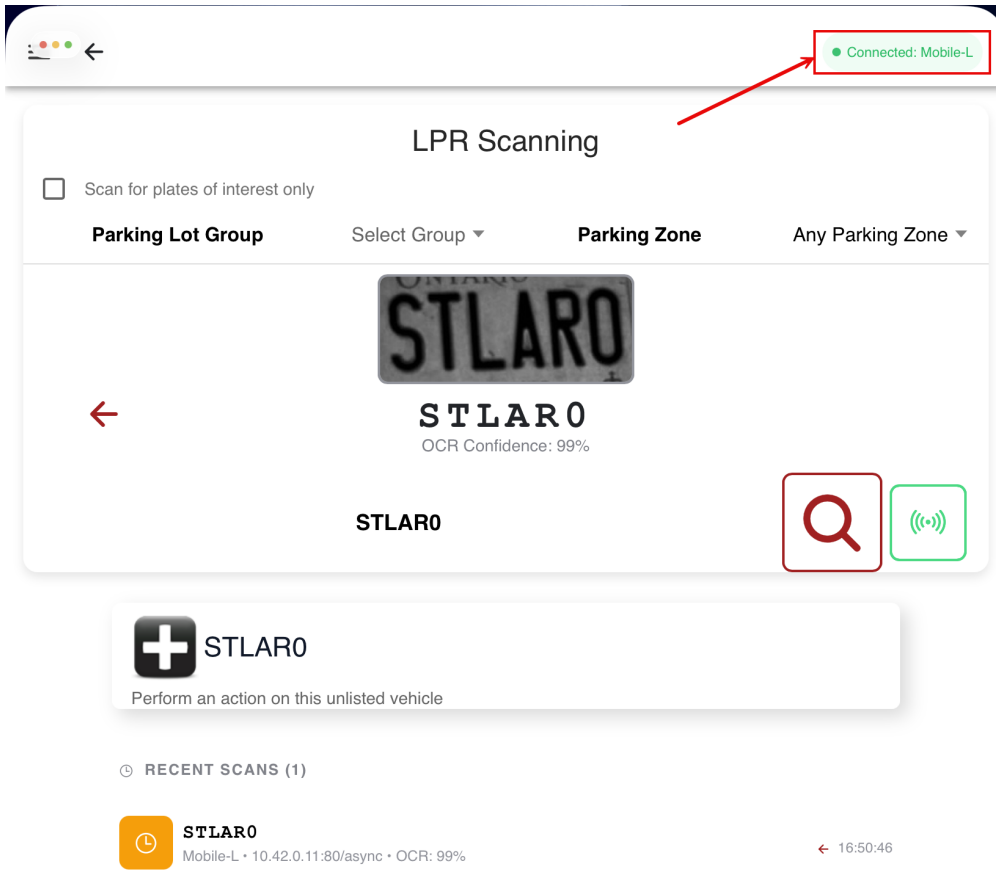


TEST THE LPR SCANNING

- Select the LPR SCANNING from the home icons.



- Confirm the connection status and start scanning some plates.



Take Command of Your Parking and Security - <https://OperationsCommander.com>

Revision #8

Created 11 September 2026 12:53:07

Updated 17 September 2026 13:22:24