

Violations View

The Violations Tab is a specific section within the [Search Vehicle Results](#) screen on the OPSCOM Enforce application. Its primary purpose is to provide field officers with a detailed historical log of all past violations issued to a specific vehicle, assisting them in making informed and escalated enforcement decisions. This article is intended for OPSCOM administrators and field enforcement personnel using the handheld application.

Setup and Configuration

The Violations Tab automatically retrieves its historical ticket data directly from the central database.

Admin Side: No specific configuration is required on the handheld device. Administrators manage all violation histories, payment statuses, and escalation policies within the core OPSCOM administrative portal.

User Side (Enforcement Staff): No specific device setup is required. The historical data populates automatically during vehicle searches, provided the device has a network connection.

Using this Feature

Enforcement personnel use this tab to review a vehicle's citation history and current payment compliance before issuing new tickets.

Accessing the Violations Tab

1. Perform a plate or VIN query using the **Search Vehicles** function.
2. Tap the specific plate read from the initial search results list .
3. Tap the **Details** tab in the extended plate read menu.
4. Open up the **Violations** section of the **vehicle details** page.

Key Information Displayed

- **Violation Date/Time:** The exact date and time that the ticket was issued.
- **Violation Number:** The Violation # that was assigned when the ticket was added to the system.
- **Offense Location:** The specific lot or zone where the infraction occurred.
- **Violation Type:** The nature of the offense (e.g., Parked in No Parking Area).
- **History Summary:** A high-level count of the vehicle's past violations (e.g., within the last 18 months), including a breakdown of paid, unpaid, and warning counts.

Visual Cues and Status Indicators

Each individual violation record features a clear, color-coded status indicator on the right side of the screen denoting the **Payment Status Text:**

- **PAID** (typically displayed in green) indicates the citation has been resolved.
- **UNPAID** (typically displayed in red or orange) indicates there is still an outstanding balance for that specific infraction.

- **CANCELLED** (typically displayed in grey) indicates that the citation is no longer open.
-

Best Practices and Considerations

- **Review unpaid violations before ticketing: Always check the Violations tab for a history of unpaid tickets or repeated offenses.** Identifying a pattern of unpaid or frequent violations is critical for enforcing escalation policies, such as initiating a tow or applying a boot.
 - **Ensure data synchronization: Always verify your device has an active connection when reviewing violation history.** If your device is operating strictly from its offline cache, recent ticket payments or newly issued citations from other officers may not be immediately reflected on this tab.
-

Take Command of Your Parking and Security - <https://OperationsCommander.com>

Revision #3

Created 20 July 2026 14:06:33

Updated 12 August 2026 12:25:32