Your OPSCOM-Go! Dashboard: Your Parking Central!

> The OPSCOM-Go! User Portal Dashboard is the primary landing page for end-users accessing the system. Its primary purpose is to provide users with a personalized, centralized overview of their parking profile and quick access to essential features. This article is intended for OperationsCommander (OPSCOM) administrators to help them understand and support the end-user experience.

Setup and Configuration

The dashboard requires no specific administrative setup, as it is the default landing page for all registered users upon logging in. However, the specific sections and cards displayed on the dashboard are dynamically generated based on your organization's active modules and the individual user's account history.

Using this Feature

Administrators can guide users through the following steps to navigate their personalized dashboard and access their parking information.

Navigating the Dashboard

1. Log in to the **User Portal**.
2. View the **Home** dashboard, which displays automatically upon successful login.

3. Click a specific **Permit** card to view detailed information or to print a physical copy of the permit.

Key Information Displayed

The information displayed on the dashboard is personalized to the user's account and provides a snapshot of their current status using distinct interface cards:

- **Unpaid Violations:** Displays any outstanding parking citations tied to the user's account that require payment or appeal.
- **Active Permits:** Shows currently valid parking permits associated with the user.
- **Vehicles:** Lists the license plates and vehicle details currently registered to the user's profile.
- **Active Lockers:** Displays any active locker rentals the user has purchased.

Best Practices and Considerations

- **Provide efficient support: Administrators should familiarize themselves with the user dashboard layout to efficiently assist parkers.** When a user calls for support regarding an active permit or unpaid citation, knowing exactly what they see on their screen streamlines the troubleshooting process.

> Keep in mind that users will only see cards for features that are actively utilized by your organization or applicable to their account. For example, the **Active Lockers** card will not appear if your organization does not

> use the locker management module or if the user has no active rentals.

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