

Section 7 - Final Preparations before Go Live

Now that the system is set up and you are familiar with OPS-COM, it is important to do a final review of the User Portal to ensure you are happy with the way it is presented to your customers. You can create a test user on the system and login to have a look around and see what the user experience it like. Make sure you are happy with all messaging that is presented to your clients. If you have questions or concerns, take a screenshot and send it to support@ops-com.com.

Checklist before going live:

- If you will be issuing Violations, are your Offences and Locations set up?
- If you will be accepting payments, are your payment types set up correctly by user type?
Are the payment types that are accepted on the User Portal set up correctly?
- If you will be selling Permits or Lockers are your Sales Windows set up?
- If you will be enforcing are your Lot Zones set up?
- Is all your User Portal system messaging set up?

Revision #1

Created 24 April 2024 08:41:51

Updated 11 September 2024 13:40:49