

# Product Information Sheets

## Welcome to our Information Gallery

Feel free to download our .pdf files to help you better understand the many features and abilities of the **OperationsCommander** platform.

### Why OPS-COM Works

There are many parking owners taking advantage of the OperationsCommander platform to manage revenues surpassing \$4 million per year. Our clientele include Colleges and Universities, private management firms, municipalities and an airport.

#### Increased Productivity

100% are satisfied with the overall experience of OperationsCommander Parking and Security Management Solution.

Improved Business Management  
76%

Improved Work Performance  
70%

Improved Time Management  
85%

#### Decreased Overhead

All parking and security efforts through the OperationsCommander platform, resulting in lower costs for every organization.

##### Costs

Save with Android Technology and ViolationAdmin

##### Empower Growth

7% Return on Investment

OperationsCommander is the obvious choice for automating your operations. Empower your emerging growth with OPS-COM.

Find out how OPS-COM can help make your operations profitable

1-855-410-4141 • ops-com.com • info@ops-com.com

### Parking & security management. One system. Fully scalable.

When you're making a decision about a security and parking management solution, you don't want to compromise on features. You want a single solution that can give you what you need today with the ability to grow with you as your needs and demands change.

At OPS-COM, we've developed an system and modules with that in mind. We're unique in our industry, offering an integration free experience with more options and features than the competition.

#### Everything you need when you need it. No integrations.

- ✓ Permits, violations, and incidents managed in one
- ✓ Built in mobile parking payment options
- ✓ Option for critical permits or print your own permits
- ✓ Customizable permit types, lot definitions, working lots, & zoning
- ✓ Full dispatch logging, alarm, and alert processes
- ✓ Exceptional customer service with choice of service package
- ✓ Manage ticket assignments

- ✓ License plate recognition technology included
- ✓ Online 24/7 customer access to applications and appeals
- ✓ Realtime permit status with GPS & GPS mapping and real-time data
- ✓ Comprehensive reporting and case tracking
- ✓ Complete customer database with email notifications
- ✓ Technical support for training, customizations, and integrations
- ✓ Easy payment provider integration

#### Stay in control with a simplified parking and security system.

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### Want more options for ticketing and citation issuance?

#### Streamline Your OPS-COM System with Our New Handhelds

#### Benefits of OPS-COM ViolationAdmin:

- ✓ Search details button after searching a plate to view Permits, Violations and Chalking History
- ✓ Details about past violations can now be displayed including Unpaid, Paid and Warning Counts show on the plate search
- ✓ Includes alarms in LPR (License Plate Recognition) scan
- ✓ User-friendly "tab format"
- ✓ Ability to see if vehicles are "active" or "inactive"
- ✓ Search permits using only partial permit numbers
- ✓ Provides the latest innovated technology for citation issuance available on any smartphone or wireless tablet
- ✓ Presents easy access for your enforcement personnel
- ✓ Produces quick in the field database queries for vehicle searches and violation histories
- ✓ Synchronizes and issues ticks and warnings efficiently

#### Why Upgrade to the ViolationAdmin Module?

- OperationsCommander efficiently streamlines all the tasks for you. Our new allows faster and the search technology to create massive savings for your organization.

#### How the ViolationAdmin Module Works for YOU:

- Connect your handheld system to your facility
- Log in and the unit will sync up with the parking control system (PMS) updates to use in real-time
- If all-F coverage is lost, each unit can be reconnected to the mobile network and still maintain real-time status
- In the event that mobile network functionality is lost, the unit will be used until the unit returns to the network target

#### Hold the power of parking security in your hand... Today!

Visit us online at [ops-com.com](http://ops-com.com) for more information.

OPERATIONS COMMANDER

Why OPS-COM

One System

Handhelds

# ParkAdmin

# ViolationAdm in

# IncidentAdmin

# Text2ParkMe

# Temp Permits

OPS-COM  
LPR

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