

Product Information Sheets

Welcome to our Information Gallery

Feel free to download our .pdf files to help you better understand the many features and abilities of the **OperationsCommander** platform.

Why OPS-COM Works

There are many parking owners taking advantage of the OperationsCommander platform to manage revenues surpassing \$4 million per year. Our clientele include Colleges and Universities, private management firms, municipalities and an airport.

Increased Productivity

100% are satisfied with the overall experience of OperationsCommander Parking and Security Management Solution.

Improved Business Management
76%

Improved Work Performance
70%

Improved Time Management
85%

Decreased Overhead

All parking and security efforts through the OperationsCommander platform, resulting in lower costs for every organization.

Costs

Save with Android Technology and ViolationAdmin

The business impact of adding Android with tablet technology can save a significant amount in training and support fees which result in more resources focused from permits and tickets when using OPS-COM's complete solution for parking and violation management.

Empower Growth

7% Return on Investment

With just 100 spaces and a monthly permit price of \$20, organizations could see as much as \$72,000 in revenues over 2 years.

OperationsCommander is the obvious choice for automating your operations. Empower your emerging growth with OPS-COM.

Find out how OPS-COM can help make your operations profitable

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Parking & security management. One system. Fully scalable.

When you're making a decision about a security and parking management solution, you don't want to compromise on features. You want a single solution that can give you what you need today with the ability to grow with you as your needs and demands change.

At OPS-COM, we've developed an system and modules with that in mind. We're unique in our industry, offering an integration free experience with more options and features than the competition.

Everything you need when you need it. No integrations.

- ✓ Permits, violations, and incidents managed in one
- ✓ Built in mobile parking payment options
- ✓ Option for critical permits or print your own permits
- ✓ Customizable permit types, lot definitions, working times, & pricing
- ✓ Full dispatch logging, alert, and alert processes
- ✓ Exceptional customer service with choice of service package
- ✓ Manage ticket assignments

- ✓ License plate recognition technology included
- ✓ Online 24/7 customer access to applications and appeals
- ✓ Realtime permit data with GPS & GPS mapping and real-time data
- ✓ Comprehensive reporting and case tracking
- ✓ Complete customer database with email notifications
- ✓ Technical support for training, customizations, and integrations
- ✓ Easy payment provider integration

Stay in control with a simplified parking and security system.

WWW.OPS-COM.COM
855.410.4141
SALES@OPS-COM.COM

ABOUT OPS-COM
The OPS-COM platform offers the industry's most advanced parking and security management solution. With over 20 years of experience in the industry, OPS-COM is a proven solution that can handle the growth of operations through scalable and flexible for different parking and security management processes.

Want more options for ticketing and citation issuance?

Streamline Your OPS-COM System with Our New Handhelds

Benefits of OPS-COM ViolationAdmin:

- ✓ Search details button after searching a plate to view Permits, Violations and Chalking History
- ✓ Details about past violations can now be displayed including Unpaid, Paid and Warning Counts show on the plate search
- ✓ Includes alarms in LPR (License Plate Recognition) data
- ✓ User-friendly "tab format"
- ✓ Ability to see if vehicles are "active" or "inactive"
- ✓ Search permits using only partial permit numbers
- ✓ Provides the latest innovation technology for citation issuance available on any smartphone or wireless tablet
- ✓ Presents easy access for your enforcement personnel
- ✓ Produces quick in the field database queries for vehicle searches and violation histories
- ✓ Synchronizes and issues tickets and warnings efficiently

Why Upgrade to the ViolationAdmin Module?

OperationsCommander efficiently streamlines all the data for you. Our new allows faster and more accurate technology to create accurate data for your organization.

How the ViolationAdmin Module Works for YOU:

- Connect your OPS-COM system to your database
- Log in and the system will sync up with the parking control system (OPS-COM system) to use in handheld
- If all-F coverage is not, each unit can be configured for the mobile network and still maintain real time data
- In the event that mobile network functionality is not available, the unit can be used as a standalone unit to record and issue tickets

Hold the power of parking security in your hand... Today!

Visit us online at ops-com.com for more information.

OPERATIONS COMMANDER

Why OPS-COM

One System

Handhelds



OPERATIONS
COMMAND

ParkAdmin

OPS-COM ParkAdmin is a parking permit management module that handles all forms of permitting for parking administrators. Manage your parking more efficiently for permit holders, ParkAdmin.



Streamline
Process



Realize
Revenue



Drive Down
Costs



Increase
Customer Service

Innovative & Dependable - The Only Solution You Will Ever Need!



Operate More Effectively

Whether you use a traditional permit or a virtual permit model, with OPS-COM you are in control of time allocations, price adjustments, virtual lots, and multiple vehicle permit association. Your customers have 24/7 online access to purchase and pay for their permits, and you save time, allowing you to make better use of your resources, and build revenue opportunities.

Key Features

- Easily manage multiple permit types
- 24/7 User access online
- Integrated GPS
- Automated monthly rollovers

- Corporate Account functionality
- HD-OPS Compliance
- Site Based Access Control (SBAC)
- Integrations with other FMCSA suppliers

Benefit your Operation

- Automate manual processes to reduce operational costs and labor
- Improved customer access and extensive self-service options
- Maximize revenues for your lots and permits
- Simplified tracking for analysis and improvements
- Maximize your automation with our PLUG&GO and API option.



The ParkAdmin software provides premium value for your money. Invest the software to learn to train and install it on your system. ParkAdmin has made for lasting business value to manage and collect to make higher profits from permit sales and parking revenues.

Kim Lee - General Manager, Analytic Business Development - Operations Command

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**OPERATIONS
COMMANDER**
INNOVATIVE SOFTWARE

**Innovative & Dependable • The Only
Solution You Will Ever Need!**

ViolationAdmin

ViolationAdmin uses innovative mobile technology to efficiently track, manage and record violations to support your parking enforcement.



Improve
Accuracy



Real-time
Access



Identify
Software



LPR
Integration

Manage More Efficiently

Your enforcement team will be better equipped to identify parking violations, scofflaws, and manage the increasing process with our easy access app for Android mobile devices and/or smart phones. Add in our PLATECAM technology and license plate recognition software and your patrol officers would be able to patrol 1000+ vehicles per hour. Do the job better and faster!



Key Features

- ▶ Near-time access to database
- ▶ Android app for mobile violations
- ▶ Auto-scheduling shared to all devices
- ▶ GPS mapping for hotspots

- ▶ Easily attach images
- ▶ Online payments
- ▶ Built in apps process
- ▶ Comprehensive reporting

Benefit your Operation

- ▶ Significantly lower in-field errors with real-time access to database
- ▶ Schedule patrols to target violation hotspots and zones based on statistical reporting
- ▶ Improve scofflaw identification with automatic notifications in the field of open offenders
- ▶ Reduce appeals with better photo evidence, attach up to 10 images per citation
- ▶ Minimize customer interaction with built-in appeal request process

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**Innovative & Dependable - The Only
Solution You Will Ever Need**

IncidentAdmin

IncidentAdmin is a comprehensive case management and investigation solution that is both easy to use and secure. With our RBC system you can manage your incident reporting, security logs, tracking information and case management requirements.

**Case
Management**

**Role Based
Security (RBC)**

**Blacklist
Notifications**

**Integrated
Database**

Streamline Your Security Operations

The IncidentAdmin module will secure your organization with a comprehensive reporting and investigation solution. You will have the ability to create, track and report on investigations to maintain a malware detection log for general officers, submit notifications for blacklisted pages or websites and even allow a FireCommander to view for incident notifications and/or maintenance concerns. With our RBC system webmasters and 24/7 networkers monitor from mobile devices and any computer. IncidentAdmin will provide you with a strong security reporting solution.

Key Features

- Incident Tracking & Evaluation
- Incident Alerts with Real-time updates
- Incident Monitoring & Assignment
- Real-time Log functionality
- Role Based Security Permissions (RBC)
- Incident Blacklist & Report

Benefit from efficiencies

- Manage your existing efforts from a single screen and a responsive desktop version
- Easily identify and assign critical personnel based on dashboard notices
- Use custom flags to support your tracking and reporting requirements
- Easily connect with open source data for investigations, reporting and maintenance

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ParkAdmin

ViolationAdm in

IncidentAdmin

Innovative & Dependable - The Only
Solution You Will Ever Need!

**Tact2Park™ is a built in
pay-by-phone
independent from OPS-COM**

- Offers an easy way to park/pay emergency or vehicle service
- Being available and online pay time and money, for parking and parking services
- Keep all of your parking tickets and other vehicle records
- No time required, works only your smartphone

TACT2PARKME

**Pay by phone is the
fastest growing
payment option
in the World.**

**TACT2PARKME HAS BEEN AN
ABSOLUTE SUCCESS!**

Pay by phone solutions are the fastest growing form of payment options in the world. According to research a 210% growth for pay by phone usage. Already 13 US local downtown use a pay-by-phone app together with 15% of them being "extremely" satisfied at the feature.

Tact2ParkMe requires very little setup and is easy, just as CarPark System. CarPark System says that Tact2ParkMe solution in 2015 with very little effort in expense. They concentrated on minor risk and wanted to flexible parking options including parking and non parking. They added support to Pay by phone, instead, and on brand new app and added a full support to that parking solution. In year they were able to generate 11,818 USD by Tact2ParkMe moment.

In 2016 that value went up more than 150% in Tact2ParkMe revenues adding any additional advertising can do it faster. Use other time parking policies which also grow by 10%.

WHY USE A 3RD PARTY SUPPLIER?

Eliminate the cost of
installing and
maintaining parking
meters in pay by phone
function.

Reduce the cost and
ease the customers
into parking and
paying.

With only little cost and
effort you can
immediately
increase your revenues

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**Innovative & Dependable - The Only
Solution You Will Ever Need**

**Innovative and Dependable
Bringing Parking Violation and Incident Management Together**

PerkAdmin is a simple to use permit management feature of **OperationsCommander (OPSCOM)**. Customizable with interchangeable features ensures that this is the best fit for your business operations.

Temp Permits Management Feature

Temp permits simplify the process of creating and distributing temporary parking permits. Customers can register their respective vehicle, select the full and number of days the permit is required. The temporary permit is then assigned effortlessly allowing the customer to print their own temporary permit.

- ✓ Fully compatible with any OPSCOM system
- ✓ Manage all IDs and areas where temp permits are available
- ✓ Generate reports on temp permit customers, duration and costs
- ✓ History Archiving and full audit trails
- ✓ Print your own temp permits with integration with the barcode feature that allows temp permits to be printed with a pre-assigned access code

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LPR with PL8 RDR Technology

Opscom's license plate recognition (LPR) system is an all-in-one solution for mobile or fixed mount locations. The Opscom LPR system can help you greatly decrease overhead costs for permitting and enforcement while maintaining your efficiency and management strategy.



Improve your Operations

The Opscom LPR system is a realistic and viable option for parking operations of all sizes. The flexibility of the system gives you the opportunity to introduce the technology into any part-time location and then you can expand the program to include other or stationary cameras. Our platform is designed to help you increase revenue and improve your operational efficiency and enforcement. Your patrol officers will benefit from their accurate real-time enforcement details, management will benefit from improved compliance and decreased appeal and your users will benefit from a faster flowing and equitable parking environment.

Key Features

- Camera images reflective & non-reflective plates
- Auto-tilting
- Real-time enforcement of all permit types
- Identify repeat offenders
- Capture images to support citations
- Real-time enforcement of all permit types
- Automatic issuance of longer permits

Benefit from efficiencies

- Reduce your permitting and enforcement costs, while automating your parking management
- Use our PL8RDR processor for more than 1000 vehicles per hour
- Read license plates (40") in any condition with built-in illumination
- Increase revenues through improved compliance and lower fines/costs
- Enhance customer service with faster issue entry and less flowing traffic

"We the Acting Director of University Police, I needed a solution to reduce expenses in the office, at home, parking areas, license plate recognition and enforcement. I was able to find the solution with Opscom. The software solution for my unique environment which has helped to improve license renewal and create additional revenue efficiency."

Brigitte Billings, Acting Director of University Police, Cadenby University

TAKE COMMAND OF YOUR OPERATIONS!

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Text2ParkMe

Temp Permits

OPS-COM
LPR

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