

Product Information Sheets

Welcome to our Information Gallery

Feel free to download our .pdf files to help you better understand the many features and abilities of the **OperationsCommander** platform.

Why OPS-COM Works

There are many parking owners taking advantage of the OperationsCommander platform to manage revenues surpassing \$4 million per year. Our clientele include Colleges and Universities, private management firms, municipalities and an airport.

Increased Productivity

100% are satisfied with the overall experience of OperationsCommander Parking and Security Management Solution.

Improved Business Management
76%

Improved Work Performance
70%

Improved Time Management
85%

Decreased Overhead

All parking and security efforts through the OperationsCommander platform, resulting in lower costs for every organization.

Costs

Save with Android Technology and ViolationAdmin

Empower Growth

7% Return on Investment

OperationsCommander is the obvious choice for automating your operations. Empower your emerging growth with OPS-COM.

Find out how OPS-COM can help make your operations profitable

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Parking & security management. One system. Fully scalable.

When you're making a decision about a security and parking management solution, you don't want to compromise on features. You want a single solution that can give you what you need today with the ability to grow with you as your needs and demands change.

At OPS-COM, we've developed an system and modules with that in mind. We're unique in our industry, offering an integration free experience with more options and features than the competition.

Everything you need when you need it. No integrations.

- ✓ Permits, violations, and incidents managed in one
- ✓ Built in mobile parking payment options
- ✓ Option for critical permits or print your own permits
- ✓ Customizable permit types, lot definitions, working times, & pricing
- ✓ Full dispatch logging, alarm, and alert processes
- ✓ Exceptional customer service with choice of service package
- ✓ Manage ticket assignments

- ✓ License plate recognition technology included
- ✓ Online 24/7 customer access to applications and appeals
- ✓ Realtime permit status with GPS & GPS mapping and real-time data
- ✓ Comprehensive reporting and case tracking
- ✓ Complete customer database with email notifications
- ✓ Technical support for training, customizations, and integrations
- ✓ Easy payment provider integration

Stay in control with a simplified parking and security system.

WWW.OPS-COM.COM
855.410.4141
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Want more options for ticketing and citation issuance?

Streamline Your OPS-COM System with Our New Handhelds

Benefits of OPS-COM ViolationAdmin:

- ✓ Search details button after searching a plate to view Permits, Violations and Chalking History
- ✓ Details about past violations can now be displayed including Unpaid, Paid and Warning Counts show on the plate search
- ✓ Includes alarms in LPR (License Plate Recognition) scan
- ✓ User-friendly "tab format"
- ✓ Ability to see if vehicles are "active" or "inactive"
- ✓ Search permits using only partial permit numbers
- ✓ Provides the latest innovated technology for citation issuance available on any smartphone or wireless tablet
- ✓ Presents easy access for your enforcement personnel
- ✓ Produces quick in the field database queries for vehicle searches and violation histories
- ✓ Synchronizes and issues ticks and warnings efficiently

Why Upgrade to the ViolationAdmin Module?

OperationsCommander efficiently streamlines all the tasks for you. Our new allows faster and the search technology to create massive savings for your organization.

How the ViolationAdmin Module Works for YOU:

- Connect your Wi-Fi system to your facility
- Log in and the units will sync up with the parking control system (PMS) updates to use in real-time
- If all-F coverage is lost, each unit can be reconnected to the mobile network and still maintain real-time status
- In the event that mobile network functionality is lost, the unit will be used until the unit returns to the network target

Hold the power of parking security in your hand... Today!

Visit us online at ops-com.com for more information.

OPERATIONS COMMANDER

Why OPS-COM

One System

Handhelds



Operate More Effectively

Whether you use a traditional permit model or a virtual permit model, with OPS-COM you are in control of time, revenue, price adjustments, virtual lots, and multiple vehicle permit association. Your customers have 24/7 online access to purchase and pay for their permits, and you save time, allowing you to make better use of your resources, and build revenue opportunities.

Key Features

- Easily manage multiple permit types
- Corporate Account Functionality
- 24/7 User access online
- PCI-DSS Compliant
- Integrated LPR
- Role Based Access Control (RBAC)
- Automated monthly rollovers
- Integrations with other PMS/CRM systems

Benefit your Operation

- Automate manual processes to reduce operational costs and labor
- Improved customer access and extensive self-service options
- Maximize revenue for your site and permits
- Streamlined reporting for analysis and improvements
- Maximize your automation with our PL8/RDR and LPR solution

The ParkAdmin software provides premier value for your money. It found the software to manage and report on the most profitable parking revenue source in the industry.

Kim Lee - General Manager, Ancillary Business Operations - Canadian College

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Manage More Efficiently

Your enforcement team will be better equipped to identify parking violations, scofflaws, and manage the resulting process with our easy access app for Android mobile devices and/or virtual phones. Add in our PL8/RDR technology and license plate recognition solution and your patrol officers would be able to patrol 1000 plus vehicles per hour. Do the job better and faster!

Key Features

- Real time access to database
- Easy attach images
- Android app for mobile violations
- Online payments
- Auto-charging shared to all devices
- Built in appeals process
- GPS mapping for hotspots
- Comprehensive reporting

Benefit your Operation

- Significantly lower in-field errors with real-time access to database
- Schedule patrols to target violation hotspots and times based on statistical reporting
- Improve scofflaw identification with automatic notifications in the field of patrol officers
- Reduce appeals with linked photo evidence, attach up to 10 images per citation
- Maximize customer interaction with built-in online appeal process

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Streamline your Security Operations

The IncidentAdmin module will provide your organization with a comprehensive reporting and investigation solution. You will have the ability to create, track and report on investigations, manage a response, document and log for your officers, submit notifications to stakeholders, people or vehicles and even allow a 24/7 request to line for incident notifications and/or maintenance concerns. With its RBAC access web screens and 24/7 real-time updates from mobile devices and any computer, IncidentAdmin will provide you with a strong security reporting solution.

Key Features

- Incident Tracking & Escalation
- Auto notifications for stakeholders, people & vehicles
- Unlinked users with Real-time access
- Role Based Security Permission - RBAC
- Incident Management & Assignment
- Incident Reporting & Analysis
- Full Integration with Log Management
- 24/7 Request to Line

Benefit from efficiencies

- Manage your security office from a single screen and a real-time dispatch screen
- Easily identify and assign resources to specific incidents
- Use custom flags to support your reporting requirements
- Easily share content with appropriate third parties
- 24/7 Access to a 24/7 solution for investigating, reporting and resolution

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ParkAdmin

ViolationAdmin

IncidentAdmin



TEXT2PARKME

Pay by phone is the fastest growing payment option in the World.

TEXT2PARKME HAS BEEN AN ABSOLUTE SUCCESS!

Pay by phone solutions are the fastest growing form of payment options in the world today. A Statista forecast shows a 210% growth for pay by phone usage. Already 18% of North Americans use a mobile phone option regularly with 52% of them being "extremely aware" of its features.

Text2ParkMe requires very little setup separate or effort, just call Customer Support. Customer University says that Text2ParkMe solution in 2015 with very little effort or expense. They converted on-site lots and moved to full-time parking options including evenings and weekends. They rolled out a full multi-lot to their parking website. In year one they were able to generate \$1,000,000 in Text2ParkMe revenue.

In 2016 that revenue grew up by more than 150% in Text2ParkMe revenue without any additional advertising cost. It's a fact. Check other temp-permitting options which also grow by 15%.

WHY USE A 3RD PARTY SUPPLIER?

- Evaluate the cost of installing and maintaining parking meters or pay-by-phone stations.
- No hardware and make it easier for customers to pay for parking permits.
- With very little cost and effort you can start increasing your revenues immediately.

Find out how OPS-COM can help make your operations profitable.

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ParkAdmin is a simple to use permit management feature of OperationsCommander (OPS-COM). Customizable with interchangeable features ensures that this is the best fit for your business operations.

Temp Permits Management Feature

Temp permits simplify the process of creating and distributing temporary parking permits. Customers can register their respective vehicle, select the lot and number of days the permit is required. The temporary permit is then assigned effortlessly allowing the customer to print their own temporary permit.

- Fully available with any OPS-COM system
- Manage all lots and areas where temp permits are available
- Generate reports on temp permit customers, duration and costs
- History Archiving and full audit trails
- Print your own temp permits with integration with the barcode feature that allows temp permits to be printed with a pre-assigned access code

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LPR with PL8 & RDR Technology

OPS-COM license plate recognition (LPR) system is an all-in-one solution for mobile or fixed-mount locations. The OPS-COM LPR system can help you greatly decrease cost per read for permitting and enforcement while improving your efficiency and management savings.

Improve your Operations

The OPS-COM LPR system is a realistic, viable option for parking operations of all sizes. The flexibility of the system gives you the opportunity to introduce the technology on your patrol team handhelds and then give the program to include vehicle or stationary cameras. Our platform is designed to help you increase revenues and improve your operational efficiency through automation. Your patrol officers will benefit from more accurate real-time enforcement details, management will benefit from improved compliance and decreased labor and your users will benefit from a free flowing and equitable parking environment.

Key Features

- Automatic permit validation
- Capture images to support violations
- Photo-charging
- Full-time enforcement of all permit types
- Prohibit labor costs
- Auto notification of illegal parking
- Identify repeat offenders

Benefit from Efficiencies

- Reduce your permitting and enforcement costs, while automating your parking management
- Use our PL8/RDR technology for mobile enforcement of 1000+ vehicles per hour
- Read license plates 24/7 in any condition with built-in illumination
- Increase revenues through improved compliance and lower scofflaws
- Enhance customer experience with zero-wait and free flowing traffic

The Acting Director of University Safety needed a solution to reduce officers in the office, at home or out of town. OperationsCommander delivered. The evidence reports have helped us save the price to purchase the software solution for our entire environment which has helped our organization increase revenue and create efficient time efficiency.

Greg Salgado, Acting Director of University Security - Canadian University

TAKE COMMAND OF YOUR OPERATIONS!

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Text2ParkMe

Temp Permits

OPS-COM LPR

Revision #2

Created 24 May 2024 14:59:01

Updated 11 September 2024 13:40:49