VPAT - Tomahawk Technologies & OperationsCommander Accessibility Conformance Report

Revised Section 508 Edition - (Based on VPAT® Version 2.5)

Legal Disclaimer - This Voluntary Product Accessibility Template (VPAT) is provided for informational purposes only and does not constitute a legal binding claim of compliance. The information reflects the product as of the date of this report and does not cover subsequent changes or updates. While we strive for accuracy and compliance with applicable accessibility standards, we acknowledge that there may be instances of non-conformity. We encourage users to report any such instances to OperationsCommander so we can address them promptly. No liability is assumed for the accuracy of this document or the decisions made based on its content. This VPAT does not imply endorsement by any federal agency.

Purpose

The VPAT is a template used to document a product's conformance with accessibility standards and guidelines. The purpose of the Accessibility Conformance Report is to assist customers and buyers in making preliminary assessments regarding the availability of commercial "Electronic and Information Technology," also referred to as "Information and Communication Technology" (ICT) products and services with features that support accessibility.

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Revision History

Date of Change	Notes
August 13, 2024	Final Draft - Shannon Jones
May 13, 2025	Review for Accuracy - Shannon Jones

Name of Product/Version:	OperationsCommander - User Portal
Platform:	Web
Report Date:	May 2025
Product Description:	OperationsCommander provides a cloud-based parking and enforcement management system. The online portal allows users access to manage their account, personal information, and vehicles. They can also appeal and pay violations and purchase permits.
Contact Information:	support@ops-com.com
Evaluation Methods Used:	Testing is based on knowledge of general product functionality

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations

| 1.1.1 Non-text Content (Level A)
Also applies to:
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Supports | Web: Most of the content is text. Images that are used are decorative (e.g., brand/client logos). Images presenting the vehicle type are decorative and are placed next to the text description (including the vehicle type) of the vehicle. The real-time map parking doesn't require the map as the interface to get a permit is text-based (appears next to the map; the map is only to see where the lots are). Content mostly complies except for: The chart on the real-time map page showing the percentage of available permits has no text alternative QR Code scanning does not have a text alternative Note: The primary users for QR code scanning and real-time permit availability are drivers who are expected to be visually interactive, an accessible alternative method is provided as users can access the same page to obtain the permit directly through the app. |

[1.2.1 Audio-only and Video-only (Prerecorded)](#) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: no audio or video media is used on the website
[1.2.2 Captions (Prerecorded)](#) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: no audio or video media is used on the website
[1.2.3 Audio Description or Media Alternative (Prerecorded)](#) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: no audio or video media is used on the website
[1.3.1 Info and Relationships](#) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially supports	Web: semantic structure and labeling complies. However, ARIA roles need to be explicitly defined to enhance accessibility. This is on the development roadmap for winter 2024. Improvement number AC1-T3
[1.3.2 Meaningful Sequence](#) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: logical order is followed on all pages

[1.3.3 Sensory Characteristics](#) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: there are no instructions that rely solely on sensory characteristics
[1.4.1 Use of Color](#) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: links, buttons, and other interactive elements are not identified solely by color. information conveyed through color is also available through text
[1.4.2 Audio Control](#) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: website does not play any audio or video media
[2.1.1 Keyboard](#) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially supports	Web: not all pages and functionality can be accessed using a keyboard Improvement number AC1-T4
[2.1.2 No Keyboard Trap](#) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: pages that can be accessed using a keyboard can also be exited using the keyboard

[2.2.1 Timing Adjustable](#) (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Does not support	Web: in app notifications (success or failure messages) have a timer with no button to dismiss before the timer ends. Also ,no prior warning is given when the user's session times out.
		
		This is on the development roadmap for winter 2024
		Improvement number AC1-T5

[2.2.2 Pause, Stop, Hide](#) (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports	Web: The application does not include moving or blinking content that needs to be paused,stopped or hidden

[2.3.1 Three Flashes or Below Threshold](#) (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports	Web: website does not contain any flashing content

[2.4.1 Bypass Blocks](#) (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software) – Does not apply to non-web software
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs) – Does not apply to non-web docs
	Web: Supports	Web: the only page with content, the onboarding page, can be skipped.

[2.4.2 Page Titled](#) (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports	Web: All pages are titled appropriately

[2.4.3 Focus Order](#) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: interactive elements in anis in an order that follows sequences and relationships within the content
[2.4.4 Link Purpose (In Context)](#) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: links are only used in news items that are sent by the admins to the users. The admins choose the link description that will be displayed to describe the purpose of this link
[3.1.1 Language of Page](#) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: Default browser language is used
[3.2.1 On Focus](#) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: focus on input fields does not change context
[3.2.2 On Input](#) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: submit buttons or dialogues are provided in areas where change of context may be initiated
[3.3.1 Error Identification](#) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially supports	Web: mostly complies, some form input fields do not present a message when the are empty, they just get a red outline Improvement number AC1-T6

[3.3.2 Labels or Instructions](#) (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports	Web: placeholders and/or labels are used to describe input fields

[4.1.1 Parsing](#) (Level A)
Also applies to:
WCAG 2.0 – Always answer 'Supports'
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports	For WCAG 2.0 and the 508 standards, the September 2023 errata update indicates this criterion is always supported. See the [WCAG 2.0 Editorial Errata](#).

[4.1.2 Name, Role, Value](#) (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports	Web: form controls elements have label elements associated to them

Table 2: Success Criteria, Level AA

Notes: WebAIM Contrast Checker was used to test contrast ratios

Criteria	Conformance Level	Remarks and Explanations

[1.2.4 Captions (Live)](#) (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports	Web: no audio or video content is used on website

Criteria	Conformance Level	Remarks and Explanations
[1.2.5 Audio Description (Prerecorded)](#) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: no audio or video content is used on website
[1.4.3 Contrast (Minimum)](#) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	web : The website uses more than one color combination across different pages. The measured contrast ratios are as follows: page text: 17.74:1 buttons: 7.71:1 displaying active pages on navigation bar: 6.88:1
[1.4.4 Resize text](#) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: text and components are responsive to different screen sizes and zoom levels
[1.4.5 Images of Text](#) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: on the manage credit card page, text is used to display credit card info instead of an image, which allows accessibility tools to be used. Only images that might contain text are just decorative (brand/client logos)

Criteria	Conformance Level	Remarks and Explanations

2.4.5 Multiple Ways (Level AA)
Also applies to:
Revised Section 508
  • 501 (Web)(Software) – Does not apply to non-web software
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs) – Does not apply to non-web docs
	Web: Supports	Web: search functionality on pages and linking to all of the pages on the site from the home page

2.4.6 Headings and Labels (Level AA)
Also applies to:
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Web: Supports	Web: content is described in headings and labels

2.4.7 Focus Visible (Level AA)
Also applies to:
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Web: Partially supports	Web: most elements do visibility show that they have received focus but some don't
		
		Improvement number - AC1-T7

3.1.2 Language of Parts (Level AA)
Also applies to:
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Web: Supports	Web: each passage or phrase in the content can be programmatically determined

3.2.3 Consistent Navigation (Level AA)
Also applies to:
Revised Section 508
  • 501 (Web)(Software) – Does not apply to non-web software
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs) – Does not apply to non-web docs
	Web: Supports	Web: side navigation bar is consistent on all pages

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: using consistent identification for components with similar functionality.
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially supports	Web: form validation is provided but in some forms when a required field is left empty it is only highlighted in red with no DOM text Improvement number: AC1-T6
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: financial transactions have a mechanism for reviewing, confirming, and correcting information before finalizing the submission.

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:no media content is used
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: no media content is used
1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: no media content is used
1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: no media content is used

Criteria	Conformance Level	Remarks and Explanations
1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply	Web: Partially supports	Web: The website employs various color combinations across different pages. The measured contrast ratios for different elements are as follows: • Page text: 17.74:1 • Buttons: 7.71:1 • Displaying active pages on the navigation bar: 6.88:1 While most elements meet the required contrast ratio of at least 7:1 for enhanced contrast, the active pages on the navigation bar fall slightly short with a ratio of 6.88:1. Therefore, the website partially supports this criterion.
1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: no audio or video media content is used

Criteria	Conformance Level	Remarks and Explanations
1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply	Web: does not support	Web: The website does not provide user controls to change the following aspects of the visual presentation: 1. Foreground and background colors. 2. Width of blocks of text. 3. Text alignment. 4. Line spacing. 5. Text size.
1.4.9 Images of Text (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: Images of text are only used for pure decoration (client or ops-com logo)
2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web: does not support	Web: not all functionality of the content is operable through a keyboard interface
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Web: does not support	Web: users get logged out after inactivity without the ability to extend session
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: pages do not automatically update while they are active.
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Web: does not support	Web: when a session expires, forms are not restored
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: website has no flashing content

Criteria	Conformance Level	Remarks and Explanations
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: navigation bars and page titles show where the user currently is on the website
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: links are only used in news items that are sent by the admins to the users. The admins choose the link description that will be displayed to describe the purpose of this link
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: pages are organized using headings
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: The website does not include a mechanism for adding definitions and does not inherently use unusual words. However, the client controls almost all the text (headers, fields, etc.) on the website.
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web:The website does not include a mechanism for adding definitions and does not inherently use abbreviations. However, the client controls almost all the text (headers, fields, etc.) on the website.

Criteria	Conformance Level	Remarks and Explanations
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: The website does not include a mechanism for adding definitions and does not inherently use complex text. However, the client controls almost all the text (headers, fields, etc.) on the website.
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Web: does not support	Web: no mechanism is available for identifying specific pronunciation of words
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: The website ensures that all changes of context are initiated by explicit user actions. For example, form submissions, navigation actions, and opening of modals are all triggered by user inputs or clicks.
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: for forms, the client can add instructions for each field to describe necessary input
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Web: Supports	Web: The website provides error checking and validation for all forms, with confirmation dialogs for critical actions.

Revised Section 508 Report

Notes: WebAIM Contrast Checker was used to test contrast ratios

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: does not support	web: website cannot be fully used with keyboard only
302.2 With Limited Vision	Web: Supports	web : The website uses more than one color combination across different pages. The measured contrast ratios are as follows: page text: 17.74:1 buttons: 7.71:1 displaying active pages on navigation bar: 6.88:1
302.3 Without Perception of Color	Web: Supports	web: information conveyed with color is also available without color
302.4 Without Hearing	Web: Supports	web: no audio is played on the website
302.5 With Limited Hearing	Web: Supports	web: no audio is played on the website
302.6 Without Speech	Web: Supports	web: no speech is needed for any functionality
302.7 With Limited Manipulation	Web: Partially supports	web: even though the website is not fully functional with a keyboard, controls are operated with a single action, avoiding the need for simultaneous pressing or holding of multiple keys/buttons.
302.8 With Limited Reach and Strength	Web: Supports	web: The application is operable using standard web interactions (keyboard, mouse, touch screen), accommodating users with limited reach and strength. Standard web components ensure compatibility with assistive technologies.
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Supports	web: Consistent navigation, error prevention and visual Cues are used. language: The client controls almost all the text (headers, fields, etc.) on the website.

Chapter 4: Hardware

Notes: screen reader on the google web store was used for testing

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Web: Supports	web: screen reader not built in, but using a screen reader extension allows all labels and fields to have speech output
402.2.2 Transactional Outputs	Web: Partially supports	web: not all transactions show messages. successful login doesn't get announced, user is only redirected to home page on successful login
402.2.3 Speech Delivery Type and Coordination	Web: Supports	web: The application does not utilize or provide speech output features
402.2.4 User Control	Web: Supports	web: The application does not provide or require speech output features
402.2.5 Braille Instructions	Web: Supports	web: the application does not support or require Braille output features
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Web: Supports	web: The application does not deliver audio output through private listening devices such as headphones or earphones, nor does it provide any functionality that requires magnetic wireless coupling to hearing technologies
402.3.2 Non-private Listening	Web: Supports	web: The application does not feature non-private listening capabilities
402.4 Characters on Display Screens	Web: Supports	web: The application uses the sans-serif font Roboto, meeting the requirements for character display.
402.5 Characters on Variable Message Signs	Web: Supports	web: the application is a web application, which does not include or utilize variable message signs.
[403 Biometrics](#)	Heading cell – no response required	Heading cell – no response required
403.1 General	Web: Supports	web: The application does not utilize biometric technology for user authentication or interaction
[404 Preservation of Information Provided for Accessibility](#)	Heading cell – no response required	Heading cell – no response required
404.1 General	Web: Supports	web: The application preserves all accessibility information during data transmission and conversion

Criteria	Conformance Level	Remarks and Explanations
[405 Privacy](#)	Heading cell – no response required	Heading cell – no response required
405.1 General	Web: Supports	web: The application ensures equal privacy for input and output for all users.
[406 Standard Connections](#)	Heading cell – no response required	Heading cell – no response required
406.1 General	Web: Supports	web: The application does not use or require specific data connections for input or output, ensuring conformity with industry standards for non-proprietary formats.
[407 Operable Parts](#)	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Web: Supports	The requirement pertains to physical operable parts such as keys and controls on devices. Since the application does not involve any physical operable parts and is entirely software-based, this criterion is not applicable.
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Web: Supports	web: Since the application is entirely software-based and does not include any physical input controls, this criterion is not applicable.
407.3.2 Alphabetic Keys	Web: Supports	web: Since the application is entirely software-based and does not include any physical keyboards, this criterion is not applicable.
407.3.3 Numeric Keys	Web: Supports	web: Since the application is software-based and does not include any physical numeric keypads, this criterion is not applicable.
407.4 Key Repeat	Web: Supports	web:. Since the application is software-based and does not provide or control physical keyboards, this criterion is not applicable.
407.5 Timed Response	Web: Partially supports	web: The application provides visual alerts for timed responses, such as session timeouts. However, the application does not offer a way for users to request additional time.
407.6 Operation	Web: Supports	web: The application is web-based and does not have any physical operable parts.

Criteria	Conformance Level	Remarks and Explanations
407.7 Tickets, Fare Cards, and Keycards	Web: Supports	web: All interactions and transactions are handled digitally within the application, making this requirement irrelevant.
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Web: Supports	web: The application is purely software-based and does not require specialized physical hardware beyond standard input devices
407.8.1.1 Vertical Plane for Side Reach	Web: Supports	web: The application is purely software-based and does not require specialized physical hardware beyond standard input devices
407.8.1.2 Vertical Plane for Forward Reach	Web: Supports	web: The application is purely software-based and does not require specialized physical hardware beyond standard input devices
407.8.2 Side Reach	Web: Supports	web: The application is purely software-based and does not require specialized physical hardware beyond standard input devices
407.8.2.1 Unobstructed Side Reach	Web: Supports	web: The application is purely software-based and does not require specialized physical hardware beyond standard input devices
407.8.2.2 Obstructed Side Reach	Web: Supports	web: The application is purely software-based and does not require specialized physical hardware beyond standard input devices
407.8.3 Forward Reach	Web: Supports	web: The application is purely software-based and does not require specialized physical hardware beyond standard input devices
407.8.3.1 Unobstructed Forward Reach	Web: Supports	web: The application is purely software-based and does not require specialized physical hardware beyond standard input devices
407.8.3.2 Obstructed Forward Reach	Web: Supports	web: The application is purely software-based and does not require specialized physical hardware beyond standard input devices
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Web: Supports	web: The application is purely software-based and does not require specialized physical hardware beyond standard input devices

Criteria	Conformance Level	Remarks and Explanations
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Web: Supports	web: The application is purely software-based and does not require specialized physical hardware beyond standard input devices
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Web: Supports	web: The application is purely software-based and does not require specialized physical hardware beyond standard input devices
408.3 Flashing	Web: Supports	web: This section pertains to hardware components that might have flashing lights or indicators. The application is purely software-based and does not interact with or require any physical hardware components for its operation
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Web: Supports	web: The application does not include physical status indicators; status information is provided visually through the user interface
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Web: Supports	web: links, buttons, and other interactive elements are not identified solely by color. information conveyed through color is also available through text
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Web: Supports	web: The application does not utilize audible signals or cues to convey information, indicate actions, or prompt responses
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Web: Supports	web: The application does not involve wireline telephones
412.2.2 Volume Gain for Non-Wireline ICT	Web: Supports	web: The application does not involve non-wireline ICT devices that require volume control
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
412.3.1 Wireless Handsets	Web: Supports	web: The application does not involve the use of wireless handsets
412.3.2 Wireline Handsets	Web: Supports	web: The application does not involve the use of wireline handsets
412.4 Digital Encoding of Speech	Web: Supports	web: The application does not involve the digital encoding of speech
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Web: Supports	web : The application does not provide or require caller ID functionality
412.7 Video Communication	Web: Supports	web: The application does not provide or require video communication functionality
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Web: Supports	web: The application does not support or require TTY connectability
412.8.2 Voice and Hearing Carry Over	Web: Supports	web: The application does not include or require voice and hearing carry over features
412.8.3 Signal Compatibility	Web: Supports	web: The application does not include or require TTY or signal compatibility features
412.8.4 Voice Mail and Other Messaging Systems	Web: Supports	web: The application does not provide voice mail or other messaging systems
[413 Closed Caption Processing Technologies](#)	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Web: Supports	web: The application does not include video content or media that requires closed captions
413.1.2 Pass-Through of Closed Caption Data	Web: Supports	web: The application does not include video content or media that requires closed captions
[414 Audio Description Processing Technologies](#)	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Web: Supports	web: The application does not include or interface with digital television tuners
414.1.2 Other ICT	Web: Supports	web: The application does not include or interface with other ICT related to digital television tuners

Criteria	Conformance Level	Remarks and Explanations
[415 User Controls for Captions and Audio Descriptions](#)	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Web: Supports	web: The application does not include video content or media that requires closed captions
415.1.2 Audio Description Controls	Web: Supports	web: The application does not include video content requiring audio descriptions

Chapter 5: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
[502 Interoperability with Assistive Technology](#)	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Web: does not support	web: no in app controls and documentation for accessibility settings
502.2.2 No Disruption of Accessibility Features	Web: does not support	web: The application does not interfere with or disrupt any built-in accessibility features of the platform
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Web: Partially supports	web: not all UI elements have a ARIA labels, roles and IDs
502.3.2 Modification of Object Information	Web: Partially supports	web: some UI elements (toggles, checkboxes, etc) can be modified using keyboard
502.3.3 Row, Column, and Headers	Web: Supports	web: no tables are used
502.3.4 Values	Web: Partially supports	web: some values are accessible programmatically
502.3.5 Modification of Values	Web: Partially supports	web: some values can be modified programmatically
502.3.6 Label Relationships	Web: Partially supports	web: attributes that define a relationship with labels aren't explicitly defined
502.3.7 Hierarchical Relationships	Web: Partially supports	web: attributes that define a relationships within elements aren't explicitly defined

Criteria	Conformance Level	Remarks and Explanations
502.3.8 Text	Web: Partially supports	web: text can have better accessibility if ARIA labels were defined
502.3.9 Modification of Text	Web: Supports	web: text input fields can be programmatically controlled
502.3.10 List of Actions	Web: Partially supports	web: accessibility can be improved by adding appropriate ARIA roles and properties to interactive elements.
502.3.11 Actions on Objects	Web: Partially supports	web: accessibility can be improved by adding appropriate ARIA roles and properties to interactive elements.
502.3.12 Focus Cursor	Web: Partially supports	web: most interactive elements correctly manage focus
502.3.13 Modification of Focus Cursor	Web: Partially supports	web The application allows focus and cursor positions to be controlled programmatically, supporting assistive technologies. accessibility can be improved by adding appropriate ARIA roles and properties
502.3.14 Event Notification	Web: does not support	The application currently lacks the implementation of ARIA attributes or other mechanisms to notify assistive technology about changes in component states, values, names, descriptions, or boundaries. Without these notifications, assistive technology users may not be aware of these changes.
502.4 Platform Accessibility Features	Web: Supports	web: The application is a web-based platform and does not provide platform-level accessibility features.
[503 Applications](#)	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Web: Supports	web: The application is designed to be isolated from the underlying platform software. Therefore, it is not required to conform to the 503.2 User Preferences guideline. This exemption applies because the application is a web application, and web applications are generally considered isolated from the platform software.

Criteria	Conformance Level	Remarks and Explanations
503.3 Alternative User Interfaces	Web: Supports	web: The application does not provide an alternative user interface that functions as assistive technology. Instead, it relies on standard web accessibility practices and compatibility with browser-based assistive technologies to ensure accessibility.
503.4 User Controls for Captions and Audio Description	web: Not applicable	web: the website does not display video with synchronized audio. Section removed
504 Authoring Tools	web: Not applicable	The application in question is not an authoring tool. Section removed

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Web: does not support	web: The application currently does not have specific documentation detailing accessibility and compatibility features.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Web: does not support	web: The application currently does not have specific documentation detailing accessibility and compatibility features.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Web: does not support	web: ICT support services do not currently include information on the accessibility and compatibility features as required by 602.2. Without this information, users with disabilities may not be able to fully understand or utilize the accessibility features of the application.
603.3 Accommodation of Communication Needs	Web: does not support	web: Current support services do not accommodate the communication needs of individuals with disabilities