OperationsCommander (OPSCOM) Glossary of Terms

Detailed Definitions

Primary Driver	The designation of Primary Driver is put in place to identify the owner of a vehicle in most cases. A vehicle can be in the system under two user profiles however there should only be one primary driver. The Primary Driver will receive communication from the system such as violation notices. There is a nightly script that runs which will designate primary driver to any vehicle that has been added to the system. If there is no Primary Driver on a vehicle when an appeal is launched, the person launching the appeal will be automatically designated as the Primary Driver.
DNTT	A DNTT Note (Do Not Ticket or Tow) information is used to notify enforcement officers that a particular vehicle should not receive any violations in a particular lot, during a particular date and time.

Multiple Offences	An administrator can add multiple Offences to a single Violation (ticket).
Spoiled	This is used to cancel a manual ticket if an officer has started to write a manual violation and then VOIDS it. This could occur when an officer makes a mistake on the ticket or the person at fault comes back to their vehicle and moves it. The violation is marked "Spoiled" as paper violations are incrementally numbered and must be accounted for.
User Profile icon	 This is the icon that is used to link back to the User Profile information

Rollover	A rollover is an action taken at the end of a term/year, in which all assigned permits for a select group (I.e staff/faculty) are carried over to the next term/year. This means that a faculty member with Permit A1 for the fall term, will continue to have Permit A1 in the winter term, as the permit was part of a rollover. Rollovers may be applied to all permits (in this case: parking) or to a selected group of permits. Admins may choose to rollover permits (carry the permit to the next term) while automatically deducting the cost of the permit (or charging individuals – payroll deduction usually in the case of faculty) OR they can choose to not do any rollovers. Rollover is an optional function and does not HAVE to happen, but makes the assignment of permits much easier if a selected group of users (ex. Full time staff/faculty) continue to carry the same permit, rather that being reassigned a new permit every term.

Merge Users	Merge Users is a process in OPSCOM that allows administrators to take two user profiles (usually one has been created in error) and merge (combine, blend) the two user profiles into one user. All user information including history with be merged to the new user.
Merge Vehicles	Merge Vehicles is a process in OPSCOM that allows administrators to take two vehicles and merge them into one. This will correct vehicle duplicates that can be problematic for enforcement.
Common Lot	A Common Lot is not defined by user type, for example, a Bicycle lot. It doesn't matter if you're staff/faculty or student - you can park there if you have a bike, therefore it is a common lot.
Midnight List	The Midnight list shows all permits and lockers that are reserved but have not been paid for. These items will be released back to available stock each day at midnight.

Lot Groups	A lot group is a method to group similar lots. A lot may **ONLY** belong to 1 group. Lot groups exists to allow similar lots to be seen as 1 single entity for enforcement. For example: Lot 1, Lot 3, and Lot 5 are all student parking lots. • ○ Lots 1, 3, & 5 may belong to **one lot group,** called "Student Lots". ○ This allows officers to see that they are all student parking lots, essentially as a single entity. ○ Individually, these lots may have their own zones applied to them, but they may only belong to one lot group.
RBAC- Role-Based Access Control	Through RBAC, you can control what end-users can do at both broad and granular levels. You can designate whether the user is an administrator, a specialist user, or an end-user, and align roles and access permissions with your employees' positions in the organization. We utilize RBAC in OPSCOM to control access to functionality in the system.

Mobility (New Parking Lexicon)	A term that is quickly growing more popular as a replacement to the Parking & Transportation Dept. Many are rebranding as Mobility departments or referring to their Mobility Plan.
Curbside Management (New Parking Lexicon)	Curbside management in a new term cropping up in Parking and violations. Seems to be pushed by the Smart City, Internet of Things groups. It refers to street parking and management of the street real-estate.

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