

Release Notes

What's New in OPS-COM? Stay Updated! ☐☐

Welcome to the OPS-COM Release Notes page! Here, you'll find a comprehensive overview of all the latest and greatest updates, including handy bug fixes and exciting new features designed to enhance your OPS-COM experience.

We're constantly working behind the scenes to make OPS-COM more powerful, reliable, and user-friendly. This page is your go-to resource for staying informed about the improvements we're rolling out.

What You'll Find Here:

- **New Features:** Discover the latest tools and functionalities we've added to OPS-COM to streamline your workflows and unlock new possibilities. We'll highlight how these features can benefit you and your team.
- **Bug Fixes:** Learn about the issues we've resolved to ensure a smoother and more stable platform. We're committed to providing you with a dependable experience.

Explore the latest releases below and see how OPS-COM is getting even better!

[You can find older versions of our release notes here!](#)

- [May 2025](#)
- [April 2025](#)
- [January 2025](#)

May 2025

Improvements

- We have fulfilled a client wish list item to enhance the Lot Administration page by adding a new "Visible to User" column
- We have fulfilled client wish list that the check box for selecting all records on the "View/Edit Dispatch Logs" screen be defaulted to unchecked

Bug Fixes

- Corrected an issue with the date information displayed in the Incident notes section when downloaded
- Corrected an issue with adding a room number on a dispatch incident
- Corrected an issue with the number of active vehicles allowed on account when associating the vehicle through Ticket Lookup

April 2025

Bug Fixes

- Fixed an issue where code was showing up under the pay station parking status at payment instead of the date/time the permit was valid for.
- Fixed an issue where fines that had gone to collections and that had been reduced were not showing the reduced rate on the parking account.

January 2025

Improvements

- Added a toggle on the Create Validations page to clear or retain plate submissions automatically
- Updated validator to support a higher number of validation creations and allow better processing of requests over 200 validations
- Added a setting to toggle removal of discount when an appeal is made
- Updated user side receipt page to more clearly indicate items included in receipt and removed “owing” from total wording

Bug Fixes

- Corrected bug with the importer to now use plate and province together to identify a unique vehicle
- Corrected bug in Appeals where an appeal could not be processed if the user paid for their violation before an admin could process it
- Fixed bug where assigning lockers on the admin side and having multiple user profiles open caused the system to revert to the previous user profile and assign a locker to them
- Fixed issue related to email footers not having correct language during account creation/registration
- Fixed issue related to emailing users from the admin side and the email footer and header language templates not matching the user’s preferred language
- Corrected a bug where admin-side user notes were not being recorded in the client’s local time zone
- Corrected a visual error, on-screen only, when an admin was pro-rating a parking permit
- Corrected an issue where a vehicle is removed from a user’s profile caused the associated permit to become archived