Release Notes

What's Brewing at OPSCOM: Your Ideas in Action!

This is your space to see how your valuable feedback shapes the future of OPSCOM.

We deeply appreciate your suggestions and ideas for making OPSCOM even better. Here, you can explore the exciting feature improvements we're actively planning and get a glimpse into the community-requested features we're seriously considering.

See Your Ideas Grow:

- **Community Wishlist**: Browse through the top feature requests submitted by fellow OPSCOM users. See what's resonating with the community and understand the needs driving our development.
- **Planned Improvements:** Get a sneak peek at the features and enhancements our team is currently working on. We'll share updates on their progress, so you know what's coming down the pipeline.

We believe in transparency and collaboration. While we can't implement every request, your input is invaluable in helping us prioritize and build the most

impactful solutions for you.

Stay tuned for updates as we bring these exciting improvements to OPSCOM! Your voice matters, and together, we're making OPSCOM even more powerful and user-friendly.

- 2026 Release Notes - New Community!
- 2025 Release Notes
  - November 2025
  - October 2025
  - September 2025
  - August 2025
  - July 2025
  - June 2025
  - May 2025
  - April 2025
  - January 2025

2026 Release Notes - New Community!

Big things are happening in 2026! □□

We've just launched our brand-new Community Hub! Your go-to place to:

- See what’s new
- Share ideas for helpful quality-of-life improvements
- Join the conversation
- Explore best practices and how-to guides

Come check it out and be part of the discussion!

You can also find our **2026 Release Notes** live in the new Community now.

We'll be sharing newly implemented feature requests there, too. Stay tuned!

2025 Release Notes

November 2025

Check it out on Community!

- OperationsCommander (OPSCOM) Admin and User Portal
- Android Legacy App
- PL8RDR Update

October 2025

Check it out on Community!

- OperationsCommander (OPSCOM) Admin and User Portal
- Android Legacy App
- PL8RDR Update

September 2025

Improvements

- NEW Feature - You asked for it, we listened! We have implemented an email unsubscribe feature for users to opt-out of non-essential email communications. This feature aims to improve user experience, ensure compliance with data privacy regulations, and reduce the volume of manual unsubscribe requests. Learn more about it here!
- NEW Feature - A new setting, **Reset Appeal on Association** was created. This setting will allow users who have a **violation associated to their vehicle,** but have not made an **account**, the same amount of time to appeal a violation as a user who already had their account configured. Once they create and associate their account to the vehicle, with this setting enabled, the appeal time frame will be reset, and the user will have the amount of days specified under **Appeal days** to appeal the violation, **from the date they associated the account.** Check out this wiki article for all the details.
- IMPROVEMENT - Updated the user side payments page with helpful indicators that show when there is more information on the page.
- IMPROVEMENT - Updated the user side permits page to easily identify when a lot is sold out.
- IMPROVEMENT- On email receipts, permits will now show the lot name next to permit details.

Bug Fixes

- The dropdown menus for creating a new vehicle on the OperationsCommander (OPSCOM) Enforce handheld have been restored to full functionality.
- We've resolved an issue that prevented violations from Apple devices from being pushed to the Admin side.
- Corrected how the QR code URL was being displayed.
- Addressed an issue where report totals were not displaying correctly.
- Incidents reports are now showing in View mode when they should.
- A blank page for a payment provider is no longer displaying when making a payment on a Preview site.
- The time is now displayed correctly when commenting on Incidents.
- Fixed the Supervisor Name and Title, which were displaying in swapped positions for certain clients.
- Corrected an issue where daily temp permits bought through QR were showing with wrong times.

August 2025

Improvements

- NEW Feature - We're excited to introduce enhanced Incident Distribution, empowering you to effortlessly share critical incident reports, manage recipient lists with ease, and streamline your communications.
- New - A new setting has been created to add your own prefix to static violations
- New - There is a new permission to determine what roles can edit the tax field.
- NEW - We've added a new setting that allows you to turn on or off the "Pay Ticket" option on the login page.

Bug Fixes

- Corrected an issue with user types displaying the incorrect number of users associated
- Fixed an issue where time stamps on temp permits were displaying incorrectly
- Corrected visual display of user ticket amount when appealing
- Corrected issue with duplicate messaging appearing in User History
- Fixed an error when trying to cancel an invoice
- Fixed report infinite loading issue
- Resolved an issue where credit card expiry dates were not visible to users

- Corrected an issue with user profile fields appearing when they were not enabled
- Fixed an issue with scanning QR codes using the app
- Updated the QR code that appears on violation tickets to ensure it directs you to the correct payment page.

July 2025

Improvements

- WISHLIST Fulfilled - You asked for it, we listened! Users can now upload supporting evidence directly to their violation appeal!

Bug Fixes

- Fixed an issue preventing the police occurrence number from saving correctly within incidents
- Corrected an issue that caused an error when using the 'Print: Zebra permit printing' button
- Historical violations now display correctly on the user's home screen
- During renewal processing, all records, even those spanning multiple pages, will now be processed fully without requiring manual page navigation

June 2025

Improvements

- WISHLIST Fulfilled - We’ve added a new report you asked for — now you can easily see which users have a stored credit card but no active rollover subscription
- WISHLIST Fulfilled - Enhanced Account Security: A new setting has been added to require email verification when new accounts are created.
- WISHLIST Fulfilled - We’ve enhanced how user waitlist positions are displayed — making it simpler and clearer for everyone to see their rank.

Bug Fixes

- The warning displayed when users switch waitlists has been restored.
- Corrected an issue related to vehicle importing
- Users can now easily mark vehicles as active or inactive without issue
- Corrected a display issue with rankings on the Admin waitlist page for a smoother view

May 2025

Improvements

- We have fulfilled a client wish list item to enhance the Lot Administration page by adding a new "Visible to User" column
- We have fulfilled client wish list that the check box for selecting all records on the "View/Edit Dispatch Logs" screen be defaulted to unchecked

Bug Fixes

- Corrected an issue with the date information displayed in the Incident notes section when downloaded
- Corrected an issue with adding a room number on a dispatch incident
- Corrected an issue with the number of active vehicles allowed on account when associating the vehicle through Ticket Lookup

April 2025

Bug Fixes

- Fixed an issue where code was showing up under the pay station parking status at payment instead of the date/time the permit was valid for.
- Fixed an issue where fines that had gone to collections and that had been reduced were not showing the reduced rate on the parking account.

January 2025

Improvements

- Added a toggle on the Create Validations page to clear or retain plate submissions automatically
- Updated validator to support a higher number of validation creations and allow better processing of requests over 200 validations
- Added a setting to toggle removal of discount when an appeal is made
- Updated user side receipt page to more clearly indicate items included in receipt and removed “owing” form total wording

Bug Fixes

- Corrected bug with the importer to now use plate and province together to identify a unique vehicle
- Corrected bug in Appeals where an appeal could not be processed if the user paid for their violation before an admin could process it
- Fixed bug where assigning lockers on the admin side and having multiple user profiles open caused the system to revert to the previous user profile and assign a locker to them
- Fixed issue related to email footers not having correct language during account creation/registration
- Fixed issue related to emailing users from the admin side and the email footer and header language templates not matching the user’s preferred language
- Corrected a bug where admin-side user notes were not being recorded in the client’s local time zone

- Corrected a visual error, on-screen only, when an admin was pro-rating a parking permit
- Corrected an issue where a vehicle is removed from a user’s profile caused the associated permit to become archived