

September 2025

Improvements

- NEW Feature - You asked for it, we listened! We have implemented an email unsubscribe feature for users to opt-out of non-essential email communications. This feature aims to improve user experience, ensure compliance with data privacy regulations, and reduce the volume of manual unsubscribe requests. [Learn more about it here!](#)
- NEW Feature - A new setting, **Reset Appeal on Association** was created. This setting will allow users who have a **violation associated to their vehicle**, but have not made an **account**, the same amount of time to appeal a violation as a user who already had their account configured. Once they create and associate their account to the vehicle, with this setting enabled, the appeal time frame will be reset, and the user will have the amount of days specified under **Appeal days** to appeal the violation, **from the date they associated the account**. [Check out this wiki article for all the details.](#)
- IMPROVEMENT - Updated the user side payments page with helpful indicators that show when there is more information on the page.
- IMPROVEMENT - Updated the user side permits page to easily identify when a lot is sold out.
- IMPROVEMENT- On email receipts, permits will now show the lot name next to permit details.

Bug Fixes

- The dropdown menus for creating a new vehicle on the OPSCOM Enforce handheld have been restored to full functionality.
- We've resolved an issue that prevented violations from Apple devices from being pushed to the Admin side.
- Corrected how the QR code URL was being displayed.
- Addressed an issue where report totals were not displaying correctly.
- Incidents reports are now showing in View mode when they should.
- A blank page for a payment provider is no longer displaying when making a payment on a Preview site.
- The time is now displayed correctly when commenting on Incidents.
- Fixed the Supervisor Name and Title, which were displaying in swapped positions for certain clients.
- Corrected an issue where daily temp permits bought through QR were showing with wrong times.

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Revision #4

Created 2 October 2025 12:16:27

Updated 6 August 2026 08:14:43