

Alerts

Configuration

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Email Alert List

The **Email Alert List** in OPSCOM allows administrators to define a specific set of email addresses that will receive automated warning notifications from the system. This feature is crucial for ensuring that designated personnel are promptly alerted to important system events or potential issues, enabling timely intervention and management.

Setup & Configuration

The **Email Alert List** is accessed through the **System Configuration** menu.

1. Click **System Configuration**, then **Alerts**.
2. Click **Email Alert List**.

You'll be redirected to the **Manage Alert Emails** page, where you can manage the list of recipient email addresses.

Using this Feature

The **Manage Alert Emails** page enables you to add, edit, or delete email addresses that are designated to receive warning notifications. You can also use the **Toggle Archived** checkbox if you want to see inactive email addresses.

Adding an Email Address

1. Click **Add Alert Email**.

2. An input box will appear. Enter the desired email address into the text box.
3. Toggle the Active checkbox to on.
4. Click **Save Changes** to add the email address to the list.

Editing an Email Address

1. Locate the email address you wish to modify in the list.
2. Click the **Edit** button next to that email address.
3. Make the desired changes to the email address in the text box.
4. Toggle the Active checkbox if necessary.
5. Click **Save Changes** to update the entry.

Deleting an Email Address

1. Locate the email address you wish to remove from the list.
 2. Click the **Delete** button to the right of that email address.
 3. A pop-up confirmation window will appear.
 4. Click **Delete** to confirm the removal, or click **Cancel** to return to the previous page without deleting.
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Best Practices & Considerations

- **Designated Recipients:** Only add email addresses of personnel who are responsible for monitoring and acting upon system warnings.
- **Monitor Regularly:** Periodically review the emails sent to these addresses and the list itself to ensure all recipients are current and the warnings are being received and actioned appropriately.

- **Group Email Addresses:** Consider using a distribution list or group email address (e.g., `ops-alerts@yourcompany.com`) if multiple individuals need to receive the same warnings. This simplifies management, as you only need to update the group's membership in your email system, not in OPSCOM.
- **Validation:** Ensure that all entered email addresses are valid and actively monitored to prevent missed critical alerts.

Manage Email Warnings

Manage Email Warnings in OPSCOM allows administrators to define and manage a list of email addresses that will receive critical system alerts. This feature is vital for ensuring that designated personnel are promptly notified of important events, such as security breaches, system errors, or specific operational triggers, enabling swift response and management.

Setup & Configuration

Manage Email Warnings is accessed through the **System Configuration** menu.

1. Click **System Configuration**, then **Alerts**.
2. Click **Manage Email Warnings**.

You'll be redirected to the **Manage Email Warnings** page, where you can manage the list of recipient email addresses.

Using this Feature

The **Manage Email Warnings** page enables you to add, edit, or delete email addresses that are designated to receive warning notifications.

Adding an Email Address

1. Click **Add Warning Email**.

2. An input box will appear. Enter the desired email address into the text box.
3. Click **Save Changes** to add the email address to the list.

Editing an Email Address

1. Locate the email address you wish to modify in the list.
2. Click the **Edit** button next to that email address.
3. Make the desired changes to the email address in the text box.
4. Click **Save Changes** to update the entry.

Deleting an Email Address

1. Locate the email address you wish to remove from the list.
2. Click the **Delete** button to the right of that email address.
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