

Changing the Organization Name Displayed to Parkers

This article describes how to change your organization's display name. This global setting updates the name that appears on the public-facing website and on the screen of all connected handheld units. It also controls the name that appears at the top of violation printouts.

Using this Feature

This is a core system setting and does not require any special configuration to access or modify.

1. Go to **System Configuration**, and click **System Settings**.
2. Click **General System Settings** from the list.
3. Locate the following two fields at the top of the page:
 - **Organization Name: Website** *(This appears on your website)*
 - **Organization name: Handheld** *(This appears on your handhelds, and violation notices printed with a handheld)*
4. Enter the desired display name into each field.
5. Scroll to the bottom of the page and click the **Save Changes** button.

Best Practices & Considerations

- The **Organization name: Handheld** setting is a global configuration. **The name you enter here will be displayed on all handheld units** connected to your system. This setting cannot be changed on the individual handheld devices themselves.

- The **Organization Name: Website** is a public-facing setting. **Ensure the name is spelled correctly and reflects your official branding** before saving, as it will be visible to all end-users on your portal.
 - **For brand consistency, it is recommended to keep the Website and Handheld names the same** unless your organization has a specific reason for displaying them differently.
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