

Guide to System Settings

System Settings in OPSCOM provide administrators with comprehensive control over the core functionalities and behaviors of their application, primarily impacting the administrative side. This centralized configuration area allows for fine-tuning various components, from general system parameters and security protocols to specific module functionalities like parking, violations, and payments, ensuring the system operates according to organizational needs.

1. Click **System Configuration**, then **System Settings** to access this area.
2. Explore the menus. Hovering over any menu item will explain with a tooltip what this setting controls.
3. Settings in **Blue** are read-only to Admins. Only a Tomahawk User can enable/disable this. For help with this contact support@ops-com.com.

Only Admins that have the permission to **Manage System Configuration**, will see the System Settings. If they have that permission, they can edit any system setting available.

Best Practices & Considerations

- **Review All Settings:** System settings are granular and cover many aspects of OPSCOM. Regularly review all components to ensure configurations align with your organization's current policies and

operational needs.

- **Security Settings First:** Prioritize the configuration of **Security** component settings (e.g., password expiry, strength requirements, admin lockouts) to maintain a robust security posture for your admin accounts.
- **Email Configuration:** Ensure that all relevant email addresses (Default Notification Email, From Email, Appeal Notification Email, Automated Notification Email) are correctly set up to ensure timely system communications and alerts.
- **Time Zone Accuracy:** Correctly setting your **Time zone** and **Time offset** is critical for accurate timestamping of all system events, permits, and violations.
- **Impact of Toggles:** Be mindful that many settings are simple on/off toggles. Understand the full impact of enabling or disabling a module (e.g., "Enable Violations Module") or a specific feature before making changes.
- **Team Collaboration:** For settings that require OPSCOM Team access to change, communicate your needs clearly to support staff. For other settings, collaborate with your internal teams (IT, finance, enforcement) to ensure changes meet everyone's requirements.
- **Testing Changes:** For significant changes, especially those impacting user-side visibility or core workflows, consider testing in a [Preview Space](#), before applying to your live production system.