

OperationsCommander - <https://opscom.wiki>

Configure Violations to a Person

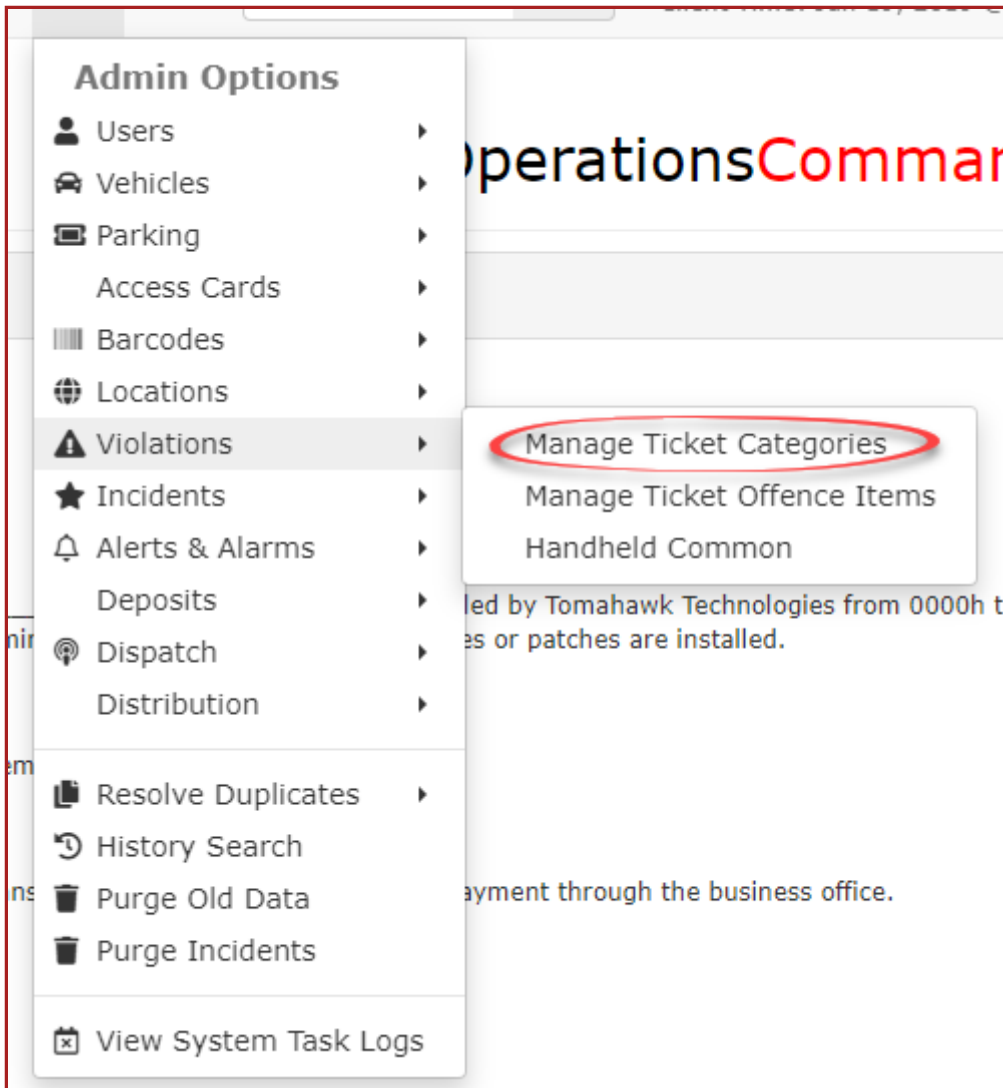
Setting up Violation Entries

Before you can issue violations you must enable **Link violations to users** in System Settings, Violations before issuing violations by person or vehicle.

The screenshot shows the 'Violations' settings page in the OperationsCommander system. On the left is a navigation menu with various categories, each with a number in a circle. A red arrow labeled '1' points to the 'Violations' category, which is highlighted in blue and has a red circle with the number '2' next to it. A red arrow labeled '3' points to the 'Link violations to users' checkbox, which is checked and has a red circle with the number '3' next to it. The main content area is divided into two sections: 'Printing Tickets via Laptops' and 'Printable Area for Tickets via Laptop'. The 'Printing Tickets via Laptops' section includes a checked checkbox for 'Link violations to users', a text input field for 'The prefix to go in front of the ticket number' with the value 'TT', a text input field for 'The next number for printing tickets from the web' with the value '10697', and two checkboxes: 'Show Driver's License on Tickets' (unchecked) and 'Show Ticket # as barcode on Ticket' (checked). The 'Printable Area for Tickets via Laptop' section includes four text input fields: 'Maximum width in pixels' (265), 'Top padding in pixels' (95), 'Maximum printing height' (385), and 'Padding below printing area' (35). At the bottom of the page, there are three checked checkboxes: 'Hide Zero Dollar Fines', 'Include Random PIN on Handheld Tickets', and 'Enable anonymous payments for violations.', followed by a 'Save Settings' button.

Managing Ticket Categories

Hover over **Admin Options**, select **Violations**, then **Manage Ticket Categories**



Select the Ticket Category that is being updated to allow users to receive violations, in this example Municipal is being selected

OPSCOM provides the ability to issue violations directly against an individual person rather than a vehicle. These types of offenses could include violations for smoking, alcohol-related offenses, personal conduct, etc. When configuring such a category, simply select **Users** only for the **Violation Applies To** setting.

Manage Ticket Categories

Ticket Categories

Municipal	Edit Category
Private Property	Edit Category

Add New Ticket Category

Editing Category: Municipal

Ticket Category Name

Visible on Handhelds

Enable Fail to Identify

Violation Applies To Vehicles Users

Save Ticket Category **Archive Ticket Category**

Select Users in the **Violation Applies To** section

Manage Ticket Categories

Ticket Categories

Municipal	Edit Category
Private Property	Edit Category

Add New Ticket Category

Editing Category: Municipal

Ticket Category Name

Visible on Handhelds

Enable Fail to Identify

Violation Applies To Vehicles **Users**

Save Ticket Category **Archive Ticket Category**

Now when entering a violation of this offence type it will be possible to apply the violation to a person.

Enter Basic Violation Information

Ticket Writer (admin) Admin

Spoiled ? Valid - not spoiled

Ticket Number Auto Generated

Warning ?

Ticket Type ? Municipal


Include Archived Categories

Apply violation to:

A Vehicle A Person

Licence plate Name

Province Drivers Licence



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