Extend Your Parking

> The **Extend Your Parking** feature sends automated expiration notifications to users, giving them the opportunity to extend their active temporary parking permits before time runs out. System administrators can configure a global default notification time, while registered end-users can customize their personal notification preferences. This article is intended for OperationsCommander (OPSCOM) administrators.

Setup and Configuration

Administrators establish the system-wide default lead time for permit expiration notices. Note that users can overwrite the default setting by signing into their account.

Setting the Default Notification Time

1. Open the **System Configuration** menu.
2. Select **System Settings**.
3. Under the **Components** list on the left side, click **Temp Permits**.
4. Locate the **Default Permit Notification Time** drop-down menu.
5. Choose your desired default lead time (e.g., *10 Minutes* prior to expiration).
6. Click **Save Settings**.

Best Practices and Considerations

- **User Preference Overrides:** A user's personal profile selection Parking Expiry Reminder will always take precedence over the global Default Permit Notification Time.
- **Account Requirement:** Expiration notifications and extensions apply **only to signed-in, registered users**. Guest checkouts do not support reminders or extensions.
- **Supported Channels:** Applies to temporary permits purchased via the **User Portal**, **Real-Time Parking Map**, or **QR Code** express checkout.
- **Recommended Setting:** A lead time of 10–15 minutes gives users sufficient time to process an extension before permit expiration.

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