OpenEdge Hosted Payments

> This article provides OperationsCommander (OPSCOM) administrators with instructions for configuring OpenEdge Hosted Payments within the system. Setting up this integration allows you to securely process online credit card transactions for permits, violations, and other user fees.

Account Registration and Credentials

Before configuring OPSCOM, you must register for an OpenEdge account and obtain the necessary API credentials.

1. Navigate to the OpenEdge sign-up form.
2. Enter the following details in the Representative Information section:
   - **Rep First Name**: Phil
   - **Rep Last Name**: MacCallum
   - **Rep Email**: phil.maccallum@ops-com.com
   - **Rep Phone**: 855.410.4141 x 224

> Your OpenEdge Account Manager will provide you with an **Auth Key** (multi-digit string), **Terminal ID** (8-digit numeric), and **X-Web ID** (12-digit numeric) for both Sandbox and Production environments.

Setup and Configuration

Once you have your credentials, you can create the payment type in the administration portal.

1. Hover over **System Configuration** and click **Payments** then **Setup Payment Types**.
2. Click the **Add Type** button.
3. Click the provider drop-down menu and choose **EdgeExpress - Hosted**.
4. Click the **Next Step** button.
5. Enter a name in the **Type Name** field. This name is displayed to users during checkout.
6. Select the user types you wish to grant access to this payment method under **Enabled for User Types**.
7. Enable the **Enable for Text2ParkMe** checkbox if your organization utilizes this module.
8. Enable the **Enable for Permit Renewal Payments** checkbox if you use this feature.
9. Enable the **Enable for Guest Payments** checkbox if you use this feature.
10. Click the **Prompt Information** drop-down menu and choose **Email Address**, as this is the only supported option for OpenEdge at this time.
11. Click the environment drop-down menu and choose **Production** or **Sandbox** to match your provided credentials.
12. Enter your **Auth Key**, **Terminal ID**, and **X-Web ID** in the respective credential fields.
13. Click the **Update Payment Type** button to save the configuration.

Using this Feature

Administrators should verify the integration before making it available to end-users.

1. Create a test user account and add a vehicle to the profile.
2. Navigate to the user portal and purchase a low-value item, such as a $1.00 permit or violation.
3. Select your newly created OpenEdge payment method during checkout.
4. Complete the transaction using a valid credit card.
5. Verify that the test user receives an email receipt confirming the successful payment.
6. Confirm with your finance department that the funds have been successfully deposited into your company bank account.

Best Practices and Considerations

- **Test in a preview space:** Organizations should utilize their OPSCOM preview environment when testing Sandbox credentials to ensure production data remains clean and untouched during the validation phase.
- **Use descriptive naming conventions:** Ensure your **Type Name** is clear to end-users, as generic names like "Online Credit Card Payment" or specific ones like "OpenEdge Checkout" dictate the clarity of the user experience.

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