

Pay Station Status

This article describes the Pay Station Status lookup tool, used for searching and verifying temporary permits issued by pay stations. Its primary purpose is to allow administrators and enforcement personnel to look up a vehicle's pay station status based on various criteria, such as plate number and time. This guide is intended for OPSCOM administrators and enforcement staff.

Using this Feature

This page allows administrators to filter for pay station transactions and view vehicle details.

This tool is a standard administrative feature and does not require any specific configuration. It relies on a successful integration with your organization's pay station hardware to populate its data.

Performing a Status Lookup

1. Go to **Parking Management**, then hover over **Temporary Permits**, and click **Pay Station Status**.
2. Enter your criteria into one or more of the following search filters:
 - **Plate:** Search for a specific license plate.
 - **Valid Date/Time:** Find permits that were valid on or after the selected date and time.
 - **Zones:** Filter the results for specific pay station zones.

- **Validity Filter:** Use the drop-down menu to show only **Valid**, **Non-Valid**, or **All** records.
3. Select an option from the **Sort Order** drop-down menu to organize the results by a specific column.
 4. Click the **Search** button.

Available Actions

- The **Plate** number in each row of the results list is a clickable link. Click on the plate number to view or edit that vehicle's details.

Best Practices & Considerations

- **Use the Plate and Valid Date/Time filters together for quick enforcement checks.** This allows you to instantly verify if a specific vehicle had a valid pay station permit at the time of an infraction.
- The data on this page is pulled directly from your integrated pay station system. **Any discrepancies in the data should first be investigated at the pay station terminal or its management software.**

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