Pay Station Status

> The Pay Station Status lookup tool is used for searching and verifying temporary permits issued by physical pay stations. Its primary purpose is to allow administrators and enforcement personnel to accurately look up a vehicle's pay station status based on various criteria, such as plate number and time. This guide is intended for OperationsCommander (OPSCOM) administrators and enforcement staff.

Setup and Configuration

This tool is a standard administrative feature and does not require any specific system configuration.

Admin Side: Administrators do not need to configure any internal settings. However, this feature strictly relies on a successful, active integration with your organization's external pay station hardware to continually populate its data.

User Side: End-users do not interact with this administrative lookup tool. They only interact with the physical pay station hardware in the parking lots.

Using this Feature

Administrators and enforcement staff can use the following instructions to actively filter for pay station transactions and view specific vehicle details.

Performing a Status Lookup

1. Hover over **Parking Management**, hover over **Temporary Permits**, and click **Pay Station Status**.
2. Enter your criteria into one or more of the following search filters:
   - **Plate:** Search for a specific license plate.
   - **Valid Date/Time:** Find permits that were valid on or after the selected date and time.
   - **Zones:** Filter the results for specific pay station zones.
3. Click the **Validity Filter** drop-down menu to show only **Valid**, **Non-Valid**, or **All** records.
4. Select an option from the **Sort Order** drop-down menu to logically organize the results by a specific column.
5. Click the **Search** button to generate the list.

Available Actions

- **Plate Number Link:** Click the linked number in the **Plate** column of any results row to open a new page where you can view or edit that specific vehicle's details.

Best Practices and Considerations

- **Verify infractions instantly: Use the Plate and Valid Date/Time filters together for quick enforcement checks.** This targeted search allows you to instantly verify if a specific vehicle had a valid pay station permit at the exact time of a recorded infraction, reducing administrative disputes.

> The data displayed on this page is pulled directly from your integrated pay station system. **Any discrepancies in the data should first be**

> **investigated directly at the physical pay station terminal or within its dedicated management software.**

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